



INFORMATION REPORT

TO:	Mayor and Members General Issues Committee
COMMITTEE DATE:	March 2, 2020
SUBJECT/REPORT NO:	Under-Performing HSR Routes (PW20015) (City Wide) (Outstanding Business List Item)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Debbie Dalle Vedove (905) 546-2424 Ext. 1860
SUBMITTED BY:	Debbie Dalle Vedove Director, Transit Public Works Department
SIGNATURE:	

COUNCIL DIRECTION

At the February 24, 2020 General Issues Committee Budget meeting a motion was passed that staff be directed to report back during the 2020 budget process with a list of under-performing HSR routes.

INFORMATION

Detailed information regarding under-performing HSR routes is attached as Appendix "A" to Report PW20015 and also includes the Council approved service standards in the local 10-year strategy. Appendix "B" attached to Report PW20015 includes measures relative to how identified underperforming routes are performing against the approved service standards. Finally, Appendix "C" attached to Report PW20015 outlines a breakdown of possible service reductions on the low performing routes and other adjustments that could be made to reduce operating costs.

APPENDICES AND SCHEDULES ATTACHED

Appendix "A" to Report PW20015 – Council Approved Service Standards
Appendix "B" to Report PW20015 – Service Standards Application
Appendix "C" to Report PW20015 – Budget Mitigation Options