

#### Agenda

- Combined Sewer Overflows (CSOs) & Associated Infrastructure
- 2) Engineering Study for Unmonitored CSO Locations
- 3) New CSO & Wastewater Treatment Plant (WWTP) Bypass Reporting Protocol
- 4) Live Map Demo
- 5) New CSO Signs
- 6) Moving Forward
- 7) PW19091a Recommendations



#### Combined Sewer System & Associated Infrastructure

- 574 km of Combined Sewers
- 198 Regulators
- 9 CSO Tanks (314 Million Litres of Storage)
- 3 Real Time Control Facilities
- 30 CSO Locations (15 Remotely Monitored)
- 2 WWTP Bypass Locations (Both Monitored)



### Engineering Study for Unmonitored CSO Locations

- Project Kick-off Meeting with Consultant Took Place on May 28, 2020
- Expected Completion by Fall 2020

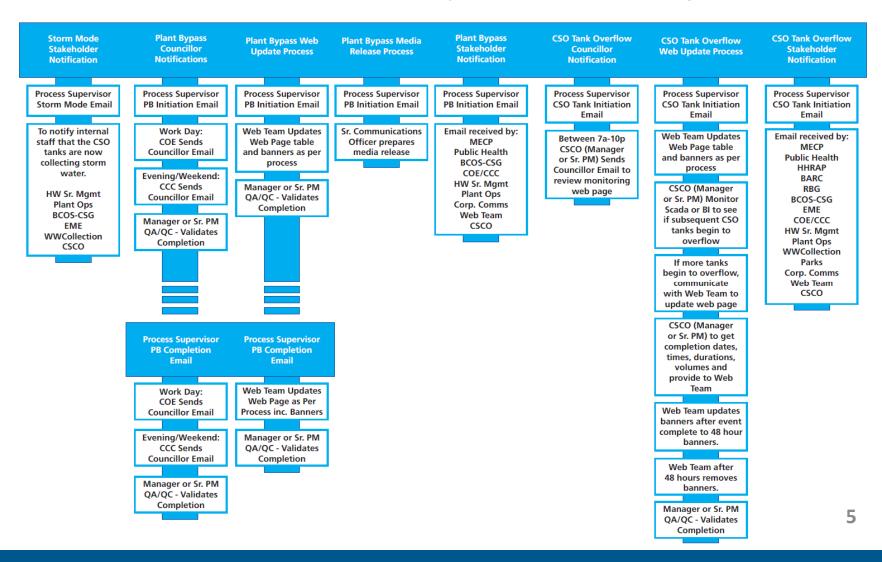








## Current CSO & WWTP Bypass Reporting Protocol





## New CSO & WWTP Bypass Reporting Protocol

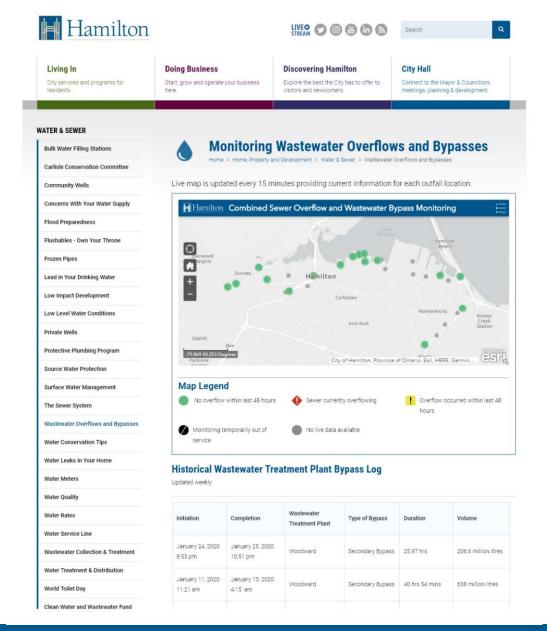
**Plant Bypass** Storm Mode **CSO Tank Overflow Live Plant and CSO** Pre-Storm Media Stakeholder Stakeholder Stakeholder **Release Process Outfall Web Map Notification Notification Notification Process Supervisor** Maintain live **Process Supervisor Process Supervisor** When weather Storm Mode Email mapped data from **CSO Tank Initiation** forecast is calling **PB Initiation Email** SQL table Email for >15mm rain, **Plant Operations** To notify internal Email received by: Manager will notify Email received by: PO - Process staff that the CSO MECP Sr. Communications MECP Technologist to tanks are now **Public Health** Officer and HW Sr. **Public Health** validate SQL map **BCOS-CSG** collecting storm BCOS-CSG Mgmt to initiate date/time push water. HW Sr. Mgmt **EME** media release weekly Plant Ops HW Sr. Mgmt HW Sr. Mgmt Plant Ops **Historical Overflow Plant Ops** Sr. Communications WWCollection Table data to be **BCOS-CSG** Officer prepares Parks populated weekly **EME** media release from PO - Process WWCollection Technologist. Forecast >25mm. (Location, date, media release duration, volume should include - for each table i.e. backwater valuve Plant Bypass, CSO maintenance Tank Overflow, message **Collection System** Overflow) Include Mayor, Send updates to the Council and HW Web Team for web Sr. Mgmt. when page updates sending out release PO - Process Technologist QA/QC Data



