



Hamilton

# our City Survey

## 2019 RESULTS

# WARD 1

Chedoke-Cootes



▮ = significantly lower than Hamilton

▮ = significantly higher than Hamilton

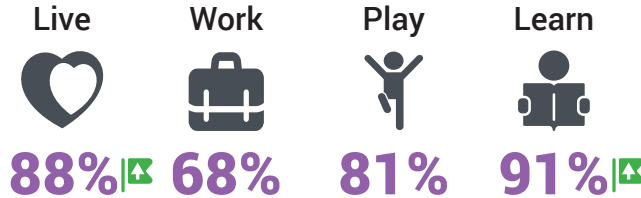
Note: This infographic is based on results collected from telephone surveys for the Our City Survey 2019.

[www.hamilton.ca/ourcitysurvey](http://www.hamilton.ca/ourcitysurvey)

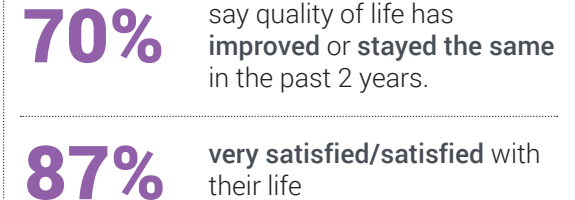


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



### Quality of life



## Quality of City Services

**64%** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)

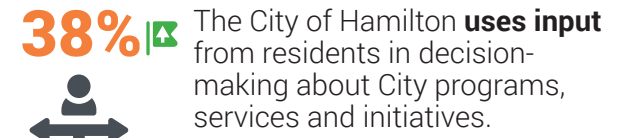
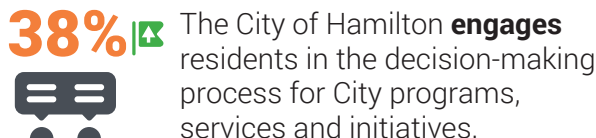


Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)





Hamilton

# our City Survey

## 2019 RESULTS

# WARD 2

Downtown



▮ = significantly lower than Hamilton

▮ = significantly higher than Hamilton

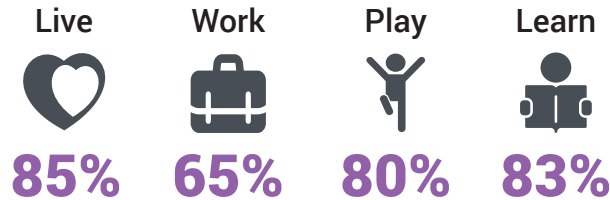
Note: This infographic is based on results collected from telephone surveys for the Our City Survey 2019.

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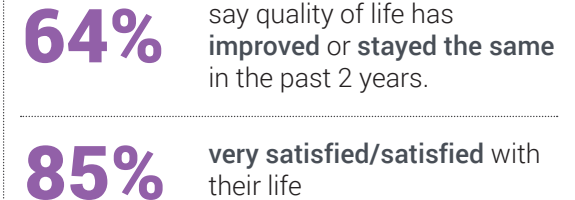


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



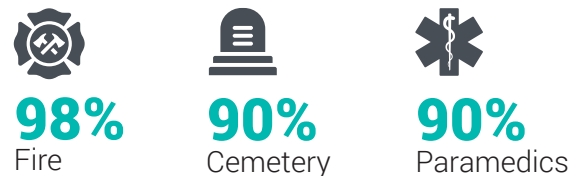
### Quality of life



## Quality of City Services

**71%** <sup>▮</sup> are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)



Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)

**38%** <sup>▮</sup> The City of Hamilton engages residents in the decision-making process for City programs, services and initiatives.



**39%** <sup>▮</sup> The City of Hamilton uses input from residents in decision-making about City programs, services and initiatives.





