

Added Item 7.4(a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES

Transportation Working Group

Tuesday, November 26, 2019

Room 193, City Hall

Attendance: Shahan Aaron (Chair), Mark McNeil (Co-Chair), Paula Kilburn, Tom Munzuk, Tim Nolan, Kim Nolan, Anthony Frisina, James Kemp, Aznive Mallett

Also Present: Mark Mindorff, Dennis Guy

AGENDA ITEMS:

1. Welcome & Introduction / Approval of Agenda
Approved
2. Review of Meeting Notes – October 22nd – Distributed to members for review via email
Aznive approved the previous minutes
3. Delegation / Communication
 - a. Mark Mindorff, Executive Director of DARTS
 - Reminders for individuals owing large bills
 - Reminder Cards for people riding without tickets
 - Deny booking for individuals who owe large bills but not rides
 - Presto based prepay system in the works

- As of now more than \$143,000 is owed by DARTS users
- ATS Review ongoing – Deadline February 2020
- Possible training with presto. Timeline in hands of Metrolinx.
- At this point thinking of logistics by Mark Mindorff
- Invoicing and Billing will be next focus

b. Dennis Guy, Manager, Customer Experience and Innovation

- Priority Seating vs Courtesy seating
 - Priority Seating is accessibility seating
 - Courtesy Seating is for bundle buggy users, mother and the elderly
- Try more effective stop announcements
 - Discussion and implementation will be handled by Dennis Guy's successor
- Apply accessibility to Re Envision bus. Test it. Then apply to some buses then fleet.

4. Discussion Items

4:50 pm

a. Amend LRT Trip Details

- Add Paula Kilburn and Tom Manzuk
- Projected time of visit end of January or beginning of February 2020

b. Response of Owen Quinn

- Ask Michelle Martin about communication process with ACPD and Transportation Working Group

- Before going to DARTS, ask for clarification from Michelle Martin

c. ATS-DARTS Policies

Received by members

d. HSR Policies

- Where is the city with training program?
- Reports from ATS about training
- Add in agenda for Dec. 10 ACPD meeting.
- Make motion to invite Michelle Martin
- Training program from Lawson ministries to be reviewed
- Debbie Dalle Vedove, ATS Sub-Committee for update
- Accountability from the City of Hamilton, DARTS, ATS and HSR

e. Terms of Reference

- Need to be treated like a sub-committee of the council and less like a citizen committee
- Make motion for Representative from Licensing and By-Law
- Make motion for Owen Quinn for discussion on policies

5. Other Business

a. I Give A Seat – McMaster Accessibility Project

- No active engagement
- Address matter with Michelle Martin

- b. Staff Support for Working Groups
 - Discussion with City Manager and the Mayor
- 6. Discussion of Agenda Items for next meeting
 - a. (Re) envision HSR Bus
 - Set for January 2020
- 7. Adjourned by Paula Kilburn at 6:00 pm