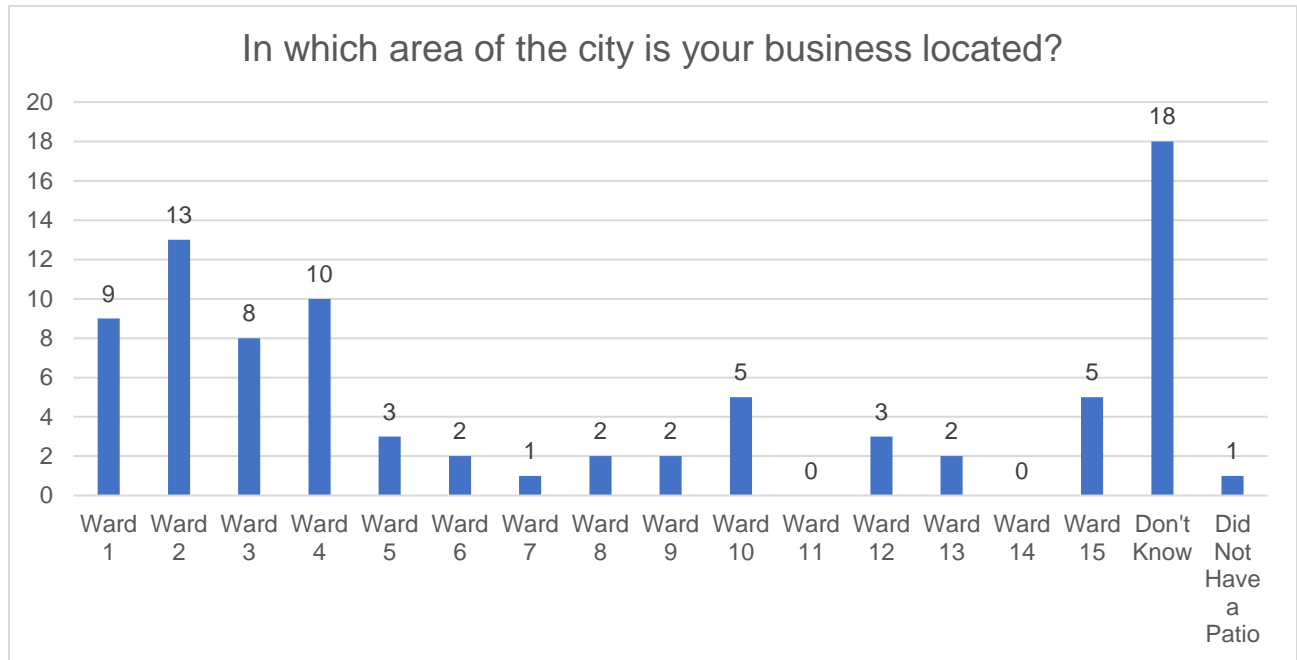


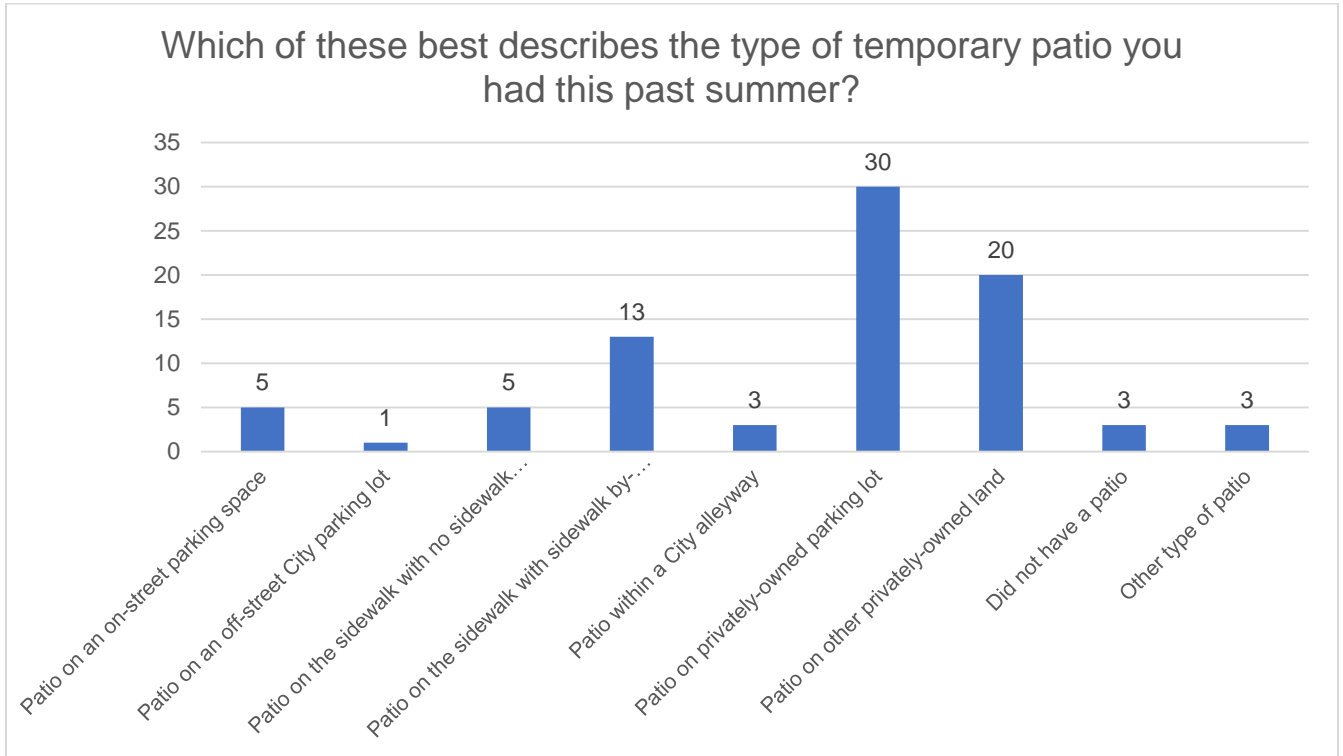
Results of Survey of 2020 Outdoor Dining District Participants

On September 9, 2020 a survey was shared via email with all of the participants within the Outdoor Dining District and On-Street Pop-Up Patio Programs. It requested feedback on the program and what the interest would be to continue to participate in either program through 