Hamilton

# our City Survey

## 2019 RESULTS

# WARD 3

Hamilton Centre



▮ = significantly lower than Hamilton

▮ = significantly higher than Hamilton

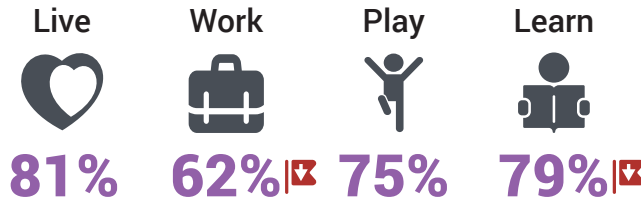
Note: This infographic is based on results collected from telephone surveys for the Our City Survey 2019.

[www.hamilton.ca/ourcitysurvey](http://www.hamilton.ca/ourcitysurvey)



## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



### Quality of life

62% ▮ say quality of life has improved or stayed the same in the past 2 years.

79% ▮ very satisfied/satisfied with their life



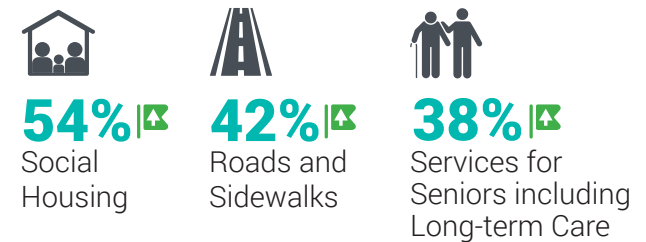
## Quality of City Services

56% ▮ are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)



Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)

28% The City of Hamilton **engages** residents in the decision-making process for City programs, services and initiatives.

30% The City of Hamilton **uses input** from residents in decision-making about City programs, services and initiatives.



Hamilton

# our City Survey

## 2019 RESULTS

# WARD 4

East Hamilton



= significantly lower than Hamilton

= significantly higher than Hamilton

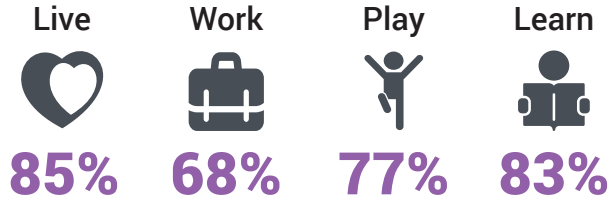
Note: This infographic is based on results collected from telephone surveys for the Our City Survey 2019.

[www.hamilton.ca/ourcitysurvey](http://www.hamilton.ca/ourcitysurvey)



## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



### Quality of life

**61%** say quality of life has improved or stayed the same in the past 2 years.

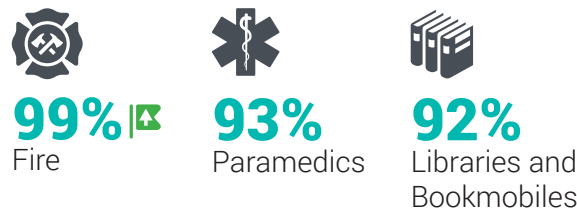
**84%** very satisfied/satisfied with their life



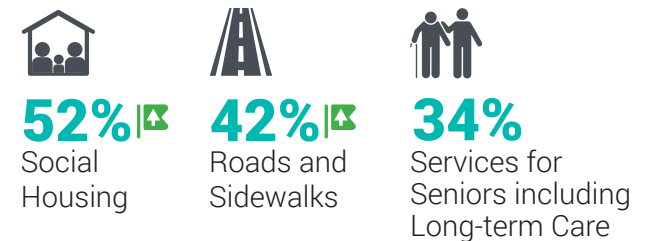
## Quality of City Services

**63%** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)



Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)

**37%** The City of Hamilton **engages** residents in the decision-making process for City programs, services and initiatives.



**32%** The City of Hamilton **uses input** from residents in decision-making about City programs, services and initiatives.





