



## Accessible Transportation Services

2200 Upper James Street

P.O.

Box 340

Mount Hope, ON L0R 1W0

Phone: 905.529.1212 Fax: 905.679.7305

E-mail: [ats@hamilton.ca](mailto:ats@hamilton.ca) Website: [www.hamilton.ca/ats](http://www.hamilton.ca/ats)

### HSR ACCESSIBLE TRANSPORTATION SERVICES PROPOSED AMENDMENT TO DARTS BAG LIMIT POLICY – November 10, 2020

During the COVID-19 pandemic emergency, DARTS allowed more than the 2-bag limit for passengers, provided passengers could manage the bags themselves. Accessible Transportation Services notes there is a range of bag limits allowed on specialized transit across the GTHA, according to Table 1, below:

**Table 1**

*Comparing Bag Limits for Specialized Transit Across the GTHA*

Company	City	Bag Limit
DARTS	Hamilton	2 bags, passenger must manage
Care A Van	Oakville	4 bags, passenger must manage
HandyVan	Burlington	No limit, but passenger must manage
LINX plus	Simcoe County	No limit, but passenger must manage
TransHelp	Peel	3 bags, passenger must manage
Mobility Plus	York Region	4 bags, 10 lb max each bag, passenger must manage
TTC WheelTrans	Toronto	4 bags, passenger must manage

DARTS must balance the needs and safety of all passengers, including by ensuring there is adequate room on the vehicle for all passengers to enter and exit safely.

Passengers may only board DARTS vehicles with bags or parcels they may safely manage themselves. This means they must be in direct control of the bags or parcels at all times, including holding them securely during their trip, and loading and unloading on and off the vehicle themselves, without assistance from the driver.

ATS and DARTS propose an increase in the limit to 4 bags, manageable by the passenger, with a defined size limit so as not to interfere with the safety and comfort of other passengers.



## Accessible Transportation Services

2200 Upper James Street

P.O.

Box 340

Mount Hope, ON L0R 1W0

Phone: 905.529.1212 Fax: 905.679.7305

E-mail: [ats@hamilton.ca](mailto:ats@hamilton.ca) Website: [www.hamilton.ca/ats](http://www.hamilton.ca/ats)

The maximum allowable size for a bag or parcel will 18 in x 16 in x 7 in, or the same size as a standard, large reusable shopping bag, as defined by Workplace Safety and Prevention Services Ontario. Passengers may carry up to 4 bags or parcels as long as the bags are within the above size limit, and they can safely manage the bags/parcels themselves.

**Reference: DARTS Operating Policy: OPS 3.7.4 Parcels and Bags**