

MEMORANDUM TO: Marc Bedard
Assistant Deputy Minister
Public Safety Division
Ministry of the Solicitor General

FROM: Kevin Byrnes
Assistant Deputy Minister
Road User Safety Division
Ministry of Transportation

SUBJECTS: **Temporary Driver's Licence and Licence Plate Sticker
Validations**

The purpose of this memorandum is to advise the policing community about a Ministry of Transportation initiative changing online driver's licence and licence plate sticker renewal transactions as of December 15, 2019.

These changes are in keeping with the Government's mandate to provide Ontarians with simpler, faster and better services and aim to support increased uptake and enhance/improve user experience of the online government services provided by ServiceOntario.

These enhancements will enable individuals to:

- Receive a Temporary Driver's Licence Validation as proof of their online driver's licence renewal that must be printed and carried with their expired photo driver's licence card until the new one arrives in the mail.
- Receive a Temporary Licence Plate Sticker Validation when they renew online up to 14 days prior to their expiry date, and any time after their expiry date, that must be printed in order to show proof of validation.
- Present the printed Temporary Driver's Licence Validation and Temporary Licence Plate Sticker Validation along with their expired licence and vehicle permit if stopped by enforcement.

Copies of these documents are attached below for your reference.

Temporary Driver's Licence Validation

The new Temporary Driver's Licence Validation will replace the existing temporary driver's licence for renewal transactions that are processed online. Regulatory amendments to 340/94 of the *Highway Traffic Act* came into effect July 1, 2019 to support this new change. In person driver's licence renewals will still be issued a temporary driver's licence.

The Temporary Driver's Licence Validation will be valid for 90 days from the date it was issued and will include the following:

- Temporary document expiry date
- Driver's licence number
- Order reference number
- Date of the renewal transaction (Order date)
- Information for customers

Individuals are required to present the printed Temporary Driver's Licence Validation along with their expired licence if stopped by police officers.

Temporary Licence Plate Sticker Validation

These enhancements allow individuals who renew their licence plate stickers online up to 14 days prior to expiry, and any time after, to receive a temporary validation document which is valid for 14 days.

In the past, only individuals who renewed their licence plate stickers online within 9 days of expiry were issued a temporary validation document. Those that renewed online after expiry would not receive a temporary document, leaving them susceptible to being pulled over without evidence of licence plate validation.

The Temporary Licence Plate Sticker Validation will be valid for 14 days from the date it is issued and will include the following:

- Temporary document expiry date
- Plate number
- Order reference number
- Date of the renewal transaction (Order date)
- Information for customers

The printed Temporary Licence Plate Sticker Validation must be kept in an individual's vehicle until their new sticker is received in the mail and this document must be presented with their vehicle permit if stopped by police officers prior to the new sticker arriving in the mail.

I would ask that you please bring this memorandum to the attention of the policing community. If services would like to discuss the Temporary Driver's Licence Validation, they may contact Kim MacCarl at (416) 235-5248 or to discuss the Temporary Licence Plate Sticker Validation, they may contact Elizabeth Marles at (416) 235-3433.

Thank you for your assistance.

Kevin Byrnes
Assistant Deputy Minister
Road User Safety Division

Attachments (2)