Hamilton

# our City Survey

## 2019 RESULTS

# WARD 5

Redhill



= significantly lower than Hamilton

= significantly higher than Hamilton

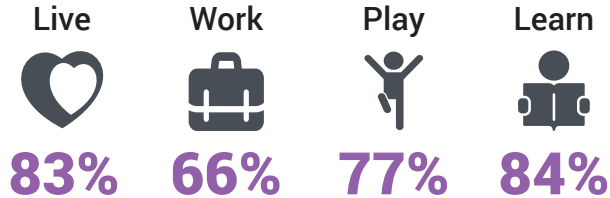
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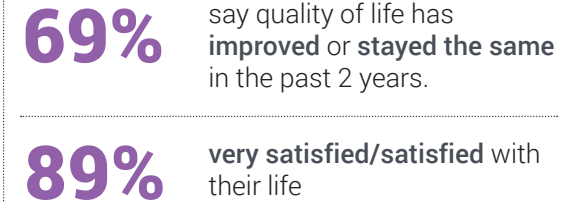


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



### Quality of life



## Quality of City Services

**66%** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)

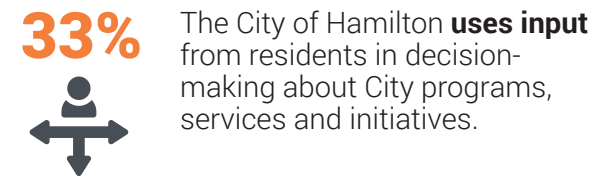
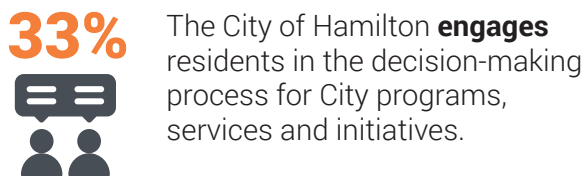


Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)





Hamilton

# our City Survey

## 2019 RESULTS

# WARD 6

East Mountain



▮ = significantly lower than Hamilton

▮ = significantly higher than Hamilton

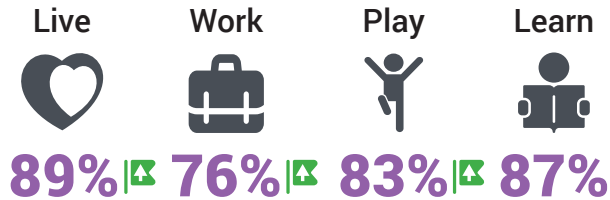
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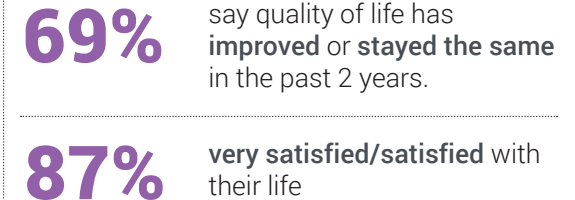


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



### Quality of life



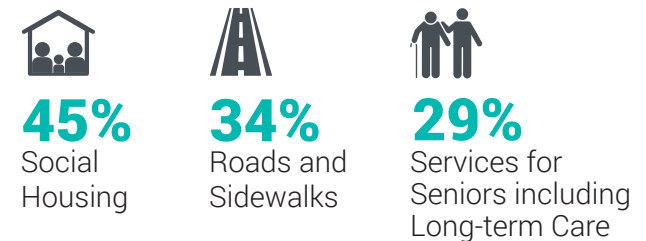
## Quality of City Services

**69%** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)



Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)

**40%** The City of Hamilton **engages** residents in the decision-making process for City programs, services and initiatives.



**40%** The City of Hamilton **uses input** from residents in decision-making about City programs, services and initiatives.





Hamilton

# our City Survey

## 2019 RESULTS

# WARD 7

Central Mountain



▮ = significantly lower than Hamilton

▮ = significantly higher than Hamilton

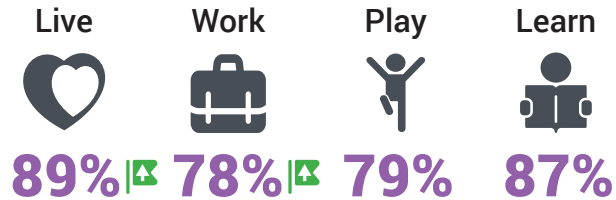
Note: This infographic is based on results collected from telephone surveys for the Our City Survey 2019.

