

From: Mark Alan Whittle <
Sent: November 14, 2020 11:25 AM
To: Office of the Mayor <mayor@hamilton.ca>
Subject: Lock-Down

Why are we being punished for being put in the red zone? Businesses can't take much more, they will go out of business. And raising my property taxes four percent is never going to happen, it should be zero, cut the fat, there is tons of it. And our bike-share should be tendered out to the highest bidder. The company running it now must have signed a contract, as the original one is long gone. If they were handed the same contract as Uber signed, there was a revenue sharing provision. What happened to that. The Everyone Rides Initiative is a completely separate company, they are only running the bike-share because Uber defaulted. If they want to bid on the bike-share micro-mobility program, no problem, if we tender it out. What they do has nothing to do with bike-rentals, as that's what our bike-share is supposed to do. The brains of the bike are old, redundant 2G technology, the upgrade will be expensive as the manufacturer of the electronics is bankrupt. Matter of fact, social bicycles, which became Jump bike is now completely bankrupt and gone. What galls me is nobody has ever seen their books, and they have lost money from day one. Their claim of new members are misleading, as the only new riders signed up are the ERI members, as you don't need a credit card, they give out free memberships, with mandatory training. Paying customers have to have a credit card to use the bikes. There are not enough users who pay to break even. Honestly, they see little use, and winter is almost here, all the bike will be stored outside, as they have no storage space and need city hall to supply it. No thanks.

Mark-Alan Whittle