### New CSO & WWTP Bypass Reporting Protocol

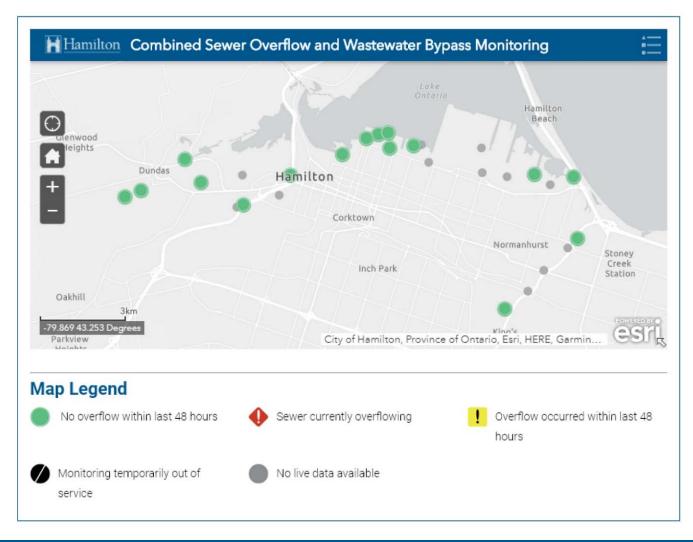
- Launch Planned for June 25, 2020 (Pending Council Approval)
- Live Reporting Map for CSOs & WWTP Bypasses
  - Provides real-time data to the Public 24/7/365
- Enhanced Webpage Includes Archived Data for CSOs & WWTP Bypasses (Volume, Duration, etc.)
- Pre-Storm Media Releases Guiding the Public to the Enhanced Website
- Accompanying Social Media Campaign





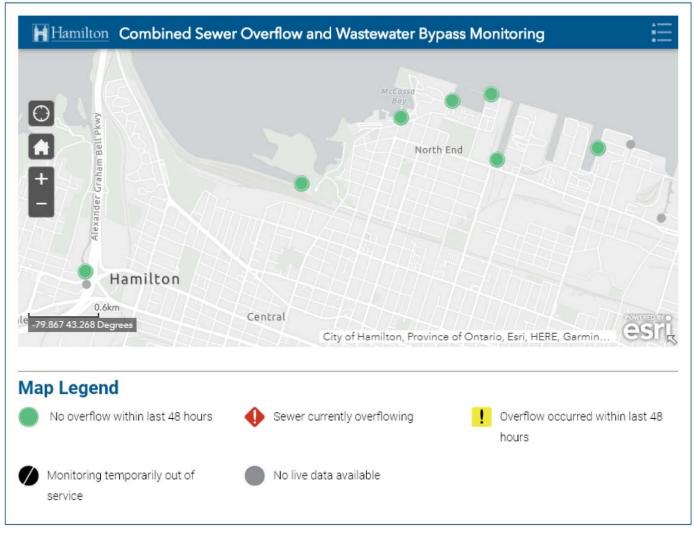
- Screenshot of Enhanced Webpage
- Embedded Live Map
- Archived Data for CSOs
  & WWTP Bypasses
  (Volume, Duration, etc.)





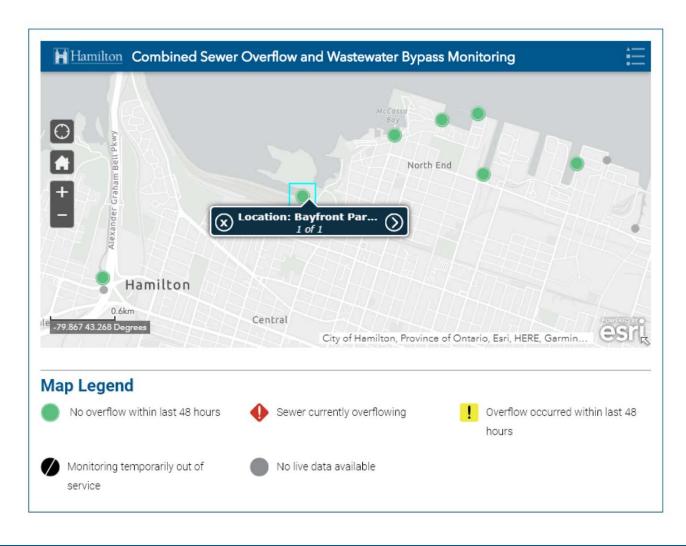
- Close-up of Live
  Map
- 32 Total Locations Identified
- 30 CSO Locations
- 2 WWTP Bypass Locations
- 5 Map Icon Types





