

**HAMILTON POLICE SERVICES BOARD****- INFORMATION -**

**DATE:** 2019 July 18

**REPORT TO:** Chair and Members  
Hamilton Police Services Board

**FROM:** Eric Girt  
Chief of Police

**SUBJECT:** *Year-End Report: Crime Prevention Branch – CMD Volunteers - Auxiliary Unit – 2018*  
*PSB 19-056*

**BACKGROUND:**

The Crime Prevention Branch, Community Mobilization Division (CMD) Volunteers, and the Auxiliary Unit are closely affiliated and together they foster a strong partnership which results in meaningful work for Hamilton Police Service volunteers and enhanced programming for the community.

Some of the Volunteer programs coordinated through the Crime Prevention Branch are: Lock-It-Or-Lose-It, Speedwatch, Red Light Runner, Crime Alerts, CPTED and Safeguard Audits, and participation in numerous community events. Volunteers also engage with the community through support programs like used clothing drives and elementary school 9-1-1 presentations.

The Crime Prevention Branch coordinates several large scale events every year including Police Week, Crime Prevention Week, Take Our Kids to Work Day, Citizens' Police College, March Break Cop Camp, Coffee with a Cop and the School Safety Patroller Program.

The Auxiliary Unit currently consists of 72 volunteer members. In 2018, members of the Auxiliary Unit and CMD Volunteers performed 17,773.5 hours of volunteer service.

The Auxiliary Members participate in various programs that are coordinated by the Auxiliary Coordinator through the use of an online scheduling system.

The Auxiliaries perform CPTED Audits and participate in traffic events, RIDE lanes, Immediate Rapid Deployment training and recruiting presentations. In addition, they regularly participate in ride-a-longs within the three Divisions. The Auxiliaries also provide a valuable resource when the Service is faced with staffing issues related to

large scale public and sporting events. Having a robust Auxiliary Unit has also assisted the Service in its recruiting efforts, as 21 of the members have successfully been recruited as Police Constables and Special Constables.

Attached is the Crime Prevention Branch – CMD Volunteers - Auxiliary Unit 2018 Annual Report. All three Units continue to coordinate and operate the Hamilton Police Service volunteer programs. It is this partnership which provides an efficient, cost effective delivery of existing programs, while continuing to develop new solutions to address quality of life issues for the citizens of Hamilton.



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Eric Girt  
Chief of Police

EG/G. Huss

Attachment: *Crime Prevention Branch – CMD Volunteers - Auxiliary Unit 2018 Annual Report*

cc: Frank Bergen, Deputy Chief – Support  
Greg Huss, Superintendent – Community Mobilization Division

# Community Mobilization Division Crime Prevention Branch and Auxiliary & Volunteer Branch 2018 Annual Report

Prepared by Sgt. Barry Mungar, Sgt. Jon Curtis 905-546-4903 and PC Amanda Vernon 905-546-2880



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## Summary

The Crime Prevention Branch is responsible for promoting and implementing community-based Crime Prevention initiatives. Crime Prevention facilitates numerous events for the Hamilton Police Service including large scale productions like Police Week, Crime Prevention Week, Cop Camp, School Safety Patroller Program, Citizens' Police College and Take Our Kids to Work Day. These events allow our Service to interact with the community, instruct citizens about the role of police and raise safety awareness. Crime Prevention Officers (CPOs) are our Service's experts on home, business and personal safety. CPOs routinely perform security audits at businesses, residences and places of worship. In addition, they provide presentations on a number of Crime Prevention initiatives to outside agencies and community groups upon request.

The Auxiliary & Volunteer Liaison Officer is responsible for Auxiliary Officers and police volunteers, and the administration of these collective volunteer programs. Our Police Service and the community benefitted from **17,773.5** hours of volunteer service in 2018.

The Auxiliary & Volunteer Branch saw the loss of co-op students in 2018, and the volunteer pool was reduced to just 19 active members by year end. Additionally, 21 members found employment in their chosen career, which was the primary reason for resignations within the Unit. As a result, the Auxiliary count condensed to just 56 sworn members by year end. For these reasons the overall performance hours of the Unit are reduced in 2018, however, the members continued to have a significant impact within our Police Service and community, and were provided meaningful opportunities to contribute.

