Our City Survey 2019

Results

Life in Hamilton

Hamilton is a great place to...

- Live: 84%
- Work: 67%
- Play: 78%
- Learn: 85%

Quality of City Services

- 63% are very satisfied/satisfied overall with City services

Services with highest ratings (% rating service excellent, very good or good)
- Fire: 97%
- Libraries: 92%
- Paramedics: 91%

Services with lowest ratings (% rating service poor)
- Social Housing: 45%
- Roads and Sidewalks: 35%
- Services for Seniors including Long-term Care: 30%

Resident Engagement

- 33% The City of Hamilton engages residents in the decision-making process for City programs, services and initiatives.
- 32% The City of Hamilton uses input from residents in decision-making about City programs, services and initiatives.

Quality of life

- 68% say quality of life has improved or stayed the same in the past 2 years.
- 87% very satisfied/satisfied with their life

Appendix "B" to Report CM20009

www.hamilton.ca/ourcitysurvey