- INFORMATION -

DATE:

June 11, 2020

REPORT TO:

Chair and Members

Hamilton Police Services Board

FROM:

Eric Girt

Chief of Police

SUBJECT:

Year-End Report: Hamilton Police Service – McMaster

University Partnership - 2019

PSB 20-023

BACKGROUND:

McMaster University's primary campus is situated in the west end of Hamilton at 1280 Main Street West. It is surrounded by inviting green spaces, residential living and is part of a vibrant community.

The McMaster campus is composed of 300 acres of property almost 60 buildings providing space for approximately 32,000 students, 1,000 faculty, and 7,500 staff. Roughly 3,700 of our students live on campus in 13 student housing buildings. Named for the third year in a row as one of Hamilton-Niagara's Top Employers, McMaster is Canada's Most Research Intensive University, is ranked in the world's top 75 universities, and in 2019 was named first in North America and second in the world for impact, based on the United Nations Sustainability Development Goals.

Every year McMaster hosts a wide-range of activities in support of our Forward with Integrity goal to support the Hamilton community. Recent events include the Ride to Conquer Cancer, Ride Don't Hide, and the North American Indigenous Games which was one of the Calls to Action contained in the Truth and Reconciliation Report. The Indigenous Games was a larger event than the Pan-Am Games which McMaster helped to host in 2015. These projects, in partnership with our greater community, align with our vision and commitment to community engagement.

As the University's reputation continues to grow, so too do the facilities on campus. In the last few years McMaster opened the L. R. Wilson Building. It includes a well-used theatre and is home to the Socrates Project which hosts an array of arts and lecture events that attract a wide range of people from across the City.

The Arthur Bourns science building was renovated in 2018 and 2019, adding 63,000 square feet of research space and the expansion of the David Braley Athletic Centre – Student Athletic Facility Expansion commenced in September of 2019 for completion in 2020. This expansion will add 100,000 square feet of facilities that will enhance the student health and wellness experience

McMaster's economic impact in Hamilton, the province and the country continues to expand. The University's total annual economic impact is \$9.2 billion. Innovation and the commercialization of research generates significant growth at the McMaster Innovation Park on Longwood Road. The Innovation Park is currently home to more than 800 employees.

McMaster is a vital part of the Hamilton community and has been responsive to neighbourhood and City interest in the University expanding the number of residence spaces available to students. A number of projects are currently in process to achieve this goal. The Peter George Centre for Living and Learning opened in September 2019 and provides housing to an additional 500 students along with classroom and student gathering space and a new home for the McMaster Daycare Centre.

A broad range of public consultations and working with City staff have helped advance the planning for a new student residence to be located on Main Street West between Dalewood Crescent and Forsyth Avenue. When fully built, it will house more 1,000 students and will be a full part of the University's residence system.

The University has also announced plans to continue to invest in the growth and development of the downtown core and plans to invest in a new graduate student residence to be built at the northwest corner of Bay Street North and King Street West in proximity to the David Braley Health Sciences Centre. McMaster's first purpose-built residence specifically for grad students and their families will house 600 students living in studio, one, and two-bedroom apartments.

McMaster University Security Services

The department manages security services for the main Westdale campus, all off campus sites and is supplemented by contract security services for a number of off campus locations. Our campus communities extend to:

- David Braley Health Sciences Centre downtown Hamilton
- McMaster Continuing Education and university offices One James Street North
- McMaster Innovation Park
- The Ron Joyce Centre Burlington
- Stonechurch Family Health Centre 1475 Upper Ottawa Street
- Kitchener/Waterloo and St. Catharines Health Sciences facilities and programs

Protocol with the Hamilton Police Service

McMaster has a long-standing partnership with the Hamilton Police Service (HPS) that is outlined in a formal Memorandum of Understanding (MOU) last updated in May 2017 with the Hamilton Police Services Board (HPSB). The HPSB is the sponsoring agency.

McMaster Special Constables are sworn Peace Officers, appointed by the Board under the authority of the *Police Services Act*. Their appointments endow them with the responsibilities and duties of a Special Constable and enable them to enforce the Criminal Code of Canada, Controlled Drugs and Substances Act, Federal and Provincial statutes and Municipal By-Laws on the University Campus, as well as enforcing the McMaster Board of Governors' bylaws and regulations.

