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Facsimile: (416) 314-4037**Ministère du Solliciteur général**Division de la sécurité publique  
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**MEMORANDUM TO:** All Chiefs of Police and  
Commissioner Thomas Carrique  
Chairs, Police Services Boards

**FROM:** Richard Stubbings  
Assistant Deputy Minister  
Public Safety Division and Public Safety Training Division

**SUBJECT:** **Continuing Essential Businesses and the Closing of  
Other Workplaces**

<b>DATE OF ISSUE:</b>	<b>March 27, 2020</b>
<b>CLASSIFICATION:</b>	<b>For Action</b>
<b>RETENTION:</b>	<b>Indefinite</b>
<b>INDEX NO.:</b>	<b>20-0029</b>
<b>PRIORITY:</b>	<b>High</b>

Further to All Chiefs Memo 20-0028, I am writing to advise you that as part of the response to contain the spread of COVID-19 and protect the health of Ontarians, the government has ordered the closure of non-essential workplaces. The government has encouraged these entities to continue to operate via alternative and innovative models, including by permitting them to work online, by telephone, or by mail/delivery.

Essential workplaces (i.e., any for-profit, non-profit, or other entity) that provide the services listed in the order will be permitted to continue their operations. The order categorizes essential workplaces into 19 areas:

1. Supply chains
2. Retail and wholesaling
3. Food services and accommodations
4. Institutional, residential, commercial and industrial maintenance
5. Telecommunications and IT infrastructure/service providers
6. Transportation
7. Manufacturing and production
8. Agriculture and food production
9. Construction
10. Financial activities
11. Resources

12. Environmental services
13. Utilities and community services
14. Communications industries
15. Research
16. Health care and seniors care and social services
17. Justice sector
18. Other businesses
19. Business regulators and inspectors

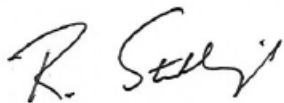
For additional information on each category, please visit:

<https://www.ontario.ca/laws/regulation/r20082>

The Ministry of the Solicitor General (ministry) is requesting chiefs of police to advise policing personnel to use their discretion, in a graduated manner, and enforce this order using the tools provided under the *Emergency Management and Civil Protection Act*.

To support enforcement needs, the ministry is establishing a dedicated 1-800 number to assist policing personnel on their specific questions related to the enforcement of the emergency orders. The number will be used for chiefs of police and other policing personnel may call the dedicated number, once it is established, for enforcement advice (e.g., information on what is deemed to be an essential workplace). This telephone number will be available to police and enforcement personnel and will not be for the general public. Further details regarding this 1-800 line will be forthcoming in a future All Chiefs Memorandum.

Sincerely,



Richard Stubbings  
Assistant Deputy Minister  
Public Safety Division and Public Safety Training Division