

From: Terry MacDougall
To: [McRae, Angela](#)
Subject: Re: Request to Speak - Audit, Finance and Administration Committee
Date: June 3, 2019 3:42:27 PM

Good Afternoon Angela!

Two of the issues are; that none of this water went to the sewer system, so those charges should not apply, and the refusal for covering water charges is for breakage due to freezing; this was not the case. I keep my water on all year for fire safety. I actually did have a kitchen fire last year, and if the water was not turned on to the outside valve, I would have lost my house. Check with the fire department, as they were called by a neighbour. I was able to put the fire out with my house before the fire was able to get out of control. I have owned this house for over 26 years, and have never turned off the supply to the outside valve, and have never had ANY problems at all with freezing! Someone must have come onto my property and turned the hose on, and left.

My house is newer (26 years old), with a heated basement, and a solid concrete and insulated wall.

Could you please pass this information along?

Terry