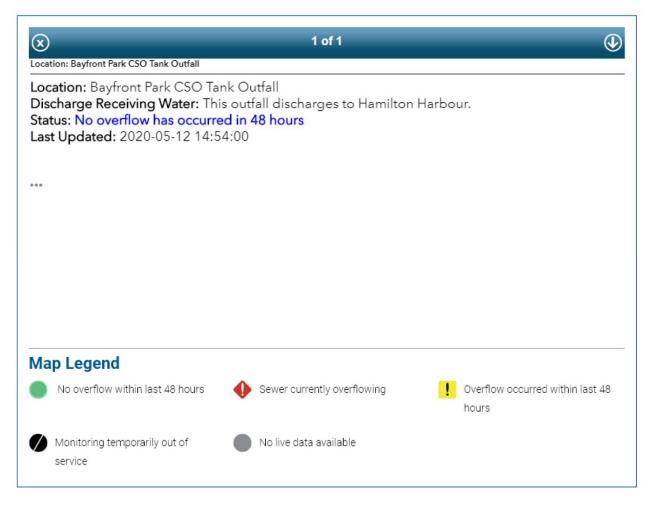
- Zoom and Scroll Within the Map
- Focus on Specific Areas of the City or Specific Locations





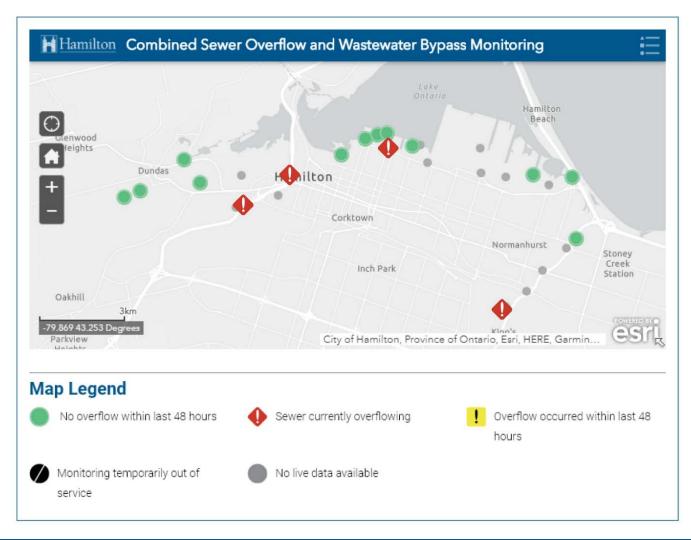
 Locations Can be Clicked/Selected to Display Details





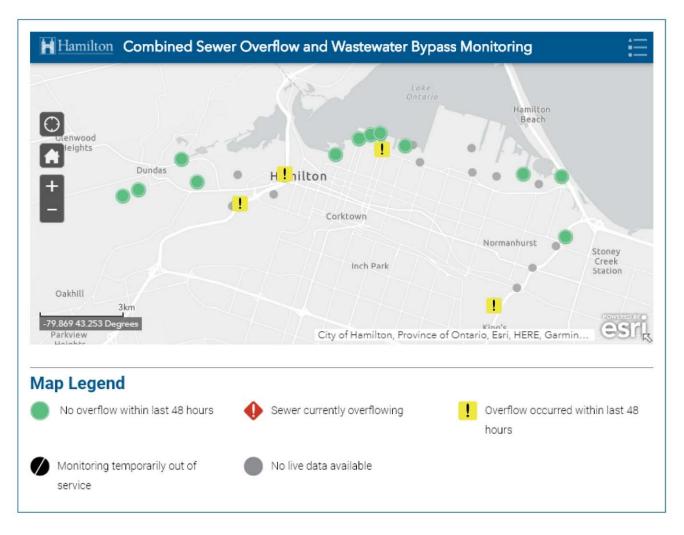
- Detailed Information for a Specific Location
- COMING SOON!
  - Outfall Photos





 Example of Map Showing Active Overflows





 Example of Map Showing Overflows Have Occurred Within the Past 48 Hours



## New CSO Signs

- New Signs to be Posted at all 32 Locations
- Installation On-Schedule for Completion by July 2020









## New CSO Signs

- Multiple Signs at Some CSO/Bypass Locations
- Collaboration Between Hamilton Water & Public Health Services







## Moving Forward

- Expected Growing Pains
  - E.g. Not all Programmed Logic Has Been Fully Tested During a Wet Weather Event
  - Potential for Reporting of Some Overflows in Error
- Continual Improvement of Map & Webpage
  - E.g. Addition of Outfall Photos
- Monitored Locations Will Increase as Infrastructure is Installed at Additional Locations
  - E.g. Real Time Control Phase 2 Project



#### PW19091a Recommendations

- (a) That staff be directed to implement the New Real Time Public Notice Protocol for Wastewater Treatment Plant Bypass and Combined Sewer Overflow Reporting; and,
- (b) That the interim report requirement of recommendation (a) and all of recommendation (b) of Public Works Committee Outstanding Business List, respecting Wastewater Treatment Plant Bypass and Combined Sewer Overflow Reporting, be considered complete and removed.





# QUESTIONS?