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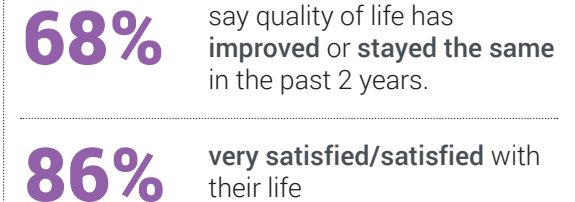


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



### Quality of life



## Quality of City Services

**70%** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)

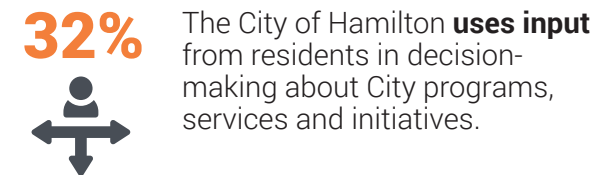
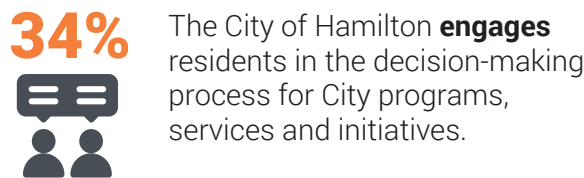


Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)





Hamilton

# our City Survey

## 2019 RESULTS

# WARD 8

West/Central Mountain



▮ = significantly lower than Hamilton

▮ = significantly higher than Hamilton

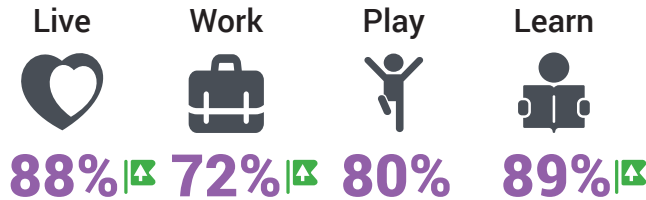
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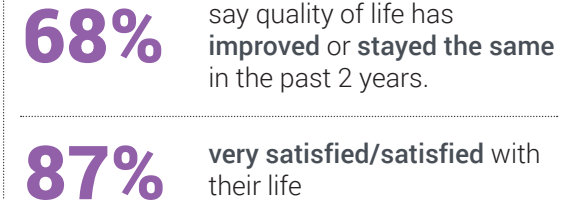


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



### Quality of life



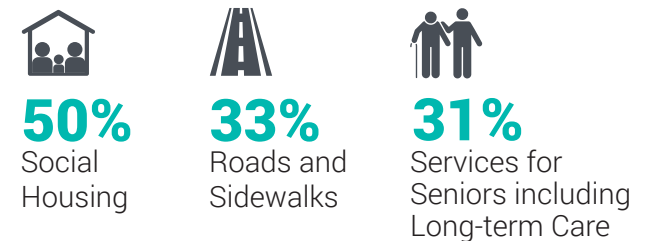
## Quality of City Services

**69%** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)

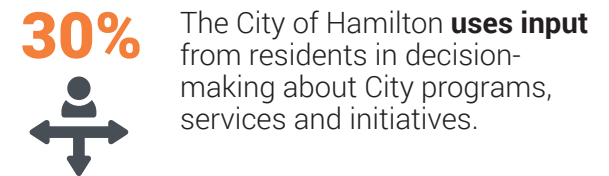
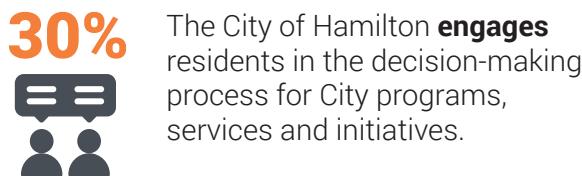


Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)







