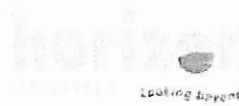


March 18, 2019



8.1

Discover the possibilities

000009 000001879



2

Dear TANIA AMARAL :

RE: ACCOUNT ~~XXXXXXXXXX~~

Service Address ~~XXXXXXXXXXXXXXXXXXXXX~~
~~XXXXXXXXXXXXXXXXXXXXX~~

As the billing agent for the City of Hamilton, we monitor customers' water consumption to identify incidents of high usage. Our "High Water Read" notification program is to provide notification to account holders who experience higher than average historical water consumption. This timely notification provides customers the opportunity to identify and repair any leaks or identify other usages that would affect the amount of water consumed.

Enclosed please find the Leaky Toilet Test Dye Strips and the Is Your Money Leak Away? brochure produced by the City of Hamilton that provides information for identifying water leaks. For further information about leak detection or about programs and services offered by the City's Water and Wastewater Division, please call 905-546-CITY (2489) or on-line at www.hamilton.ca/water.

If you have previously received a prior High Water Read Notification and have already repaired any found water leaks or identified other usages for your recent higher water consumption, please accept our thanks for your prompt attention to this matter. Please continue to monitor your water consumption for other leaks that may have not be identified or for prior repairs that have not completely resolved the leaking condition.

The "High Water Read" notification program serves customers best if contact information is up to date. To update contact information or ask other questions regarding your bill, please contact our Customer Service Department at (905) 522-9200 between 8:30am and 4:30 pm Monday through Friday.

Customer Service Department
Alectra Utilities Corporation

Alectra Utilities Corporation
55 John Street, Hamilton, Ontario L8R 3M8 / tf 1 866 458 1236

