5.2 (a)(d)



Dear Mayor & City Councillors of Hamilton,

Hamilton's bike share system is a vital part of our transportation network and an essential mode of transportation for Hamiltonians every day. Over the past 7 years this system has grown to have 26,000 active members who have collectively taken 1.6 million rides and travelled over 2 million kilometres by bike. Uber took over operations of the system in April 2018.

On Friday, May 15th, Uber notified the City of Hamilton that they were terminating their contract early and winding down SoBi Hamilton operations as of June 1, 2020.

To ensure that residents have reliable access to bike share, our organization supports Cycle Hamilton's call for:

- 1. Uber to honor their initial contract and support operations until February 2021, and
- 2. If needed, for the City of Hamilton to provide financial support to ensure the ongoing operations of bike share.

As per the <u>City's Strategic Plan voted by Council</u> the remainder of the 2018-2022 term of Council are to prioritize Climate Change, Multi-Modal Transportation, Trust, & Confidence in City Government. To provide financial support to the operations of the bike share program is to uphold a Strategic Plan informed by over 54,000 resident aspirations.

During the COVID-19 pandemic, more than 300 new members have signed up and the system operates as an essential service. This growing membership reflects global trends that show an increase in cycling as people look for physically distant ways to complete their essential trips and exercise. Hamilton's bike share system has been essential to residents over the past 7 years and Hamiltonians need it to continue as a critical piece of the transportation network during Hamilton's recovery from the pandemic.

We want to see the continued operation of bike share in Hamilton and support Cycle Hamilton's calls to action.

Sincerely, Kojo Damptey