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Hamilton Harbour Remedial Action Plan 867 Lakeshore Road, Burlington, ON, L7S 1A1 905-336-6278 koconnor@hrca.on.ca

June 5, 2020

Julia Wagner Sr. Project Manager Public Works, Hamilton Water City of Hamilton

Dear Julia,

Thank you very much for the preview of the CSO Outfall Live Map for the www.hamilton.ca/wastewatermonitoring site. I enjoyed the opportunity to see the product and have a discussion with you on my thoughts.

I am excited for this product to go live in the next few weeks after receiving appropriate approvals. This is a positive step forward in closing the gap between those that have information and those that want to learn information.

In particular, I like the plans to keep information archived here as the tables populate. I can envision Hamilton Harbour researchers using this site as a tool to look back to see if a data point they have in their own work lines up with any CSO events. This value-added data will improve our understanding of the response of the Harbour to events. I also appreciated the variety of information pieces available on the website to serve as a deeper, yet accessible, background resource to those entering this combined sewer discussion for the first time.

Congratulations to the whole team associated with the development and launch of this product. The City of Hamilton has shown their ability to not just meet the intent of being open with information sharing, but their ability to exceed intent in design, content, and function.

Sincerely,



Kristin O'Connor Coordinator Hamilton Harbour Remedial Action Plan