The Crime Prevention Branch and the Auxiliary & Volunteer Branch use the Hamilton Police Service 2016-2018 Business Plan as a frame work for setting their goals at the beginning of the year. As a result, the Crime Prevention Branch strategically focused on numerous projects and events throughout the year using the Business Plan as a guideline. These goals were successfully achieved with a commitment to making a positive impact through crime prevention, traffic safety and community engagement.

## **Goal 1.1 Implement effective and innovative approaches for the Hamilton Police Service to respond to crime, safety and quality of life issues**

### **Problem Oriented Policing (POP) Projects**

POP projects play an important role in reducing victimization. They use a variety of strategies and police resources to target identified community problems. These projects are an important tool to measure our efforts with respect to proactive prevention initiatives. Over the past several years, Crime Managers have become largely responsible for the creation and implementation of POP Projects within their Division. Although Crime Prevention does not directly manage active POP projects, the Crime Prevention Branch is responsible for maintaining a service-wide database of all POP projects and is required to report annually on POP initiatives and statistics.

**Performance Measures: 24 POP projects service-wide in 2018 (43 in 2017)**

## **Goal 1.2 Implement effective and innovative approaches to improve traffic safety for the pedestrians, cyclists, drivers and passengers in our communities**

### **School Safety Patroller Training – October 1 - 4**

The Hamilton Police Service offers this valuable CAA safety initiative to all elementary schools within the Hamilton Public and Catholic School Boards. Crime Prevention facilitates the School Safety Patroller Training annually on behalf of the Canadian Automobile Association. The program provides an opportunity for our Service to interact with youth and gives youth a chance to develop leadership skills. The training requires them to perform duties which enhance the safety of their fellow students when travelling to and from school. Each patroller receives classroom training from our officers as well as practical training on an actual school bus. Forty local schools participated in half day training sessions, with a total of 582 students attaining certification. The CAA presented the Hamilton Police Service and Sgt. Barry Mungar with a prestigious 'Award of Achievement' for dedication to the School Safety Patroller Program over the past decade.

**Performance Measures: 582 students in 2018 (605 in 2017)**

### **Apostolic Ark Ministries "Back to School" Event – August 18, 2018**

The Crime Prevention Branch partnered with the Hamilton Helmet Initiative to support the 5th Annual Apostolic Ark Ministries "Back to School" event. This event supports low income families who are likely unable to afford bicycle safety equipment for their children. Our officers assisted with the proper fitting of donated helmets and provided the necessary bicycle safety training.

### **McMaster Children's Hospital "Walk & Wheel" – June 2, 2018**

For the past several years, our Service has partnered with McMaster Children's Hospital in support of their annual cycling safety event called "Walk & Wheel". This large scale event is held at Pier 4 Park and hosts hundreds of members of the community. It is considered to be one of the Children's Hospital's premier fundraising events. Crime Prevention provided the audience with a 2V1 helmet fitting lecture to ensure participants received proper bicycle helmet/head safety training.



### **Traffic Events & RIDE Lanes**

Auxiliary Officers continued to prioritize RIDE Lanes and other traffic safety initiatives in our community. These members volunteered a total of 1,646 hours to RIDE Lane events at all 3 Divisions. An additional 422 hours of support was provided towards traffic control at major road races, parades and festivals.

**Performance Measures: 2,068 hours in 2018 (2,562 hours in 2017)**

### **Safe Roads Program (Speed Watch, Red Light Locations, Stop Sign Locations)**

Volunteers continued to conduct the Safe Roads Program in all Divisions. Speed Watch initiatives were set up on 4 occasions for 16 hours of monitoring. Volunteers attended various Red Light locations 10 times for 74 hours, and an additional 9 Stop Sign locations, for 74 hours of monitoring. These locations are identified as problem areas by our citizens and Crime Managers.

**Performance Measures: 152 hours of traffic monitoring in 2018 (1,596 hours of traffic monitoring in 2017)**

## **Goal 1.3 Provide knowledge to the public on how to prevent and report crime, as well as safety, quality of life and traffic issues in our communities**

### **Crime Prevention Officers - Security Audits - Crime Prevention Through Environmental Design (CPTED)**

Audits are a critical component of safety planning for high risk domestic violence victims; as a result, Crime Prevention conducted 58 domestic audits in 2017. Crime Prevention Officers also conducted 35 residential audits and an additional 21 business related security audits.

