**FRAUD AND WASTE ANNUAL REPORT**

January 1, 2019 to June 30, 2020

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**Total Reports**

99

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**Reports Since Hotline Launch**

85

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**Number of Reports by Source**

- Online: 38
- Email: 25
- Phone / In Person: 19
- Mail: 2
- Fax: 1

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**Reports Directly Received by Office of the City Auditor (Proxy)**

- Proxy (24%)
- Hotline (76%)

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**Top Report Categories**

- Employee Time Theft/Misconduct: 12
- Social Services Fraud/Wrongdoing: 12
- Theft/Misappropriation: 12
- Out of Jurisdiction: 11
- Service Complaint/Concern: 10
- Multiple Categories Applicable: 7
- Improper Financial Reporting/Budgeting: 6
- Misuse of City Resources: 6
- Waste/Mismanagement: 6
- Employee Benefits Fraud: 5
- Other Various Categories: 12

**Total Reports**: 99

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**Loss and Waste Substantiated**

- Fraud ($100K)
- Waste ($45K)
- Unable to Determine Most Appropriate Category ($57K)

**$202K**

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**Employee Reports**

- Self-Identified as Employee (45%)
- Non-Employee (55%)

**Report Status**

- Open (15%)
- Closed (85%)

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**Investigation Type**

- Fraud: 8
- Waste/Mismanagement: 15
- Combined Fraud and Waste/Mismanagement: 8