The HPSB has approval authority for the appointments for Special Constables employed by McMaster University Security.

The HPS works closely with McMaster Security Services to investigate serious criminal incidents. The HPS also supports McMaster Security by providing a wide range of mandatory and voluntary operational training programs.

McMaster Security Services currently consists of 35 staff including 1 Director, 1 Senior Manager, 1 Administrator, 5 Sergeants, 2 Investigators, 12 full-time Special Constables, 8 part-time Special Constables, 2 Technology Specialists, and 3 Dispatchers.

Training

McMaster Security embraces professional development for all staff on an ongoing and annual basis. We strive for excellence that is built on a foundation of continued professional development. The following is a summary of training programs participated in by McMaster Security Services Special Constables in 2019 as we work to ensure all staff maintain and enhance the knowledge and expertise related to their positions.

A total of 158 mandatory Health & Safety courses were taken in 2019 including initial training for new hires as well as recertification for serving Special Constables. McMaster University partnered with the Canadian Police Knowledge Network (CPKN) and established our own dedicated training portal. A total of 124 courses were taken by Special Constables via CPKN including Autism Spectrum Disorder, Victims' Rights, Frontline Demonstrations, Suicide Awareness and Mental Health for First Responders focusing on caring for those that care for others. The 124 courses taken in 2019 is a significant increase of 275% from the 2018 total of 33 courses. CPKN courses are now

structured in three main areas of Leadership Development, Coaching and Senior Special Constable Development and Investigative Skills.

Training	2019 Attendees
Use of Force Certification (HPS)	8
Use of Force (Recertification)	18
Block Training (HPS)	27
Bicycle Officer Training (HPS)	3
First Aid & CPR (HPS)	27
Crisis Intervention Training (HPS)	7
Asbestos Awareness Training	10
Domestic Violence Investigation (HPS)	3
Ergonomic Awareness Training	10
Fire Safety Training	11
FIT Mask Testing	20
Health and Safety Orientation	11
Coach Officers Course (HPS)	1
Radiation Safety Training	10
Due Diligence	11
WHMIS - Core	10
Hydrogen Fluoride	9
Naloxone Administration	19
American Sign Language	1
Lean Six Sigma	6
Dispatcher Training	5
Violence and Harassment Prevention Training - McMaster	11
Be More Than a Bystander Training – Preventing Sexual Violence	8
Mental Health First Aid	3
General Investigative Techniques (HPS)	1
Accident Investigation Training	13
Slips Trips and Fall	8
Canadian Police Knowledge Network (Courses taken)	124
Violence Risk Assessment Training – Level I	1
Violence Risk Assessment Training – Level II	0
Violence Risk Assessment Training – Safety Planning	0
Diversity, Cultural Competence, Sensitivity	
Faith and Diversity	1
LGBT	2
Autism Spectrum Disorder	10
Aboriginal and First Nation Awareness	1

Incidents

McMaster University Security Services takes a proactive approach to help keep our campus safe. We spend considerable time building strong partnerships, communicating with students, faculty and staff, providing training and educating our key constituencies in safety and how they can help to support the development of an inclusive and safe environment. We encourage people to report any concerns or incidents and we share information through social networks, posters and other communication tools so people are aware of where and how to connect with Security. As a result, we have seen a consistent increase in the number of incidents reported over the past few years.

In 2019, McMaster University Security Services filed 4,167 incident reports, which is a 13% increase since 2017, and a 3.9% decrease from 2018. Legal infractions in 2019, for both criminal and federal statutes, accounted for 611 reported incidents or 14.6% of all those reported.

The chart below details incidents over the past several years. The number of inciting hatred incidents remained fairly consistent between 2018 and 2019. These incidents include flyers on bulletin boards, stickers and graffiti found on campus. There were no hate related assaults. McMaster has increased its commitment to inclusivity through a variety of measures including the creation of a new Associate Vice-President, Equity and Inclusion position. Dr. Arig al Shaibah joined McMaster April 2018 and continues to play a significant role in raising awareness, communication and education of issues around diversity and inclusion and the importance of reporting incidents.

