



New Generation 9-1-1 Requirements - Duplicate Street Names and Municipal Addressing Issues
Report PED20175

October 20, 2020

New Generation 9-1-1 Requirements

- On June 1, 2017, the CRTC directed all telephone companies to update their networks in order to be ready to provide next-generation (NG 9-1-1) voice and text messaging services in the near future.
- The Public Emergency Response Service (PERS) agreement between Bell Canada and the former Region, the City (as successor) obligates us to provide Bell Canada with accurate addressing information.

What does this mean for the City of Hamilton?

A review by Bell Canada identified a number of duplicate street names and municipal addressing issues that the City must resolve for NG 9-1-1 service.

Staff are to consult with the Ward Councillors before undertaking any resolutions. In particular, three categories of issues were identified:

1. Overlap;
2. Duplicate; and,
3. Mixed Parity.

Issues identified by Bell Canada

“Overlap”, whereby several segments of the same street within the same municipality have municipal address ranges that are overlapping.

- Woodworth Drive in Ancaster (Ward 12).

Will require street name change for Resolution.

Use of East / West is recommended at Elgin Place.

Issues identified by Bell Canada

“Duplicates”, whereby two different streets within the same (former) municipality share the same name, suffix, direction, and part of ranges.

- Bayview Avenue in Flamborough (Wards 13 and 15);
- Margaret Street in Flamborough (Wards 12 and 15);
- William Street in Flamborough (Wards 13 and 15); and,
- Union Street in Flamborough (Ward 12 and 15)

Will require street name change of one of the two duplicate streets for resolution.

Issues identified by Bell Canada

“Mixed Parity”, whereby a street segment has odd or even address ranges on both sides.

- Buchan Court in Flamborough (Ward 15);
- East Street South in Dundas (Ward 13);
- Valley Inn Rd in Hamilton (Ward 1); and,
- Ferguson Avenue North in Hamilton (Ward 2).

Will require municipal address change for two properties and IT solutions for resolution.



thank you!