



ONTARIO HEALTH TEAM UPDATE

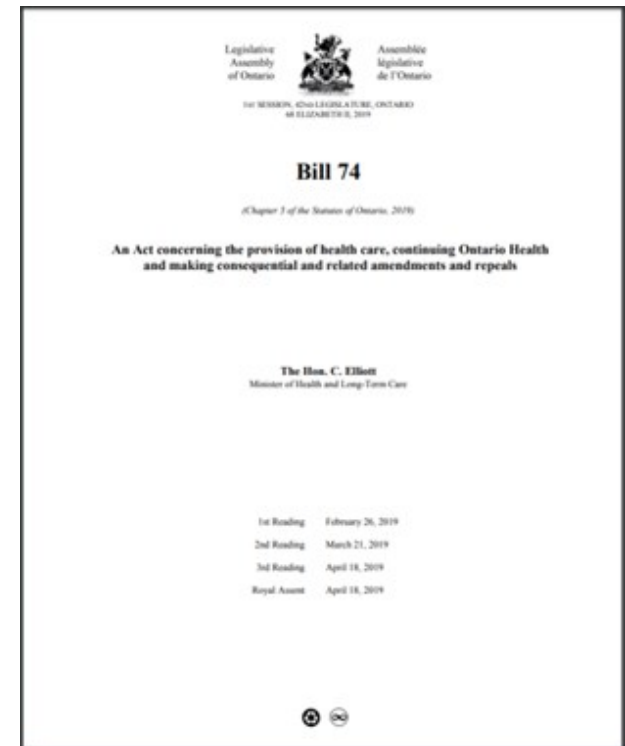
Board of Health (BOH19020(a))
August 14, 2019

Overview: The People's Healthcare Act

- The People's Health Care Act, 2019 legislation introduced in February and **received** Royal Assent on April 18, 2019.

The Act introduced reforms centred on:

- Consolidating health care oversight agencies into a **'super-agency' called Ontario Health;**
- The development of provider driven **Ontario Health Teams to integrate health and social service organizations at a regional level** for improved delivery of services.
- **The reforms aim to achieve the 'quadruple aim'** set out by the Institute for Healthcare Improvement.



Local transformation: Ontario Health Teams



What is an Ontario Health Team?

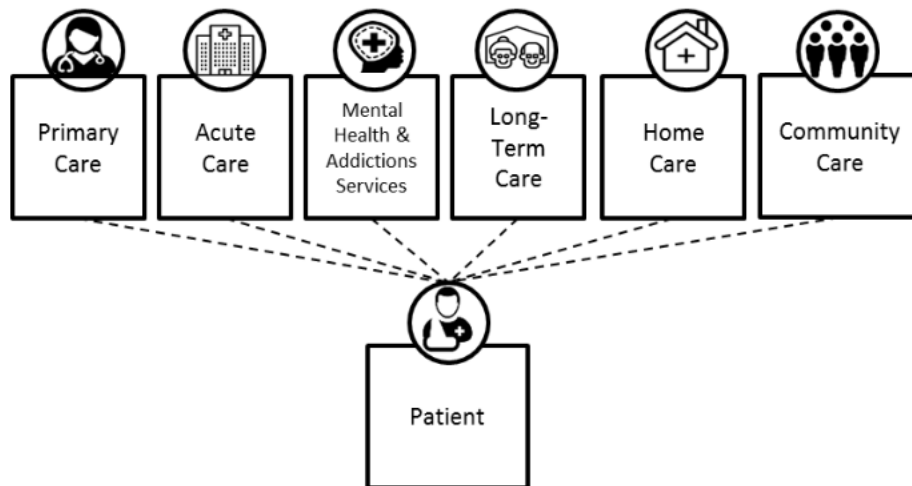
- Groups of providers and organizations that are clinically and fiscally **accountable for developing a full and coordinated continuum of care to a defined geographic population**
- Providers working together to **improve the health of an entire population**, reducing disparities among different population groups
- Enabled to locally redesign care in ways that **best meet the needs of the diverse communities they serve**

Overview: Ontario Health Teams

Current State



Future State: Ontario Health Teams



Provincial Vision: Ontario Health Teams

- Provide a **full and coordinated continuum of care** for population within a geographic region
- Offer patients **24/7 access to coordination of care and system navigation services**; work to ensure patients experience seamless transitions throughout their care journey
- Be **measured, report on and improve performance** across a standardized framework
- Operate within a **single, clear accountability framework**
- Be **funded through an integrated funding envelope**
- **Reinvest into front line care**
- **Improve access to secure digital tools**, including online health records and visual care options for patients

OHT: Hamilton Context

Hamilton has strong history of collaboration and support for improving health and disparity issues:

- **Hamilton Anchor Institution Leadership (HAIL)** – Group of public sector and other leaders conceptualized in October 2011 during a McMaster health forum focused on addressing health and poverty issues at the neighborhood level
- **Hamilton Community Health Working Group (CHWG)** - Examining how the health and wellbeing of the population with a view to making patient care experiences more seamless and integrated.

Building on past collaboration, and local integrated care successes, representatives involved in these early stages of work formed a steering committee with patient co-chairs, to complete the first step, a self-assessment submission to be considered one of the OHT early adopters.