Significant educational efforts continue in relation to Harassment and Sexual Harassment, as incidents increased to 44 from 29 in 2018. Again, educational efforts and ease of reporting processes are supporting increased reporting. McMaster's Sexual Violence and Harassment and Discrimination policies were reviewed and updated in the fall/winter of 2019.

In situations of serious assault, sexual assault, indecent acts, inciting hate and other major incidents, McMaster Security works with the HPS to investigate the incidents. The most significant volume of offences fall into two categories – thefts and mischief. The greatest number of thefts relate to bicycles, computers and personal property. The offence of mischief is attributed to general damage to windows, doors and facilities on campus. Assault incidents have risen in 2019 and generally relate to fights with no injury.

Criminal Incidents

Criminal Incident	2014	2015	2016	2017	2018	2019
Assault	23	12	27	29	21	38
Breach of	1	1	0	1	1	0
Recognizance/Probation						
Break and Enter/Attempts	7	5	17	11	22	15
Disturbances	6	11	12	22	10	9
Fraud	13	4	14	21	14	13
Harassing Phone Calls & Email	7	8	1	8	6	1
Harassment/Sexual Harassment	23	22	27	37	29	44
Inciting Hate	3	3	2	3	10	11
Mischief	62	80	85	100	128	126
Obstruct Peace Officer	2	1	0	2	1	1
Robbery	0	1	0	3	0	3
Theft/Possession	273	146	234	258	266	285
Threatening	6	6	5	10	11	16
Total (All Categories)	435	300	436	531	519	562

The following is a summary of all incidents reported for Criminal, Provincial and Federal offences.

Statutes	2014	2015	2016	2017	2018	2019
Criminal Code	435	300	436	531	557	602
Provincial	135	103	209	215	209	195
Federal	58	86	95	108	108	9*
Total	628	489	740	854	874	806

^{*}Decrease is the decriminalization of marijuana and reduction in Controlled Drugs and Substance offences.

Hamilton Police - McMaster Partnership

McMaster University works closely with HPS in a variety of ways.

The President's Advisory Committee on Community Relations (PACCR) benefits from consistent interaction with the Division One Crime Manager. PACCR membership includes community neighbours, landlords, the Westdale BIA, students, faculty, City of Hamilton By-law staff and university representatives, including security. The Committee has been a valuable partnership for more than two decades and is co-chaired by a community member and McMaster's Vice-President, University Advancement. PACCR meets regularly to share information, discuss any neighbourhood concerns and developments, and assists in bringing a community perspective when planning is done

for events such as Welcome Week and Homecoming. The Committee's work contributes significantly to ensuring a safe community with a high quality of life for all residents.

McMaster also has a strong and long-term relationship with the Ainslie Wood/Westdale Community Association (AWWCA). These partnerships embrace educating the public on initiatives, including traffic safety, Problem Oriented Policing projects, and Lock It or Lose It campaigns.

As well as investing time and attention in being a strong neighbourhood partner, McMaster has also invested for many years in the Mac91/92 program. Funded by McMaster and the McMaster Students Union, the University works closely with the HPS to hire Hamilton police officers to proactively patrol the Westdale neighbourhood to help support a safe community. Officers are hired to cover key times including evening and weekends and during Welcome Week, Homecoming and St. Patrick's Day.

The HPS is encouraged by the University to support McMaster's operational plans during busy times of the school year. The University thanks HPS for its ongoing support during move in/move out, football games and other sporting events, St. Patrick's Day weekend and Light up the Night which occurs at the end of the Winter Term. By working together we have been able to coordinate planning, organize alternate events for students held on campus and develop other strategies to be better prepared for community activities. With this university/police partnership, McMaster and Hamilton have been able to proactively avoid the large street parties that in other campus towns and cities can attract tens of thousands of revelers.

We look forward to continuing our strong partnership in support of public safety.

Eric Girt

Chief of Police

EG/gd

cc: David Hennick, Superintendent – Division 1