

Ministry of the Attorney General
Victims and Vulnerable Persons Division

720 Bay Street, 3rd Floor
Toronto, ON M7A 2S9

Telephone: (416) 326-2526
Facsimile: (416) 212-1091

Ministère du Procureur général
Division des services aux victimes et aux
personnes vulnérables

720, rue Bay, 3^e étage
Toronto, ON M7A 2S9

Téléphone: (416) 326-2526
Télécopieur: (416) 212-1091



April 23, 2020

MEMORANDUM TO: Richard Stubbings
Assistant Deputy Minister
Public Safety Division and Public Safety Training Division
Ministry of the Solicitor General

FROM: Tamara Gilbert
Assistant Deputy Attorney General
Victims and Vulnerable Persons Division
Ministry of the Attorney General

SUBJECT: **Victim Quick Response Program+ (VQRP+) Changes during COVID-19**

On April 2, the government announced that the Ministry of the Attorney General would be implementing temporary enhancements to some benefits provided through the Victim Quick Response Program+ (VQRP+) that will be available for the duration of the COVID-19 outbreak.

Specifically, temporary accommodation and meal benefits have been enhanced to ensure victims of crime, particularly domestic violence victims, can access safe living arrangements while complying with self-isolation requirements. This includes expanding the maximum benefit for hotel stays to \$3,150, and for meals and groceries to \$840.

VQRP+ service providers are open despite the evolving COVID-19 outbreak, even though many are working remotely, and continue to be the point of contact to access these enhanced benefits. We encourage you, Chiefs of Police, and the members of their service to refer victims to the local Victim Crisis Assistance Ontario providers (VCAOs) or other VQRP+ service providers should they require assistance. I would ask that you share this information with these partners, as this will allow them, and the clients they assist, to be aware of these temporary enhancements to VQRP+.

For more information on VQRP+, please visit the [MAG website](#) and for further information on VQRP+ service providers across the province, please use the [Victim Services Directory](#).

If you require further information or have questions, please contact Vivienne Lipman, Director of Ontario Victim Services at Vivienne.Lipman@ontario.ca or 647-409-2456. Thank you for your support of this program and the victims of crime it supports.

A handwritten signature in black ink, appearing to read 'Tamara', written in a cursive style.

Tamara Gilbert
Assistant Deputy Attorney General