



Dept:	OPERATIONS	Policy No.	OPS 3.7.4
Section:	LEVELS OF ASSISTANCE	Issued and Effective:	January 2005
Title:	PARCELS AND BAGS	Revised:	March 2018

POLICY

Drivers are required to escort customers to and from the first accessible door at all locations and to ensure the safety of our passengers. Drivers are not required to carry parcels and/or bags to and from the vehicles. Passengers may only bring parcels and bags that they can safely manage themselves. DARTS has 2 bag policy for passengers.

PURPOSE

The purpose of this policy is to ensure the health and safety of all drivers and passengers when dealing with parcels and bags and to outline responsibility.

SCOPE

This policy applies to all employees and passengers.