



CITY OF HAMILTON
PLANNING AND ECONOMIC DEVELOPMENT DEPARTMENT
Transportation Planning and Parking Division

TO:	Chair and Members Planning Committee
COMMITTEE DATE:	July 7, 2020
SUBJECT/REPORT NO:	Updates to Municipal Car Park By-law 01-216, On-Street Parking By-law 01-128, and Administrative Penalties By-law 17-225 (PED20116) (City Wide)
WARD(S) AFFECTED:	City Wide
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SUBMITTED BY:	Brian Hollingworth Director, Transportation Planning and Parking Planning and Economic Development Department
SIGNATURE:	

RECOMMENDATION

That the draft Amending By-laws for On-Street Parking By-law No. 01-216, Municipal Car Park By-law No. 01-218, and, Administrative Penalties By-law No. 17-225, attached as Appendix “A”, Appendix “B”, and Appendix “C” to Report PED20116, which has been prepared in a form satisfactory to the City Solicitor, be approved.

EXECUTIVE SUMMARY

Hamilton Municipal Parking System (HMPS) has taken steps over the last few years to invest in maintaining its existing assets and, at the same time, moving the bar higher in providing updated equipment that enables a superior customer experience and payment options. Modernized equipment and supporting technologies will provide customers with a variety of payment options (coins, credit card, debit, smart phone), while generating an increase in revenue (no unused time to be passed forward) and providing the ability for the collection and analysis of real time data to support the implementation of effective parking management strategies.

HMPS is moving forward with considerable changes in technology, such as a mobile phone applications. These applications allow users to pay for parking and other

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features such as electric vehicle (EV) charging stations through software applications, which in turn, must be enforceable by Parking By-law Enforcement Officers.

The attached by-law amendments will execute the ability to regulate and enforce the various, different types of parking payments in Municipal car parks and on-street meters City-wide.

Alternatives for Consideration – See Page 3

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: N/A

Staffing: N/A

Legal: N/A

HISTORICAL BACKGROUND

By-law No. 01-216, respecting the construction, maintenance, operation, management and regulation of municipal parking facilities, and By-law No. 01-218, which regulates on-street parking in the City of Hamilton, were adopted in 2001 at the time of amalgamation. Both By-laws are inclusive of the payment methods for parking on the street, as well as, in Municipal car parks.

By-law No. 17-225, respecting the establishment of an Administrative Penalties System, was adopted on May 13, 2015, as per Ontario Regulation 333/07 of the *Municipal Act, 2001*, S.O. 2001, c. 25. Execution of the implementation was done August 2015.

As part of the discussion at the February 23, 2016 General Issues Committee, staff were directed to review potential improvements to parking payment options, including the introduction of online payment technology such as ‘phone apps’ or online permits. The discussion was prompted by written correspondence submitted by the International Village Business Improvement Area (BIA) which requested that increases to on-street parking meter rates only be considered if ‘non-coin’ based payment options were implemented.

In November 2016, Council approved a recommendation (Report PED16219) to invest capital funding from the Parking Reserve in order to update the parking enforcement system to ensure its capability of live enforcement, preceding the desire and need to have a mobile parking application, and other software-based technologies to improve

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the customer experience. The live enforcement system was needed to enforce mobile or web-based payment solutions.

In summer 2018, HMPS implemented a major upgrade of the parking enforcement system and equipment. This included the implementation of the live parking ticket issuance and management system, as well as, replacing outdated hand-held ticketing equipment with new smart phones. The new system enables live contact with Enforcement Officers and real-time tracking of enforcement activity.

With all pre-requisite technologies in place, staff are on schedule to launch the mobile parking application in July 2020. Additionally, staff will be installing several EV charging stations in 2020 and 2021.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

That City By-law Nos. 01-216, 01-218, and 17-225 will be amended with revisions to the sections as required in Appendix “A”, Appendix “B”, and Appendix “C” attached to this Report.

RELEVANT CONSULTATION

- Legal Services

ANALYSIS AND RATIONALE FOR RECOMMENDATION

When the mobile parking application is launched, customers will be able to use their mobile device or any web browser to pay for their parking sessions in Municipal car parks or at on-street meters. It is necessary to amend Municipal Car Park By-law No. 01-216, On-Street Parking By-law No. 01-218, and Administrative Penalties By-law No. 17-225, to recognize the mobile phone application, and any other software-based device, as an instrument to regulate the payment of parking.

By amending the relevant sections in all subject line By-laws as outlined in Appendix “A” Appendix “B”, and Appendix “C” attached to this Report, Parking By-law Enforcement Staff will be able to continue to enforce non-payment and/or expired parking when using any software-based application to pay for parking. Further, a number of housekeeping items in all subject line By-laws provide consistency, improved customer service experience through increased options for payment, and improved efficiencies for HMPS.

ALTERNATIVES FOR CONSIDERATION

N/A

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ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Economic Prosperity and Growth

Hamilton has a prosperous and diverse local economy where people have opportunities to grow and develop.

APPENDICES AND SCHEDULES ATTACHED

Appendix “A” – Draft By-law Amending 01-216

Appendix “B” – Draft By-law Amending 01-218

Appendix “C” – Draft By-law Amending 17-225

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