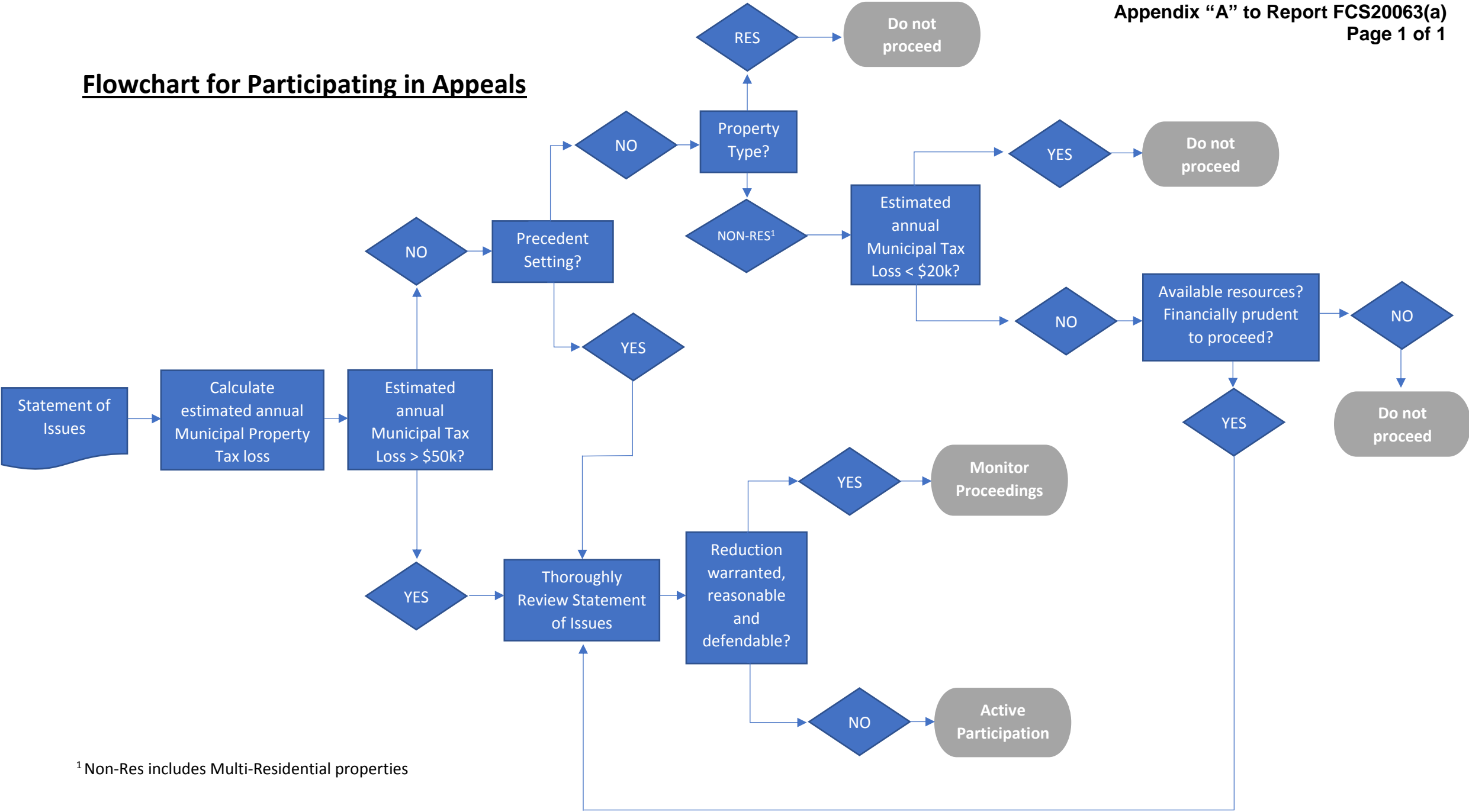


Flowchart for Participating in Appeals



¹ Non-Res includes Multi-Residential properties