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HAMILTON POLICE SERVICE

# VICTIM SERVICES BRANCH ANNUAL REPORT 2018

Susan Double, Administrator  
April 11, 2019

# Executive Summary

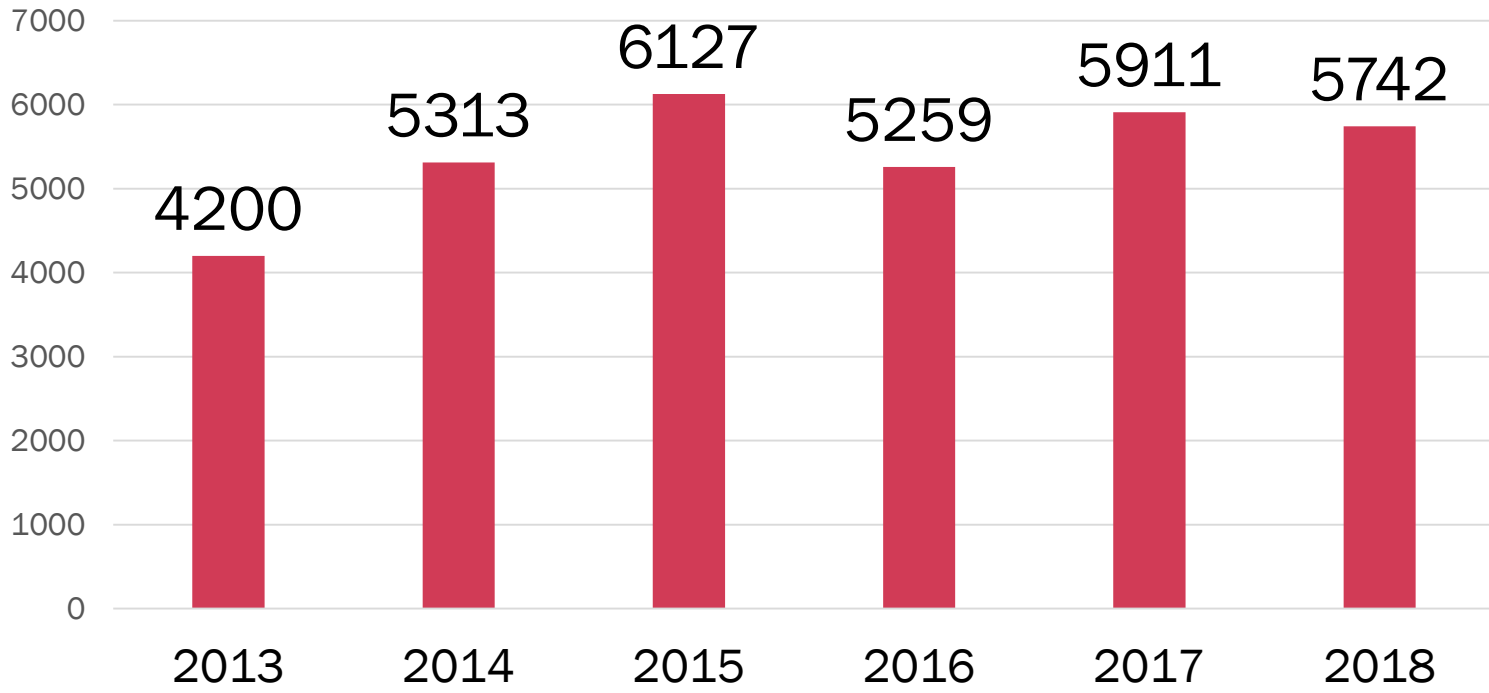
- 24 years as a Branch within Hamilton Police Service.
- Core mandate to respond to the immediate needs of crime and trauma.
- 4 full-time staff, 95 volunteers.
- Providing crisis intervention 24/7.
- 25<sup>th</sup> Milestone Anniversary in 2019.