**Performance Measures: 114 total security audits in 2018 (118 audits in 2017)**

### **Auxiliary Unit – Crime Prevention including SafeGuard Audits (Target Hardening)**

Crime Prevention continued to be a priority of the Auxiliary Unit. Auxiliary Officers trained by the Crime Prevention Officers provided the community with security audits of both their homes and businesses. On-site business audits are completed during pro-active canvasses within the community. Auxiliary Officers completed 4 residential audits and 91 business audits. These members, in collaboration with our volunteers also distributed 5,531 LIOLI pamphlets and 215 Safeguard pamphlets in our community.

**Performance Measures: 95 audits, 5,531 LIOLI pamphlets, 215 safeguard pamphlets and 557.5 hours**

### **Auxiliary Officer Displays, Presentations and Station Tours**

The Auxiliary Unit provided the community with valuable information on personal and home security through presentations, as well as providing station tours to children, youth groups and adults with special needs.

**Performance Measures: 4 Crime Prevention Displays, Presentations and Pro-Active Crime Responses in 2018 (5 in 2017), 17 Station Tours in 2018 (15 in 2017)**

### **Graffiti Prevention**

Most incidents of graffiti occur on public property and are typically reported to the City Contact Centre (CCC) at 905-546-CITY. The City of Hamilton handles these incidents by tasking Public Works clean-up crews. Many of these graffiti occurrences are never reported to the police since they do not meet the requirements for mandatory police reporting. The three criteria for police reporting are: hate bias graffiti, gang related graffiti and politically motivated graffiti. In 2018, 51 of the 854 total graffiti incidents reported to the CCC were diverted to the HPS for follow-up (5.9%).

	2012	2013	2014	2015	2016	2017	2018
<b>Total graffiti calls taken by the CCC</b>	1,210	972	696	1,632	475	374	854
<b>Total graffiti calls diverted to HPS</b>	63	27	32	24	18	34	51
<b>% of calls diverted to HPS</b>	5.2%	2.8%	4.6%	1.5%	3.8%	9.1%	5.9%

In 2018, the Hamilton Police Service received a total of 183 graffiti reports which is slightly higher than the previous year (148 in 2017). One hundred and thirty two (132) of these were reported by the public and the remaining 51 reports were received from the City Contact Centre. Of the 183 total occurrences in 2018, 14 were cleared by charge, 4 were cleared as “otherwise”, resulting in a clearance rate of 9.8%. Sixteen occurrences are not cleared and still under investigation while 149 were completed unsolved.

Year	Occurrences	Cleared By Charge	Cleared Other	Clearances	Not Cleared	Clearance Rate
2011	298	26	14	40	258	13.4%
2012	287	19	9	28	259	9.8%
2013	242	28	10	38	204	15.7%
2014	170	13	9	22	148	12.9%
2015	136	8	8	16	120	11.8%
2016	125	7	4	11	114	8.8%
2017	148	6	8	14	134	9.5%
2018	183	14	4	18	165	9.8%

Source – NICHE All Violations Occurrence Reports 2018 run on 14-Jan-2019

	2011	2012	2013	2014	2015	2016	2017	2018	Total
Cleared by charge	26	19	28	13	8	7	6	14	121
Clr other: Complainant declines to lay charges		1	2	2	4	1	2	1	13
Clr other: CSC involved in other incidents	3		2		1			1	7
Clr other: CSC under 12 years	1	2		2		1			6
Clr other: Departmental discretion	9	6	6	4	3	2	6	2	38
Clr other: Diversionary program	1			1					2
Complete - unsolved	251	248	196	144	114	110	126	149	1338
Not cleared (continuing)	7	11	8	4	6	4	8	16	64
Unfounded	2	3				1			6
<b>Grand Total</b>	<b>300</b>	<b>290</b>	<b>242</b>	<b>170</b>	<b>136</b>	<b>126</b>	<b>148</b>	<b>183</b>	<b>1595</b>

Source – NICHE All Violations Occurrence Reports 2018 run on 14-Jan-2019

A total of 18 adult individuals were arrested for graffiti crimes, compared to 14 arrests in 2017. In 2018, 14 people were charged, with 4 being cleared otherwise.

