

**Ministry of Labour, Training  
and Skills Development**

**Ministère du Travail, de la  
Formation et du Développement  
des compétences**



Program Delivery Support Branch  
Employment and Training Division

Direction du soutien à la prestation de  
programmes  
Division de l'emploi et de la formation

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## Memorandum

**To:** Grace Mater  
Program Manager  
City of Hamilton

**From:** David Cronin  
Director, Program Delivery Support Branch  
Ministry of Labour, Training and Skills Development

**Date:** February 13, 2020

**Subject:** Call for Proposal for Service System Managers, Employment  
Services Transformation, Tender #11855

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Dear Grace,

Thank you for your Call for Proposal submission. This letter is to inform you, in advance of a public announcement, that the ministry has completed the competitive process for selecting service system managers in the three prototype regions of Hamilton-Niagara Peninsula, Muskoka-Kawarthas, and Peel.

We regret to inform you that the ministry has accepted the proposal of another organization. Selected service system managers for the three catchment areas will be announced imminently on the [Employment Ontario Partners' Gateway](#) and the [Ontario Tenders Portal](#).

The decision regarding your submission is limited to the prototype phase of this transformation. As such, it does not preclude your organization from participating in any subsequent province-wide selection process for service system managers, should your organization meet

qualification requirements defined at that time. This new employment services delivery model will be gradually applied across the province over the next few years.

If you would like feedback on your submission, you may request a meeting with the ministry. To schedule a debriefing, please reply to [estransformation@ontario.ca](mailto:estransformation@ontario.ca) by March 16, 2020.

Thank you for your participation in this step of the government's efforts to modernize Ontario's employment and training system.

Sincerely,

***Original signed by***

David Cronin  
Program Delivery Service Branch  
Employment and Training Division