

# our City Survey

2019

# RESULTS

## Life in Hamilton



### Hamilton is a great place to...

(% that agree or strongly agree)

Live



84%

Work



67%

Play



78%

Learn



85%

## Quality of life

68%

82% in 2018

say quality of life has improved or stayed the same in the past 2 years.

87%

92% in 2018

very satisfied/satisfied with their life

## Quality of City Services



63%

are very satisfied/satisfied overall with City services

### Services with highest ratings

(% rating service excellent, very good or good)

97% Fire

92% Libraries

91% Paramedics

### Services with lowest ratings

(% rating service poor)

45% Social Housing

35% Roads and Sidewalks

30% Services for Seniors including Long-term Care

## Resident Engagement



(% that agree/strongly agree)

33%



The City of Hamilton **engages** residents in the decision-making process for City programs, services and initiatives.

32%



The City of Hamilton **uses input** from residents in decision-making about City programs, services and initiatives.

= a statistically significant change

Note: This infographic is based on results collected from telephone surveys for the Our City Survey 2019 and the Our Citizen Survey 2018.