Phase 1 Signatories

- Alzheimer Society of Hamilton
- Canadian Mental Health Association – Hamilton Branch
- City of Hamilton Healthy & Safe Communities Department
- De Dwa Da Dehs Nye>s Aboriginal Health Centre
- Department of Family Medicine, McMaster University
- Good Shepherd Centres
- Hamilton Family Health Team
- Hamilton Health Sciences
- Indwell
- Lynwood Charlton Centre
- McMaster Family Health Team
- McMaster University (Digital Health focus, School of Nursing)
- Ontario Telehealth Network
- Patient Representatives (co-chairs)
- St. Joseph's Health Care Hamilton
- St. Elizabeth's Health Care
- Thrive Group
- Wayside House of Hamilton
- Wesley Urban Ministries



Focus of the submission

- Identify a plan to work towards long-term improvements in the overall health and well-being of the whole community, while balancing a short-term focus on redesigning how to connect, coordinate, and deliver health and community support services to better serve two vulnerable populations.

Year 1 Priority Populations

Individuals (adults, youth, children) with mental health and addiction concerns

Seniors with multiple chronic conditions

- Better coordination of services could contribute to fewer ambulance offload delays, better home-care coordination and supports in housing for vulnerable seniors, and better access to and coordination of the full continuum of mental health and addictions services and supports

OHT: Hamilton Context

Principles of the submission:

1. Embedding patients in the development of the Hamilton Health Team
2. Expanding reach across the community
3. Growing base of partners
4. Creating integrated health records that patients can access

Alignment with Healthy and Safe Communities Department




OHTs have important relevance to advancing the work of the following HSC program areas and services:

- **Public Health Services** health promotion and disease prevention, mental health and addictions.
- **Hamilton Paramedic Service** reduce ambulance offload delays, community paramedicine
- **Human Services and Long-Term Care** housing, social assistance, neighbourhood development, and our two long-term care facilities.



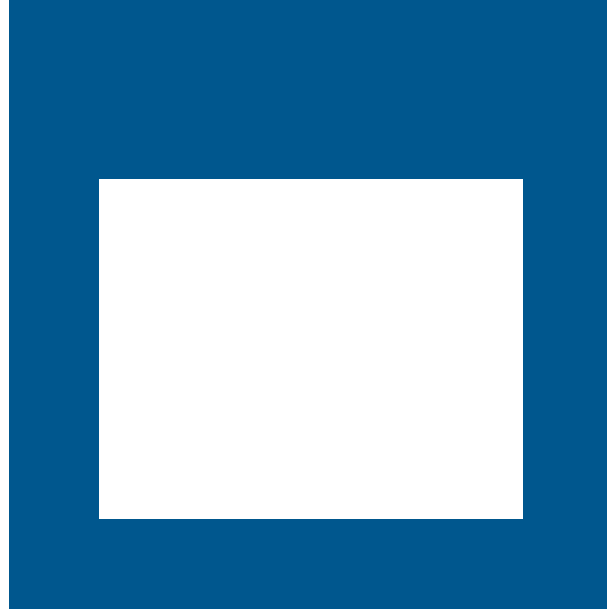
“To be the best place to raise a child and age successfully”

Ministry Process and Timelines

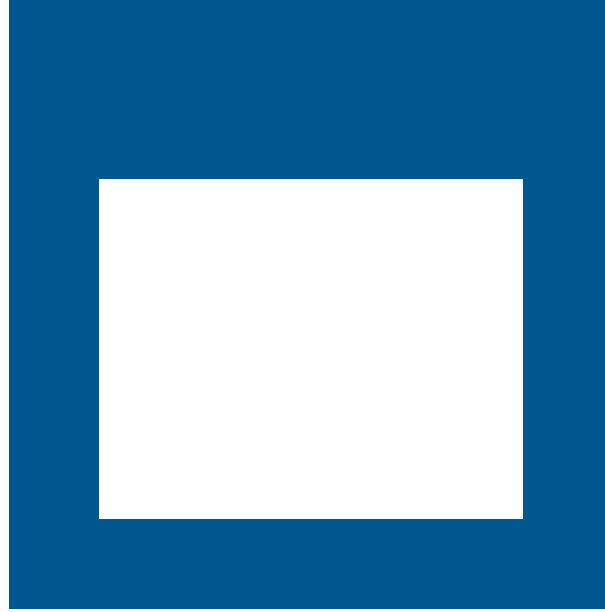
Dates for OHT Applicants	Dates	
Open call for self-assessments	April 3, 2019	
Deadline to submit self-assessments	May 15, 2019	
Selected groups invited to submit full application	July 17, 2019	
Deadline to submit full applications	October 9, 2019	
Province to announce OHT candidates	Fall 2019	

Hamilton Health Team: Next Steps

- Significant work underway throughout this summer across various workstreams.
- The team is committed to meaningfully engaging patients, families, caregivers, a broad array of partners and the communities we serve. Patient and partner engagement is central to the success of this initiative and a key area of focus as the application is developed by Hamilton Health Team Partners.
- Staff from the Healthy and Safe Communities Department and the Corporate Services Department are providing input to the Hamilton Health Team full submission.
- The details of the full submission will be presented to Council in September as it is a requirement of the Ministry of Health that all partner organizations receive approval prior to submission.



QUESTIONS?



THANK YOU

For more information visit

www.Hamilton.ca/OntarioHealthTeam