



Audit, Finance & Administration Committee presentation

Thursday, June 6, 2019

Hamilton City Hall

Introduction

185 Weir St N.- front of the house



185 Weir St. N-backyard



Water consumption at 185 Weir St. N (May 2018-March 2019)

***From June 1st 2018-before the leak started (sometime between Jan 27th 2019 and March 27th 2019), the average daily water consumption for the property was 0.25 m³/day.**

***On March 15th 2019, a statement from Alectra was generated in the amount of \$1718.47 for the period Jan 27-March 3rd 2019 for water consumption. Statement was received via Canada Post on March 26th 2019. Statement revealed that average daily water consumption had skyrocketed to 15 m³/day.**

Timeline of actions taken...

*March 18th 2019: Letter was sent from Alectra Utilities as part of the 'High Water Read' notification program.

*March 27th: Phone call to Alectra Utilities

*March 27th 2019 (AM): Leak identified and access to this water source was cut off immediately on March 27th. No further issues since and water consumption is now back to normal.

*March 27th 2019 (PM): High Water Read notification letter received

*March 27th 2019 right up to the end of April 2019: Several attempts to resolve this issue and obtain answers/directive from Alectra Utilities.

*April 15th 2019: Water leak adjustment request form submitted to Alectra Utilities.

*May 8th 2019: Suggestion made by Alectra to apply to appear before this Committee.



My humble request...



Thank You!