*\*2018 crime statistics are based on crime information which is preliminary in nature and subject to change for a variety of reasons. Offence types and clearances often change during the investigative process. The information is therefore provided only as a general overview of crime trends in the City of Hamilton.*

**Performance Measures: 18 offenders arrested with 14 charged in 2018; a 9.8% clearance rate**



### **Crime Prevention Officer Presentations**

Crime Prevention Officers delivered 94 community presentations to a wide variety of organizations. Throughout the year, presentations on personal safety, criminal law, interacting with the police, traffic law and domestic violence were provided to large groups of Canadian newcomers. Crime Prevention conducted presentations for seniors, diverse groups, businesses, teens at babysitting courses, international students, City staff and government institutions.

**Performance Measures: 94 total community presentations by Crime Prevention Officers in 2018 (71 in 2017)**

### **CCTV Monitoring**

The CCTV cameras were monitored by volunteers and Auxiliary Officers for 617 hours. Training on the operation, policies and procedures of the system was provided to 8 members over 42 hours by specially trained Auxiliary Officers.

**Performance Measures: 617 hours of monitoring in 2018 (3,326 in 2017)**

### **Shop Theft Protocol**

Retail Loss Prevention Officers (LPO) are trained to implement strategies which minimize the time spent on suspect theft apprehensions, while also reducing service calls to front-line HPS officers.

**Performance Measures: 1,730 shoplifting occurrences reported in 2018 (1,672 in 2017)**

**135 cleared by Shop Theft Protocol in 2018 (159 in 2017)**

*Source – NICHE All Shoplifting \$5000 and under in 2017 run on Jan 15-2019*

### **Citizens' Police College – October/November**

This six-week course teaches participants about the various roles and facets of policing, nurtures communication and creates ambassadors within our community. Participants vary between 18 and 80 years of age. They join the college for variety of reasons including, pursuing a policing career, enhancing their knowledge of the Hamilton Police or learning about policing in general. The graduation ceremony is held during Crime Prevention Week in early November. A diverse group of approximately 50 citizens participate annually, and their attendance determines whether they receive a graduation certificate.

**Performance Measures: 45 graduates in 2018 (42 graduates in 2017)**

## **Goal 2.1 Reach out to share information and to build relationships and partnerships by interacting with all communities**

### **Police Week "Celebrating Policing and Community Partnerships" - May 13 to 19**

Police Week provides an opportunity to partner with our communities and raise policing awareness while celebrating the relationships we share with other organizations and agencies. This special week begins with the Annual 'Chief for a Day' Essay Contest. Grade 6 students are asked to submit a one page explanation of "How would you make our community a safer place to live if you were Chief?" Five winning entries are selected: one Chief, two Deputies and two Superintendents. They are invited to Central Police Station for a fun day of policing activities.

Awards Night was hosted at Theatre Aquarius for the 9<sup>th</sup> consecutive year. Numerous annual awards were given to both police service members and citizens from our community. The theme of this year's show was "Serving Our Communities: Growing Together."

The signature community event for Police Week is “Police in the Park”. More than 1,000 elementary school students attended the event which was held in Gore Park. Students and teachers saw numerous police exhibits and displays while interacting with Forensic Services, K-9 and Mounted Patrol horses. Other community agencies and organizations also set up information booths.

### **Crime Prevention Week - November 4 to 10**

Crime Prevention launched the week by engaging the community with a BBQ fundraiser with the proceeds donated to “Skate the Dream”. Additionally, the Crime Prevention Branch facilitates a city-wide elementary school poster contest each year. This year’s theme was Traffic Safety. The winning posters and their respective artists and classmates were invited to the BBQ to receive recognition and an award.

### **Take Our Kids to Work Day - November 14**

Grade 9 students receive police presentations covering many aspects of policing. Students are exposed to various components of policing to support career initiatives. This year’s event was highlighted by a mock scenario. The students participated in a staged crime scene depicting a bar fight/stabbing. Evidence included surveillance videos, a victim, and a discarded knife located by a K-9 search. Students also witnessed presentations from MPU, K-9, ERU and Use of Force.

