



# ONTARIO HEALTH TEAM UPDATE

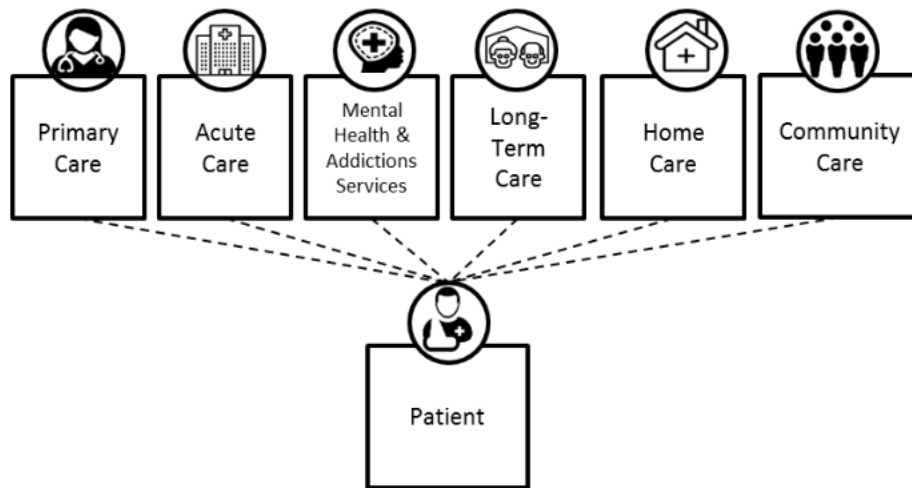
Board of Health (BOH19020(b))  
September 16, 2019

# Overview: Ontario Health Teams

## Current State



## Future State: Ontario Health Teams



# Local transformation: Ontario Health Teams

## A HHT service user will be able to expect:

- Coordinated and integrated acute care, primary care, home & community care
- Seamless, warm handoffs, & one record across teams
- 24/7 access
- One number to call
- Increased virtual care and digital care options
- Coordinated standardized intake and assessment
- Improved navigation of care options
- Re-organized and integrated home and community care
- Increased patient education, literacy, and advocacy
- Address social determinants of health



# Becoming an Ontario Health Team

- Hamilton has a history of partnerships and collaboration, particularly in health and social services
- Opportunity to provide leadership and advance partnerships to provide more integrated care and support in our community
- Hamilton Health Team submitted initial application in May
- In July, Ministry of Health invited the Hamilton Health Team to submit a full application (31 teams of 150 applicants invited across Ontario)
- Period of intense planning and development of the application
- Submission due: October 9, 2019

# Alignment with Healthy and Safe Communities Department

OHTs have important relevance to advancing the work of the following HSC program areas and services:

- **Public Health Services** health promotion and disease prevention, mental health and addictions.
- **Hamilton Paramedic Service** reduce ambulance offload delays, community paramedicine
- **Human Services and Long-Term Care** housing, social assistance, neighbourhood development, and our two long-term care facilities.



*“To be the best place to raise a child and age successfully”*



# Becoming an Ontario Health Team

Hamilton Health Team is working towards long-term improvements while balancing a short-term focus on redesigning how to connect, coordinate, and deliver health and community support services to better serve specific populations.

**Initial (Year 1)** focus on the following populations:

- **Adults with mental health and addiction concerns**
- **Children and youth with mental health and addiction concerns**
- **Older adults with multiple chronic conditions**

# HHT: Engagement and Planning Process

Series of planning workshops designed to build relationships, foster engagement and collect information and data for the full application.

## **Workshop participants included:**

- Patient advisors
- Primary care providers
- Community organizations including health, social services, housing, etc.

## **Continue to advance engagement including through:**

- Presentations and webinars
- Hamilton Health Team webpage



# Patient Engagement in OHT Planning





# Year 1 OHT Interventions

## Early Identification:

Develop a proactive system of care that identifies concerns early and intervenes before issues/illness begin to take hold.

## Geographic Clusters:

A place-based approach in areas where strengthened service coordination and service delivery will make a significant impact on the health of populations, and health care utilization.

## Transitions from Hospital:

Seamless transitions from hospital for patients with complex mental illness and addiction conditions, and seniors with chronic conditions.

# Year 1 OHT Interventions



# OHT Readiness & Assessment Next Steps

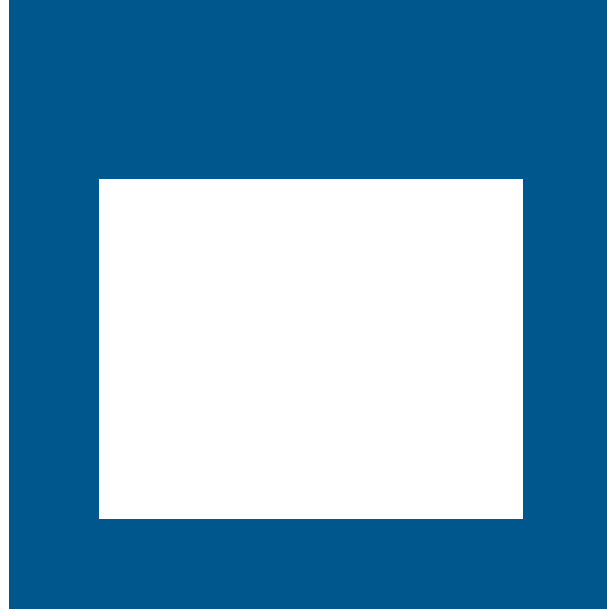


# OHT Commitment

- While at maturity Ontario Health Teams will operate under a single accountability framework and an integrated funding envelope, at this stage of the Ontario Health Team planning there are no changes to governance and decision-making related to local health services.
- By signing the OHT Application proposal the City is committing to continue engagement and participation in shaping this local health system planning process for the benefit of the health of residents into Year 1.
- At such a time that the Hamilton Health Team moves towards a single accountability framework for funding, decision-making, the terms of that relationship to City services will be brought back to Council for consideration.

## **Approval of this report (BOH19020(b)) will:**

- Authorize staff to continue work on and participation in the local planning and development of Hamilton's OHT through Year 1.
- Commit staff to continuing to bring updates and decisions related to the development of Hamilton's OHT to Council for information and consideration.
- Enable the Mayor to sign off on the OHT Full Application proposal as the head of the governing body.



# THANK YOU

For more information visit [www.Hamilton.ca/OntarioHealthTeam](http://www.Hamilton.ca/OntarioHealthTeam)