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# Victim Assistance

## Victim Contacts



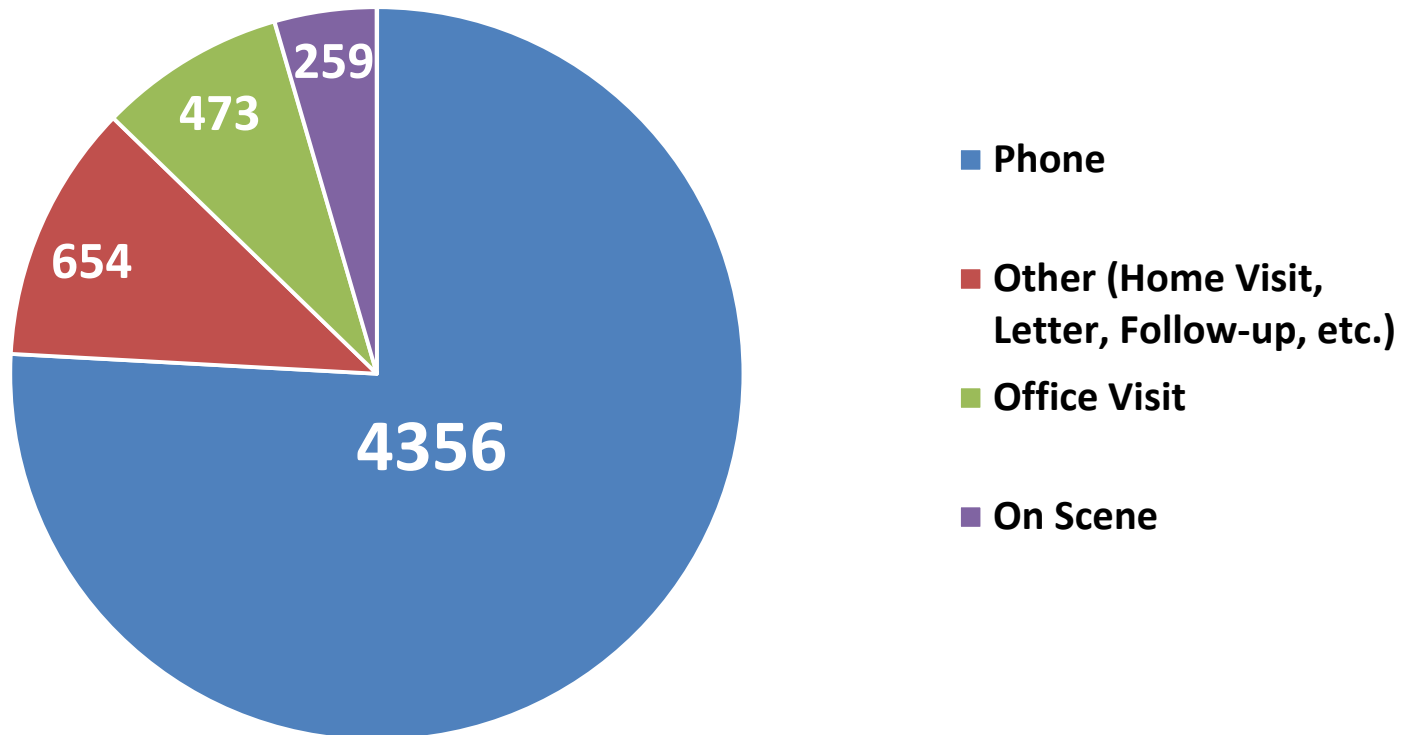
Victim Contacts Statistics from Nova Brain