**Performance Measures: 46 students in 2018 (37 students in 2017)**

### **Cop Camp – March 12 to 15**

Cop Camp serves to create an atmosphere where children have fun while learning about the numerous roles of the police service, and officers are given a chance to develop positive relationships with youth. This year’s camp was modified from 2 two-day camps, to 4 one-day camps. The new format allowed an opportunity to interact with more children during the same 4 day period. As a result, a record 176 Hamilton children were able register for camp, which was a dramatic increase from previous years. Throughout the 4 days, 11 CMD volunteers assisted the Crime Prevention Officers throughout the week.

**Performance Measures: 176 children in 2018 (104 in 2016)**

### **McMaster Children’s Hospital Miracle Weekend “Plane Pull” – June 3**

For the second consecutive year, the Crime Prevention Branch coordinated a team of Officers, including 2 Auxiliary Officers, for this Children’s Hospital event. The police team competed against other organizations by manually pulling an aircraft as quickly as possible down a Mount Hope Airport runway. The event is one of the Hospital’s annual community fundraisers and is attended by large crowds.

### **Food Drive in Partnership with the Muslim Council of Greater Hamilton – October**

The Muslim Council of Greater Hamilton reached out to Crime Prevention in October during Islamic Heritage Month. Five local mosques collected non-perishable food items and asked the police to transport and distribute the donated food to worthy causes. Over 2,000 pounds of food was collected for the Hamilton Food Share. Police were later invited to an appreciation luncheon as acknowledgment of their efforts.

### **Strides for General – September 15**

Another annual community fundraiser for hosted by Hamilton Health Sciences - General Hospital. The Crime Prevention Branch attended with displays that included the Smart Car, antique Studebaker, ACTION officers on bicycles and Auxiliary Officers.

**Coffee with a Cop – November 8**

During Crime Prevention Week, Hamilton Police hosted their first “Coffee with a Cop” event at a downtown Tim Hortons. The event included a Crime Prevention officer, 2 patrol officers and the Mounted patrol visiting the coffee shop for the purpose of breaking down barriers between police officers and the citizens they serve. Through real conversation, with no agendas, they were able to discuss issues and learn more about each other and build trust.

**Christmas Toy Drive – December**

For the second consecutive year, the Crime Prevention Branch partnered with local company Everest Toys, who generously donated thousands of dollars’ worth of toys. Police vehicles loaded full of toys were delivered to Limeridge Mall’s K-Lite FM “Toy Mountain” project. The toys were subsequently distributed to underprivileged children across the City.

**Crime Prevention Officers Participated in Other Various Community Events:**

- ❖ Try! Hamilton
- ❖ St James United Church
- ❖ McMaster Children’s Hospital Picnic
- ❖ Ancaster Touch-a-Truck
- ❖ Lift Church Carnival Night
- ❖ Mohawk Summer Camp
- ❖ HSR Family Day
- ❖ Hamilton Santa Claus Parade
- ❖ Glanbrook Youth Soccer
- ❖ Community Cup Soccer Tournament
- ❖ SPCA Wiggle Waggle Walk-a-thon

**Auxiliary and Volunteers attended numerous Community Events:**

Auxiliary Officers attended events in our community totaling 2,555 hours. Some of these events included:

- ❖ 5<sup>th</sup> Annual First Responders Appreciation Night
- ❖ Indoor Police Games
- ❖ World Autism Awareness Day
- ❖ Kids Cops and Cats Canadian Tire Fishing
- ❖ Climb for Cancer
- ❖ Janet Lee Fun Fair
- ❖ Sew Hungry-Ottawa Street North BIA
- ❖ Police in the Park
- ❖ Cram-A-Cruiser
- ❖ Buskerfest
- ❖ 9<sup>th</sup> Annual Touch-A-Truck
- ❖ Barton Village Festival
- ❖ Ti-Cats Games
- ❖ Movie Night in Gourley Park
- ❖ McMaster Children’s Hospital NICU Graduation
- ❖ Holiday Train
- ❖ Blizzard Day at Dairy Queen
- ❖ Centremount Block Party

**Performance Measures: 2,555 hours in 2018 (2963.5 hours in 2017).**

**Goal 2.3 Engage the community with meaningful and varied volunteer opportunities****Ride-Alongs**

Members of the Auxiliary Unit completed Ride-Alongs at all Divisions. This partnership with patrol officers provides the appearance of an increased police presence in our community, additional Officer Safety, and provides Auxiliary Officers a meaningful training environment.

