

From: IT Service Desk

Sent: February 26, 2020 8:40 AM

Subject: Advisory Committee for Persons with Disabilities
Outstanding Business List Item 2019-D re: Feasibility of a
Document Sharing Portal

Hi Alicia Davenport,

Incident #200385 has been marked complete as Not Resolved -
No Solution Available:

Summary:

Document Sharing Portal for Use by Citizen Committee Members

Resolution:

Unfortunately at this time IT does not have any collaborative solution that we extend to citizens or external clients beyond CITYSHARE.

Alicia Identified that this does not meet the collaborative needs for the committee.

I advised Alicia that Citizen focused collaboration software is out of scope for IT support however I would investigate potential solutions should the CITY SHARE application or other applications become available with the needed functionality.