

MEMORANDUM TO: All Chiefs of Police and
Commissioner Thomas Carrique
Chairs, Police Services Boards

FROM: Richard Stubbings
Assistant Deputy Minister
Public Safety Division

SUBJECT: **Survey of Police Services – Mental Health-Related
Demands and Police Response in Ontario**

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| DATE OF ISSUE: | July 7, 2020 |
| CLASSIFICATION: | For Action |
| RETENTION: | July 21, 2020 |
| INDEX NO.: | 20-0106 |
| PRIORITY: | High |

The Ministry of the Solicitor General (“ministry”) is conducting a survey of police services in order to gather information about mental health-related demands on policing resources (e.g., calls for service) and types of response model available in the area of policing responsibility.

The purpose of the survey is intended to create a baseline understanding on the current state of mental health-related demands for police response in Ontario. Specifically:

- What is the demand being placed on police?
- What is the associated workload with the current demands?
- What is the resourcing required to satisfy that workload?
- What is the current level of resourcing and its impact on addressing mental health-related calls?
- What types of response models are in use across the province?
- What types of mental health supports are offered to police?
- What are the outcomes of police responses to mental health-related demands?
- How do Situation Tables support police with responding to situations involving mental health?

The ministry requests that all police services boards and chiefs of police participate in the survey to share their knowledge and experiences on policing response to mental health-related demands. The data collected from the survey will be used by the ministry to help inform research, program delivery, and policy approaches.

The survey will be open from **July 7, 2020 to July 21, 2020** and is comprised of open numerical response, multiple-choice questions, and some open text fields and will not require a significant amount of time to complete.

If you need to step away from the survey prior to completing it, you will be able to save your responses and complete the survey at a later time. The results of the survey may help identify questions that require additional review and analysis or follow-up.

The ministry is collecting this information pursuant to the Solicitor General's responsibilities under *the Police Services Act*. The ministry requests that police services boards and chiefs of police provide the necessary information **by July 21, 2020 at 5:30 p.m. EST**. We appreciate your assistance and would like to thank you in advance for your contribution to the survey.

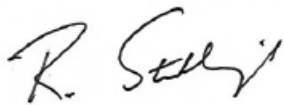
The collection, retention and disclosure of information will be carried out in accordance with all applicable legislation. Responses will not be publicized, and all data will be anonymized and aggregated before reporting.

If you have any technical issues with the survey (e.g., accessing the link or other glitches), please contact Sabrina Musilli at Sabrina.Musilli@ontario.ca. For any other questions, please contact Cecilia Omole at Cecilia.omole@ontario.ca or Fuad Abdi at Fuad.Abdi@ontario.ca.

To access the survey, please follow this link: [Mental Health Demands and Response Survey](#).

Thank you again for your participation and feedback.

Sincerely,



Richard Stubbings
Assistant Deputy Minister
Public Safety Division