

## 11.4(d)

**Sent:** December 17, 2019 4:40 PM

**Subject:** Advisory Committee for Persons with Disabilities  
Outstanding Business List Item 2018-F re: Accessibility Review of  
City Hall

I'm point forming the request and our responses:

**Accessibility Improvement Recommendation #1:** Push locks in the accessible washrooms at City Hall. The current locking mechanism requires a person to have the strength and dexterity to physically turn the lock to ensure privacy. In addition, the door and locking mechanism are not in alignment with the bathroom wall requiring the individual to position themselves, reach and lean forward to secure the lock such that it places them in a precarious position and at risk of falling.

**Response #1:** This is a new item and I will pass on to operations to get resolved.

**Accessibility Improvement Recommendation #2:** Installation of a tactile (warning) strip at the top of the second-floor stairs at City Hall.

**Response #2:** Do not support as this is a tripping hazard and will alter the terrazzo flooring which is protected through heritage.

**Accessibility Improvement Recommendation #3:** Inclusion of decals with a higher colour contrast on all glass doors at City Hall; and

**Response #3:** This is item 1.9 in the Built Environment Working Group meeting notes from February 2, 2016 (attached as Appendix "A"), which has been completed.

**Accessibility Improvement Recommendation #4:** Reflective tape on the railing from Main Street into the City Hall Forecourt.

**Response #4:** This is item 1.1 in the Built Environment Working Group meeting notes from February 2, 2016 (attached as Appendix "A"), which has been completed. This is an ongoing maintenance item.

Thank you,

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