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# Victim Contacts 2018

Method of Victim Contacts



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# Contracts & Grants

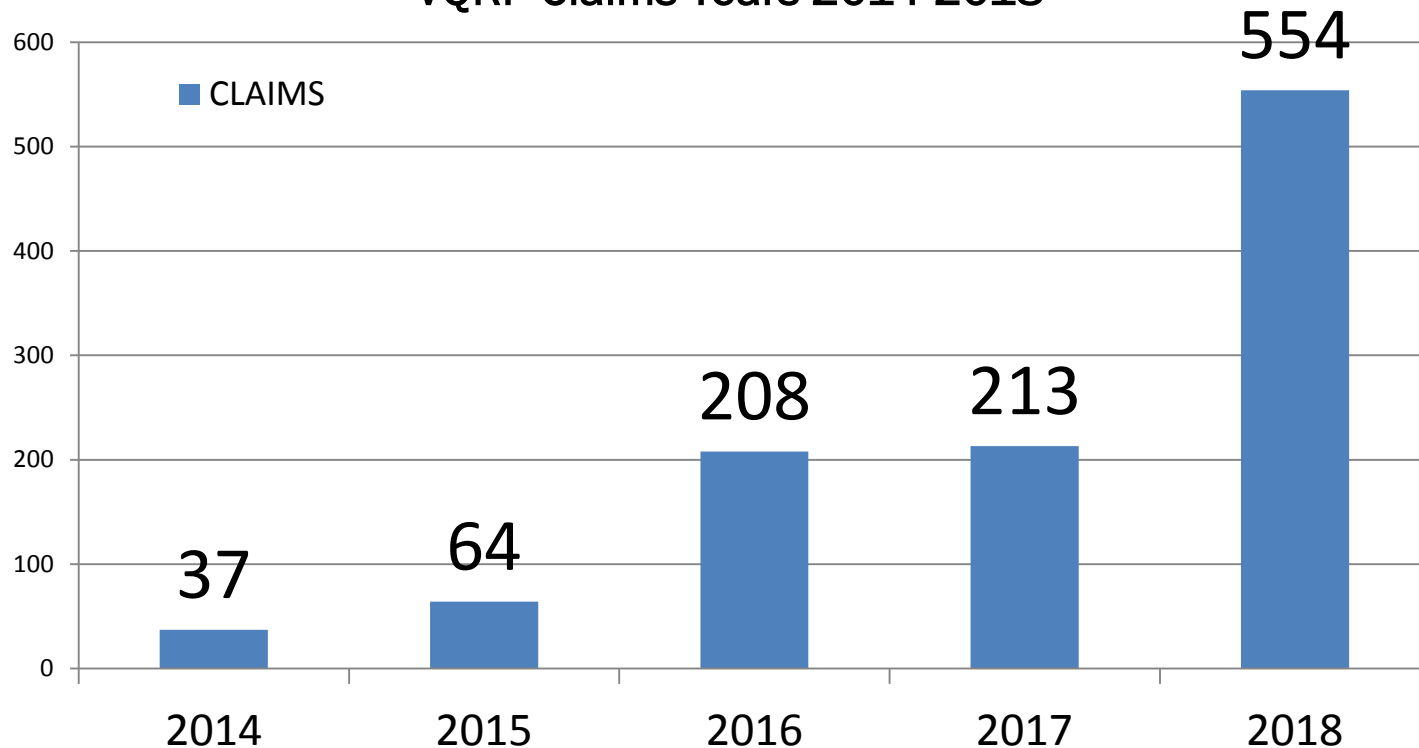
- Victim Quick Response Program (VQRP) Contract, Ministry of the Attorney General.
- Department of Justice Canada Victims Fund grant, supporting individuals exiting sex work.
- National Victims & Survivors of Crime Week grant, Justice Canada.

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# Victim Assistance

VQRP Claims Years 2014-2018



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# Community Engagement



- Committee work
- Presentations
- Community events
- Community training opportunities

Deputy Chief Bergen and Victim Services Branch Volunteers at HPS  
“Police in the Park” during Police Week in Ontario.

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# Valuing Our Volunteers



- Ongoing recognition
- Milestone Years of Service
- National Volunteer Week
- Monthly Newsletter
- Training Opportunities
- Economic value to HPS

“

*I appreciated her professionalism, patience and understanding.* Client Feedback

”

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# Support to the HPS Team

“We very much want to follow the victim's wishes. We will do anything we can to be supportive.”

- Deputy Chief Dan Kinsella

- Domestic Violence Unit
- Homicide Unit
- Patrol/CID
- Vice & Drugs Unit
- Crime Prevention Branch
- Training Branch
- Sexual Assault Support Program (SASP)

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# Every Victim Matters

## Victim Services Branch



Providing a police-based centralized initial assistance service to victims of crime/trauma in Hamilton supported by partnerships with our community and many volunteers.

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# Hamilton Police Service Victim Services Branch

905 546-4904 ▪ 24/7

## Questions?

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