**Performance Measures: 1,916.5 hours in 2018; 145 ride-along patrols (1,927 hours in 2017)**

**Records Assistance Program**

Volunteers assisted civilians at the Central Station Records Counter. This has helped reduce wait times during peak time periods.

**Performance Measures: 1,527 hours in 2018 (2,339.5 hours in 2017)**

### **ACTION, Command Van, Vehicle Audits & Bike Fleet Maintenance Teams**

Patrolling with the ACTION Team provides the Auxiliary Officers with operational experience that they would not receive elsewhere and provides an increased appearance of police presence in our community. Auxiliary Officers patrolled with the ACTION Team for a total of 57 shifts and 620.5 hours. The Auxiliary Unit also ensured that the ACTION Bicycle Fleet remained operational by completing 220 hours of bi-weekly maintenance. These Auxiliary efforts reduce maintenance costs and keep Officers safe. Auxiliary Officers also performed bi-weekly maintenance of the Command Van totaling 188 hours. The Auxiliary Officers continued to audit marked police cruisers, spending 104 hours on this task to ensure that the vehicles had all required safety equipment and were in good working condition.

#### **Performance Indicators:**

**620.5 hours of ACTION patrol in 2018 (1,254 hours in 2017)**

**512 hours of Command Van Maintenance, Vehicle Audits and Bike Fleet Maintenance completed in 2018 (580 hours in 2017)**

### **MAC 91/92 and Hess Village**

Auxiliary Officers supplemented the Paid Duty compliment at Hess Village (90 hours) and at McMaster 91/92 for 332 hours. This allowed for an increase in police presence in both areas at no additional cost to the stakeholders.

**Performance Measures: 422 hours and 33 events (519 hours and 43 events in 2017)**

### **Immediate Rapid Deployment (IRD) Training**

Each week members of the Auxiliary Unit assisted the Training Branch at Immediate Rapid Deployment (IRD). Training included role playing as hostages, civilians and victims to create a realistic training environment for Police Officers.

**Performance Measures: 644 hours in 2018 (1,344 hours in 2017)**

### **Mounted Patrol Unit**

Volunteers assisted the Mounted Patrol Unit Officers in a variety of ways and in doing so Mounted Patrol Officers were able to increase their patrol time within the community. They were also provided with a more realistic training environment through the volunteers' attendance at weekly Troop Training.

**Performance Measures: 933 hours in 2018 (2,573 in 2017)**

### **Recruiting Branch**

Members of the Auxiliary Unit were frequently asked to assist the Recruiting Branch with activities including PREP mentoring, Family Nights or Information sessions. This provided our Auxiliary Officers an opportunity to engage with our recruiters while assisting the Recruiting Branch and meeting the community. In 2018 they assisted at 25 events, volunteering 246 hours.

