

Added Item 10.2

CITY OF HAMILTON

NOTICE OF MOTION

Public Works Committee: June 17, 2020

MOVED BY COUNCILLOR T. JACKSON.....

Credit for HSR Pass Products Purchased for the Timeframe in which Fare Revenue Collection was Paused due to the State of Emergency (City Wide)

WHEREAS, on March 17, 2020, the Province of Ontario declared a state of emergency pursuant to s. 7.0.1 of the Emergency Management and Civil Protection Act as a result of an outbreak of a communicable disease namely Coronavirus Disease 2019;

WHEREAS, on March 19, 2020, physical distancing measures were expanded to include rear door boarding for customers which simultaneously resulted in a pause of fare revenue collection for both conventional and para transit services;

WHEREAS, April monthly passes were available for sale through PRESTO, the vendor network and the customer service center located at Hunter GO Station with approximately 100 passes being purchased by customers before March 19, 2020;

WHEREAS, seniors in the City of Hamilton can purchase an annual pass which is valid for 12 months from date of purchase and as a result of the pause in fare revenue collection paid in full for 12 months access to transit; and,

WHEREAS, the estimated credit to be issued as per above passes is \$66,000.00;

THEREFORE, BE IT RESOLVED:

- (a) That given that April 2020 HSR monthly passes and senior annual passes were purchased with the intent to use Transit and notwithstanding the state of emergency would have been used for that purpose, that:
 - (i) Credits be issued to those customers who purchased an April 2020 monthly pass for future use on Transit; and,
 - (ii) Seniors be issued credits, for the applicable months that their Senior Annual Pass was valid during the pause of fare revenue collection, to be applied against their next Senior Annual Pass purchase.