2021. The survey was emailed to 160 participants and closed at 5:00pm on Wednesday September 16, 2020. Responses were received from 83 participants.

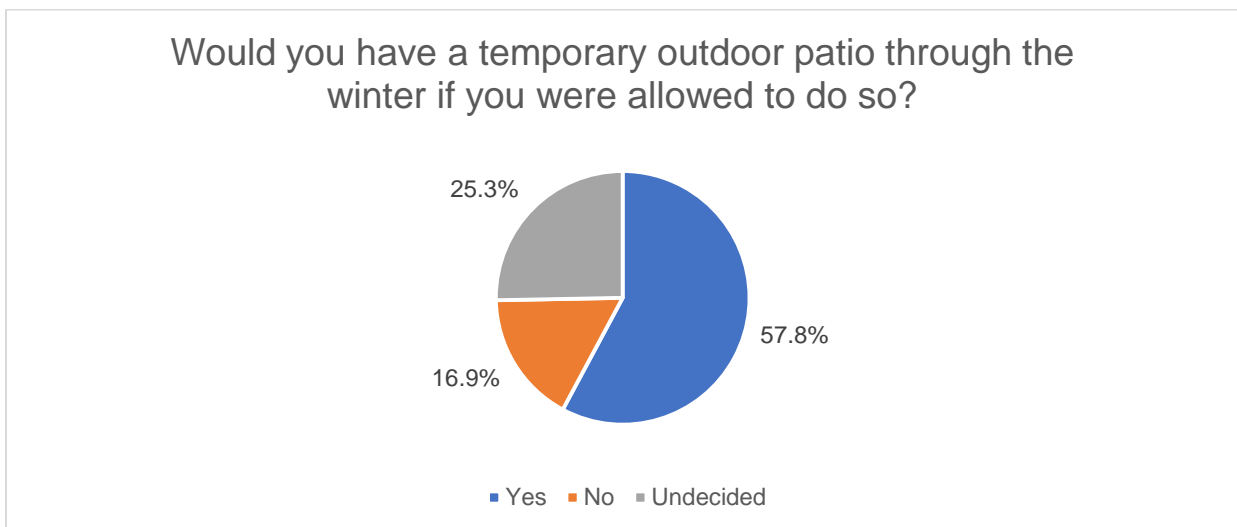
The survey results showed a good distribution of responses from across the entire city and also from restaurateurs who utilized different types of patios, which provided information on the impacts through the broad reach of the program.