### **'A November to Remember'**

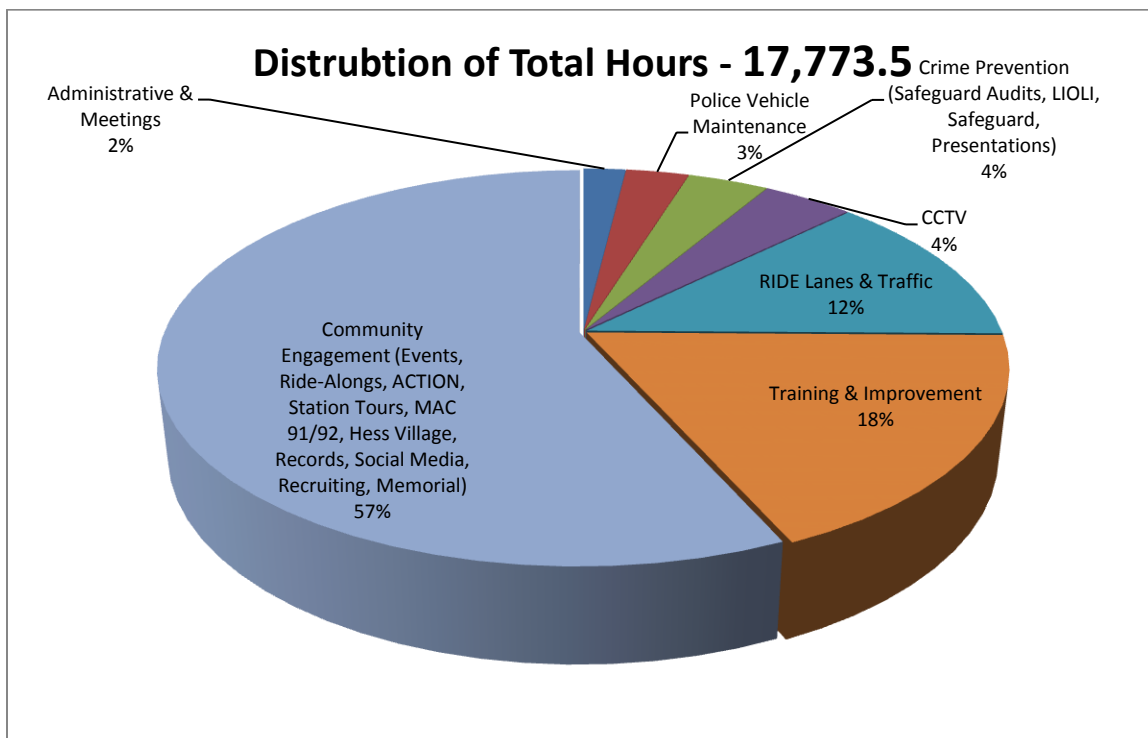
In response to the organized Canadian Blood Services campaign in memory of HPS Staff Sergeant Frank Mossuto and to support PC Matt Oakes, 7 members of the Auxiliary and Volunteer Branch donated blood for 'A November to Remember'.

## Lip Sync Challenge

Auxiliary Officers were proud to represent the Police Service in the Lip Sync Challenge video that was produced to represent the Hamilton Police Service this year.

**Performance Measures: 25 events in 2018 (18 events in 2017)**

## Overview of Auxiliary & Volunteer Hours



## Goal 3.1 Continue to implement recruiting and retention strategies that attract quality people and reflect the demographics of our communities

### Recruiting of New Members

- 26 Auxiliary Officers (17 Auxiliary Officers in 2017)
- 0 Co-op students (13 Co-Op Placement Students in 2017 for a 1 year term)
- 2 volunteers

### Training

- The Auxiliary Officers and volunteers continued to be well-trained and prepared for service. A total of 2,969 hours of training was provided to our members through initial in-service sessions to our Auxiliary recruits, mandatory training, and ongoing opportunities that were available to all members.
- Training for all 26 new Auxiliary members included Health & Safety and Infection Disease Exposure, Wellness, Social Media, Quality Service Standards, Crime Scene Management &

Protection, Naloxone, Domestic Violence and Harassment, Communications & 911 System, Harassment, Discrimination and Workplace Violence, Notebooks, Powers of Arrest, Road to Mental Readiness, Ethics, Collection of Identifying Information (C.O.I.I.), Traffic Direction, Crime Prevention Through Environmental Design (CPTED), Use of Force, and Marching Practices

- Training opportunities were provided throughout the year to Auxiliary and volunteers to attend C.O.I.I., Sexual Assault Unit, LGBTQ, Human Trafficking, Indigenous Six Nations History, International Society of Crime Prevention Symposium, and to further assist within the Police Service at Public Order Unit, and Standardized Field Sobriety Testing
- All Auxiliary Officers attended annual Use of Force requalification, Naloxone and Bill 175 training

### **Fitness PINS**

- 11 Auxiliary Officers received their Ontario Fitness PINS in 2018; this is a voluntary achievement

### **Recognition**

- In recognition of exemplary efforts made by Auxiliary Officers, Level 1 Commendations were issued to 2 Auxiliary Officers who made exceptional contributions throughout the year

### **Years of Service/Retention**

In 2018, many of our Auxiliary Officers and volunteers were recognized for their significant years of committed service;

- 1 member attained 30 years of service
- 1 member attained 25 years of service
- 1 member attained 20 years of service
- 9 members attained 5 years of service

