Form: Request to Speak to Committee of Council Submitted on Tuesday, December 3, 2019 - 3:42 pm

==Committee Requested== **Committee:** Audit, Finance & Administration

==Requestor Information==

Name of Individual: Fardad Chadorshabchi

Name of Organization:

Contact Number:

Email Address:

Mailing Address:

Reason(s) for delegation request: Good day,

Property Address:

1. I had been charged triple the amount for my water bill during 2018 and part of 2019 because the water meter Reader on the outside was not working and I was 100% unaware of it since neither the city nor the water department ever notified me about it and kept charging me triple the amount(flat rate).

2. I have visited Water department of Hamilton numerous times and I got passed on to different people and was brushed off then after many emails back and forth with the person in charge,finally when I met that person, she sat beside me and started yelling at me though I had the whole back and forths in our email messages respectfully! Then a colleague joined her and mentioned that they took the average of the first and the last month of the triple charge amounts and billed me that way! Based on TRIPLE CHARGED AMOUNT! and pushed me to believe that it was my consumption! I have collected few Water bills as proof that my Water Bills are no more than \$62 to \$72 monthly as proof to you.

At this point I urgently need to sort this out with you, since the interest is keeping to add on and if you reply to this matter late, I honestly am losing a lot of money knowing that I got laid off and have been seeking employment. My notice of assessment last year was only \$16000! and the mortgage is being paid by the little rent I collect and I am short of money and with all respect, I honestly can not afford this very high demanding interests and amounts that the city is pushing me to pay.

Best Regards; Fardad Chadorshabchi

Will you be requesting funds from the City? Yes

Will you be submitting a formal presentation? Yes