



## INFORMATION REPORT

<b>TO:</b>	Mayor and Members Board of Health
<b>COMMITTEE DATE:</b>	April 15, 2019
<b>SUBJECT/REPORT NO:</b>	Semi-Annual Public Health Performance Report (BOH19008) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
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<b>SIGNATURE:</b>	

### COUNCIL DIRECTION

Not applicable.

### INFORMATION

With the introduction of the Ministry of Health and Long-Term Care's (Ministry) Annual Service Plan and Budget (ASP&B) in 2018 ((BOH17010(b))), the Ministry continues to refine their performance monitoring reporting requirements for all public health units to ensure the on-going monitoring of public health programs and services. This information report summarizes all Hamilton Public Health Services' (PHS) performance indicators that were reported in 2018, including the 2017 Accountability Agreement Indicators and the 2018 Indicators of Success (IOS). PHS also monitors and reports to the Ministry on financial performance against the Ontario Public Health Standards on a quarterly basis through the Standards Activity Reports addressing any variance throughout the year.

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OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

### **2017 Accountability Agreement Indicators**

Under the Public Health Funding and Accountability Agreement, all public health units in Ontario have historically been required to report semi-annually on the same set of performance indicators to the Ministry. Performance indicators are focused on priority areas for performance improvement. Due to technical issues and delays in reporting timelines, the Ministry has recently completed the 2017 year-end performance reporting cycle with public health units. In 2017, PHS maintained or improved upon previous performance for most indicators. Moving forward, performance reporting for public health units will be tied into the ASP&B performance reporting requirements. The 2017 year-end performance data for PHS' Accountability Agreement Indicators can be found in Appendix "A". At this point, staff do not anticipate a need for any performance reporting to the Ministry, however, this will be the decision of the Ministry.

### **2018 Annual Service Plan and Budget Indicators of Success**

As part of the first ASP&B submission in 2018, the Ministry requested that all public health units identify and submit IOS to support each program plan within the ASP&B. In response, PHS developed IOS to showcase both areas of successes and opportunities for improvement across the public health unit. A mid-year performance report on the IOS was provided to the Board of Health in September 2018 (BOH18029) and the 2018 year-end results for the IOS are listed in Appendix "B". It is important to note that the 2018 IOS reflect baseline data with assigned aspirational targets. PHS continues to evolve and gain experience with performance monitoring and is committed to refining the IOS, as well as strengthening the precision of targets.

Staff continue to move forward with finalizing performance indicators for program planning and decision-making purposes. As the Ministry continues to develop their framework for performance monitoring, staff will strive to align and streamline internal reporting processes to maximize efficiency, usefulness and transparency through public reporting. Staff will report back in Q3 2019 with mid-year performance data.

### **APPENDICES AND SCHEDULES ATTACHED**

Appendix "A" to Report BOH19008: 2017 Accountability Agreement Indicators

Appendix "B" to Report BOH19008: 2018 Indicators of Success