### **National and Provincial Police Memorials**

- 11 members of the Auxiliary Unit attended the weekend long National Police Memorial in Ottawa representing the Hamilton Police Service
- 1 Auxiliary Officer assisted the Ride-to-Remember Team on their journey to Ottawa and marched with the Auxiliary Unit for the ceremony
- 16 Auxiliary Officers attended the 19<sup>th</sup> Annual Ontario Police Memorial in Toronto

### **Employment**

Members of the Auxiliary & Volunteer Branch continued to find employment in their chosen field of law enforcement this year at impressive levels which speaks to the both the excellence of our Auxiliary Officers and the skills and experience that they develop through their volunteerism;

- 7 with Hamilton Police Service as Police Constables
- 4 with Hamilton Police Service as Special Constables
- 3 with Hamilton Police Service as Cadet Officers
- 1 with Toronto Police Service as a Police Constable
- 1 with Brantford Police Service as a Police Constable
- 1 with Halton Regional Police Service as a Police Constable
- 1 with Niagara Regional Police Service as a Police Constable



- 2 with the Ministry of Corrections and Safety as Correctional Officers
- 1 with McMaster University as a Special Constable

**Performance Measures: 21 members gained employment in 2018 (22 members in 2017)**

### **Goal 5.4 Involve our community stakeholders to develop and implement innovative branding/marketing that improve our corporate image**

#### **HPS Crime Prevention Branch @HPSCrimePrevent**

Since the Crime Prevention Branch's Twitter account (@HPSCrimePrevent) was launched in 2017, the number of followers has grown to 476. The Twitter account is an effective method to deliver crime prevention messages, safety tips and event advertisements. It also allows us to reach out and engage a younger demographic. Some of this year's Crime Prevention Tweets reached 20,000 impressions.

#### **HPS Auxiliary Unit @HPSAuxiliary**

The Auxiliary Unit continued to share information regarding Hamilton Police Service events, traffic safety and crime prevention initiatives with our community via @HPSAuxiliary and increased its followers to 1,975 from 1,855 in 2018, an increase of 6.5 %. A photo of an Auxiliary Officer conducting Lock-It-or-Lose-It earned the most impressions of the year. The account continues to focus on traffic safety, crime prevention, community events and recruiting as its platform, and is managed by 2 Auxiliary Officers.

**Performance Measures: 1,975 followers in 2018 (1,855 followers in 2017)**

## **Conclusion**

The Crime Prevention Branch and the Auxiliary & Volunteer Branch continued to engage the community in 2018. We provided strategies to reduce or prevent crime, and improved traffic safety, all while supporting our members with various tasks.

During 2018, the Crime Prevention Branch increased public interaction with Indigenous groups, newcomers and special needs groups. By teaching citizens about the role of police and relaying key safety messages, we raised awareness and reduced victimization.

The Auxiliary & Volunteer Branch members of the Hamilton Police Service dedicated more than 17,000 hours to various activities over the past year. These members allowed our Service to facilitate an array of valuable community programs that wouldn't otherwise been possible. At the same time, the program continued to provide its members with meaningful opportunities that allowed them to gain valuable skills. As a result, these members are finding success in their chosen fields.

#### **2018 was marked by several highlights for both Branches:**

- The 209 CPTED and Safeguard Audits were conducted by Crime Prevention Officers and Auxiliary Officers.
- The total number of graffiti occurrences reported to the Hamilton Police increased slightly to 183 (148 in 2017). The number of graffiti occurrences reported to the City Contact Centre (CCC) has increased to 854 with 51 being diverted to Police. As a result, the total reported incidents of

graffiti have increased, but there was a decrease in the number of calls diverted to the police from the CCC.

- The graffiti crime clearance rate was 9.8% (9.5% in 2017). During each of the past 4 years, approximately 10% of all reported graffiti crimes have been solved by investigation.
- A total of 17,773.5 hours of volunteer service were performed by our Auxiliary Officers and Volunteers.
- 12 members of the Auxiliary & Volunteer Branch were recognized for their Years of Service.
- 21 Auxiliary Officers or volunteer members found employment in their chosen field of law enforcement.
- 26 new Auxiliary Officers were recruited and trained and were sworn-in in January 2019.

Looking ahead, the Crime Prevention and Auxiliary & Volunteer Branches look forward to continued engagement with our community partners in 2019!