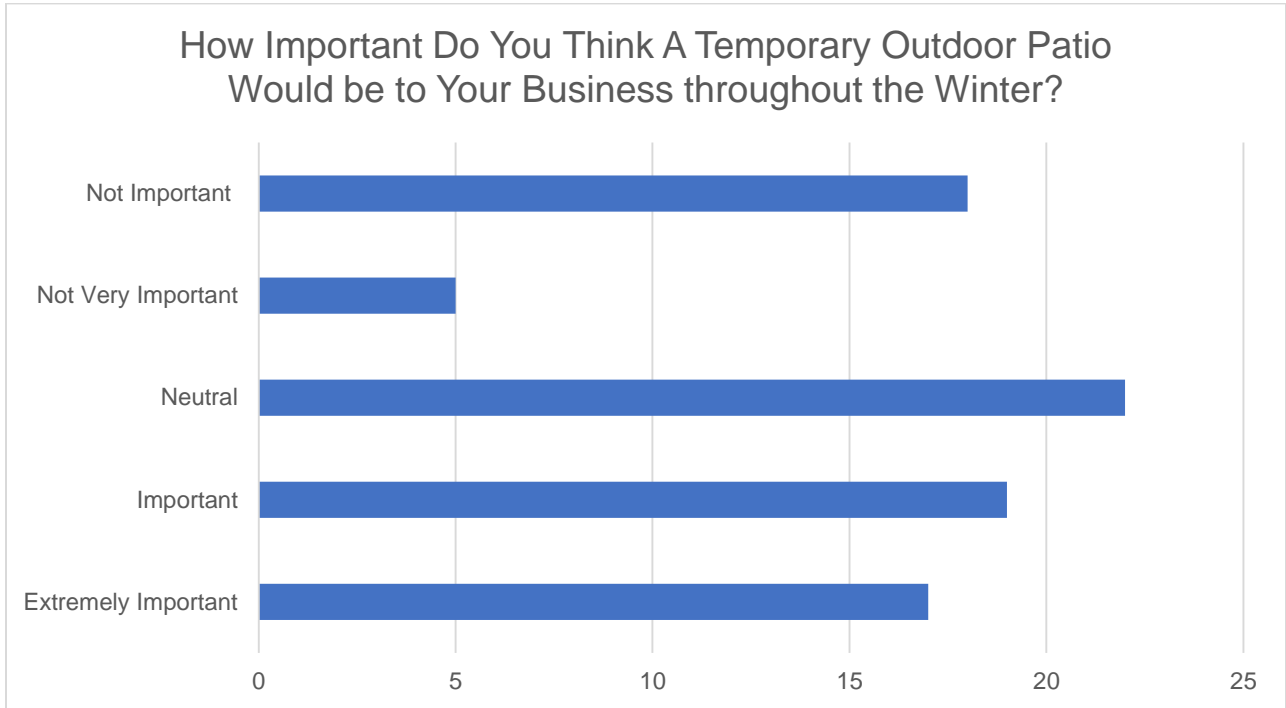
Common themes which emerged from the survey responses were that the temporary outdoor patios were essential to these businesses – 9/10 respondents rated the question “How important has the temporary outdoor patio been to your business?” as Extremely Important. Respondents also reported that business on their temporary outdoor patios accounted for an average of 63% of all revenue in the past 4 months. Through feedback received, some have chosen to not open their restaurants to any indoor dining to this point because of operational changes and the comfort level of their customers, so the success of their patio has been essential to their business survival.





The survey also asked respondents to provide feedback on their interest in extending the patio programs into 2021 and what some expected requirements would be to facilitate this. From the respondents, 57.8% stated that, if permitted, they would extend their patios through the winter, with 44.4% stating that the ability to do this was Important or Extremely Important to them.





Some improvements that were identified by respondents that would need to be incorporated if extension of temporary patios was to be permitted through the winter included heaters, tents/gazebos (with a roof and walls to keep patrons safe from the elements), lighting and investments in new furniture.

When asked whether respondents would like the temporary patio programs to extend into the Spring/Summer of 2021, overwhelmingly respondents stated that they would like to have a temporary outdoor patio through 2021. Of the 83 respondents, 80 stated their interest in participating in the program next year, 96.4% supported the program extending into 2021.

