

From: kim coole <
Sent: November 18, 2020 9:10 AM
To: clerk@hamilton.ca
Subject: Masks,

Hi,

My name is Kimberly, I am writing to you about a double standard and my rights as an "essential worker". I am in retail and had an issue with a young customer yesterday, she was not wearing a mask. I politely asked her where her mask was and she said she was "Exempt", so I suggested a shield some sort of protection for her and for myself. She then became irate with me, ok I get it you have issues.

However so do I I have severe anxiety, ptsd..And I am also an agoraphobic, I have learned to over come some issues so that I can make myself feel safe and comfortable to go to work.

Now that we are back in the RED ZONE and I see someone not wearing a mask or some sort of protection over their face it causes me to become anxious. I am asking for help not just for me but for others that need to be out working and or learning to cope with their mental health. Please put some sort of law in that request that." Do to High levels of Covid if you suffer from breathing issues you must wear a sheild for a little protection or you must have someone do your shopping for you." It is my right as well to feel protected during these hard times.

I am asking this to go to Council and considered.

Thank you,
Kimberly Coole.