

Road User Safety Division

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Division de Sécurité Routière

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MEMORANDUM TO: Richard Stubbings
Assistant Deputy Minister
Public Safety Division and Public Safety Training Division
Ministry of the Solicitor General

FROM: Nosa Ero-Brown
Assistant Deputy Minister (A)
Road User Safety Division
Ministry of Transportation

RE: **COVID-19 - Extension of the Expiry of Driver and Vehicle Products and Services - REMINDER**

Please accept this as a reminder to the memorandum sent on March 19, 2020.

This memorandum is to advise you of the emergency measures that the Ministry of Transportation has taken due to the ongoing situation with COVID-19.

Temporary regulations have been made under the *Highway Traffic Act*, *Photo Card Act*, and *Motorized Snow Vehicles Act* to extend the validity of the various driver and vehicle products that would have otherwise expired on or after March 1, 2020. The extension continues until further notice.

Consequently, where a driver's licence or a licence plate appears to have expired it may in fact still be valid under the temporary regulations. These may include but are not limited to:

- All licence plate validation stickers
- Online purchase receipts of validation stickers
- Special Permits
- Ontario Photo Cards and Enhanced Driver's Licence for driving purposes
- All classes of Ontario driver's licences, including the temporary driver's licence and Driving Instructors' licence

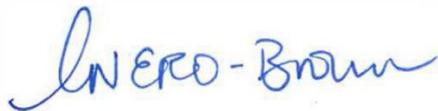
The Ministry is seeking police services' support to continue to suspend enforcement of driver and vehicle renewal requirements. Drivers with expired licences and/or licence plates are currently permitted to operate in Ontario until further notice.

In addition, some ServiceOntario locations are closed or have limited staffing capacity to service the public. ServiceOntario is urging Ontarians not to visit a ServiceOntario centre unless completely necessary and, to help ensure your safety and the safety of others, asking Ontarians to consider completing transactions online (if available). ServiceOntario continues to process online requests for licence plate renewals, however they are experiencing significant processing and shipping delays therefore customers may receive their sticker up to 45 days after they have renewed online.

I would ask that you please bring this memorandum to the attention of the policing community. If any police services would like to discuss these amended programs, they may contact:

- For vehicle related enquiries, Elizabeth Marles, Manager, Vehicle Programs Office, at 416-235-3433 or Elizabeth.Marles@ontario.ca
- For Drivers' Licences or Temporary Drivers' Licence related enquiries, Kim MacCarl, Manager, Driver Programs Office, at 416-235-5248 or Kim.MacCarl@ontario.ca

Thank you for your assistance in communicating these changes.



Nosa Ero-Brown
Assistant Deputy Minister (A)
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