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MEMORANDUM TO: All Chiefs of Police and
Commissioner Thomas Carrique
Chairs, Police Services Boards

FROM: Richard Stubbings
Assistant Deputy Minister
Public Safety Division and Public Safety Training Division

SUBJECT: **Updates on *Quarantine Act* (Canada): Compliance
Verifications and Contraventions Regulations**

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Further to All-Chiefs Memo 20-0037, I want to provide you an update on the implementation of the federal emergency order (*Minimizing the Risk of Exposure to COVID-19 in Canada Order* [Mandatory Isolation Order]) under the *Quarantine Act* (Canada).

As you are aware, the Mandatory Isolation Order came into effect on March 25, 2020 and will be in force until June 30, 2020. Subsection 2(1) of the Mandatory Isolation Order requires any person entering Canada to isolate themselves without delay for 14 days and to monitor for signs and symptoms of COVID-19 until the expiry of the 14-day period. There are limited exceptions to this order for certain individuals and classes of persons, provided they are not exhibiting signs and symptoms on their arrival.

Nationally, the Public Health Agency of Canada (PHAC) administers the *Quarantine Act* (Canada) and is leading the enforcement of the Mandatory Isolation Order. PHAC has requested the assistance of police services in conducting physical verifications of specified individuals (*i.e., those deemed to be high priority*) that are subject to the Mandatory Isolation Order.

PHAC has notified the Ministry of the Solicitor General (ministry) that it will provide a list of travellers that are subject to the Mandatory Isolation Order to the Ontario Provincial Police (OPP) via the Royal Canadian Mounted Police (RCMP). Travellers will be assigned two priority levels (high priority or normal priority) or be included as N/A for informational purposes only (normal priority and N/A assigned individuals are still subject to the federal order, however, are not required to be checked by police).

A priority level (either high or normal) for travellers will be based on indicators gathered from verification call(s) or from other sources, such as information referenced at time of screening at a point of entry. In cases where a Quarantine Officer confirms or suspects non-compliance with the Mandatory Isolation Order, or is unable to establish contact with the traveller after multiple attempts, the priority level will be identified as high. In addition, all symptomatic travellers will be identified as high priority.

Compliance Verification: OPP as the Provincial Lead

As the ministry was building its provincial approach, the OPP conducted compliance verifications across Ontario on behalf of local police services of jurisdiction. The OPP also notified those impacted police services.

Moving forward, to effectively manage and streamline reporting on compliance verifications done by police services, the ministry has designated the Ontario Provincial Police as the lead police service.

The OPP will provide the list of individuals deemed “high priority” and “normal priority” to the applicable police service of jurisdiction through the Emergency Operations Centre. The ministry expects each police service to conduct its own compliance verification for those deemed “high priority” and report back to the OPP on a consistent basis. The OPP will roll up those compliance verification reports and notify PHAC of the results.

To support the OPP’s efforts in disseminating the list of priority individuals, please provide contact information (i.e., first name, surname, phone number and email address) for your police service’s lead to OPP.GHQ.EOC@opp.ca by **April 20, 2020 at 12:00pm EST**.

If your police service has received a call for service in relation to a person who is suspected of being subject to the Mandatory Isolation Order, you may call PHAC at the dedicated phone line for policing personnel to confirm the status of that individual at **613-614-4754** (see below for more information).

If your police service finds non-compliance with the Mandatory Isolation Order, please use your discretion with respect to appropriate enforcement actions. The ministry and PHAC encourage police services to take a progressive approach to enforcement, including by providing education to individuals on their obligations and the public health impetus for self-isolation. Charging an individual under the *Quarantine Act* (Canada) should be a measure of last resort.

Contraventions Regulations

On April 11, 2020, the Government of Canada amended the [Contraventions Regulations](#) by adding a new Schedule XVI (*Quarantine Act*). The amendments came into force on April 11, 2020 and were published in [Part II of the Canada Gazette under SOR/2020-86](#) on April 14th, 2020. The amendments will enable policing personnel to issue tickets under the *Provincial Offences Act* (POA) for the most likely contravention of section 58 of the *Quarantine Act* (Canada).

Section	Short-form Description	Set Fine
58	Failure to comply with an order prohibiting or subjecting to any condition the entry into Canada	\$1000

Police services can obtain ticket books from their local POA court office in order to issue charges under the *Quarantine Act* (Canada). Please note that if policing personnel already issue tickets under the POA (e.g., traffic, bylaw or other POA offences), they would have the most current version of these tickets and do not need to obtain new ticket books.

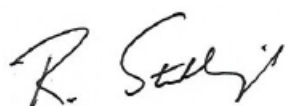
Prior to charging an individual subject to the Mandatory Isolation Order, chiefs of police should ensure that policing personnel consult, via the appropriate internal procedures, with PHAC at **613-614-4754**. Please note that this phone number is only for policing personnel and should be kept confidential.

The administrative processes of the POA apply to this new offence; however, because of the declared provincial emergency, and pursuant to [O. Reg. 73/20](#) under the *Emergency Management and Civil Protection Act* (EMCPA), all timelines and limitation periods identified in any provision of any statute, regulation, rule, by-law or order of the Government of Ontario have been suspended.

In addition, please note that the Ontario Court of Justice has closed its facilities to the public and any scheduled POA matters has been adjourned for the foreseeable future. To file a certificate of offences, please contact your local court administrator. They will provide you guidance on any new processes.

Thank you for your continued assistance.

Sincerely,



Richard Stubbings
Assistant Deputy Minister
Public Safety Division and Public Safety Training Division