

Help Us to (Re)envision the HSR

Appendix A Report PW19034





What is (Re)envision?

Great transit is vital to helping the City achieve it's vision of being the best place to raise a child and age successfully. That's why we're embracing the opportunity to look to the future by (Re)envisioning the HSR. We've partnered with world-class experts at McMaster University. Together, we'll map out the road ahead and envision a transit system that moves at the speed of Hamilton.

We can't do this without your help. We're putting you first; engaging thousands of customers, residents and visitors. We want to find out how you feel about our current service and what you need in the future. With your voice, we'll reconfigure our routes and improve our schedules and service.

Our goal is to meet your needs today and exceed your expectations tomorrow.



(Re)envision is part of the 10-Year Transit Strategy

Hamilton City Council approved the strategy in March 2015. It builds upon previous plans that considered how to prepare for moving people quickly and efficiently across Hamilton.

Continue to refine the customer experience

Address current system deficiencies

Revise and apply service standards Continue to add capacity until ridership exceeds system capacity

Rapid **Transit** corridors needed

Project Timeline



Survey our current and potential customers



SPRING/SUMMER 2019 Consult, deliberate and collaborate with Hamilton's many communities



FALL/WINTER 2019 Design and reconfigure our network



SPRING 2020 Provide recommendations to Council



is...







#HamOnt invested

Open for



Avg minutes to complete



Comments

of comments

Surveys Completed

Residents on email list





Getting the Word Out

21,600 Visits to hamilton.ca/reenvision



The Spec The Silhouette VIEW Magazine **HCN** Forever Young Urbanicity

Video was viewed

31,100

122,600

Impressions on Social Media

Bus Shelter Ads

Ads on Buses

Posters or Brochures in

City locations

ON THE WEB

Facebook



Twitter Instagram The Spec YouTube **VIEW Magazine** Weather Network The Silhouette Farmers' Market Screen **HCN** Google Adwords City of Hamilton



Conversations





Neighbourhood Associations Commercial + BIAs Chambers of Commerce Healthcare Post-Secondary Schools **School Boards** Service Providers