Hamilton

# our City Survey

## 2019 RESULTS

# WARD 9

Upper Stoney Creek



= significantly lower than Hamilton

= significantly higher than Hamilton

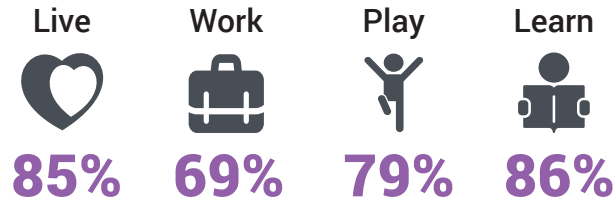
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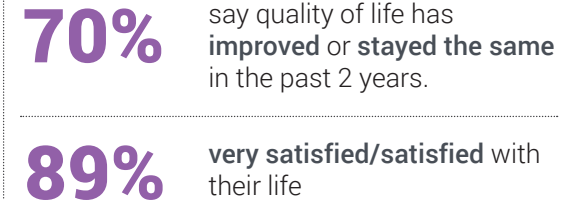


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



### Quality of life



## Quality of City Services

**60%** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)

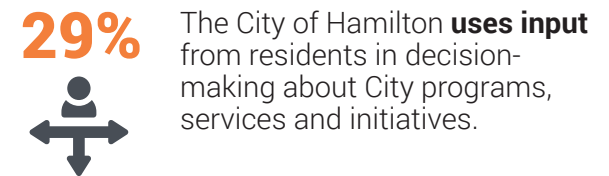
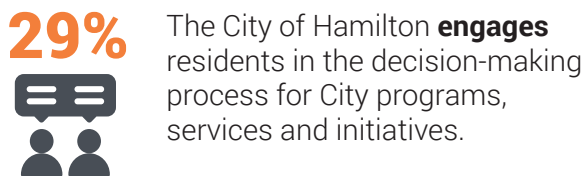


Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)





Hamilton

# our City Survey

## 2019 RESULTS

# WARD 10

Lower Stoney Creek



= significantly lower than Hamilton

= significantly higher than Hamilton

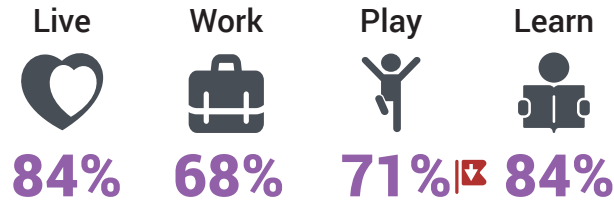
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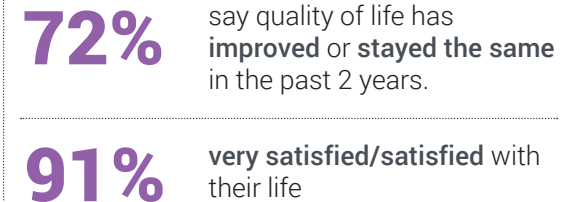


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



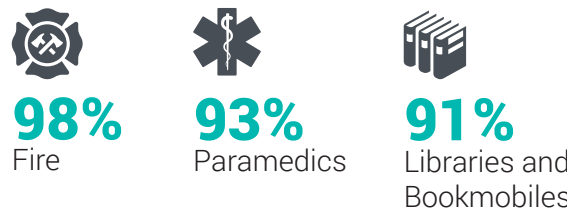
### Quality of life



## Quality of City Services

**60%** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)

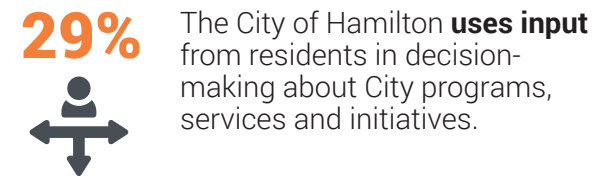
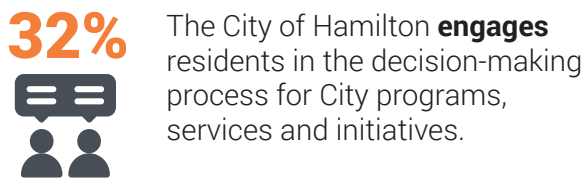


Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)





Hamilton

# our City Survey

## 2019 RESULTS

# WARD 11

Glanbrook



▣ = significantly lower than Hamilton

▣ = significantly higher than Hamilton

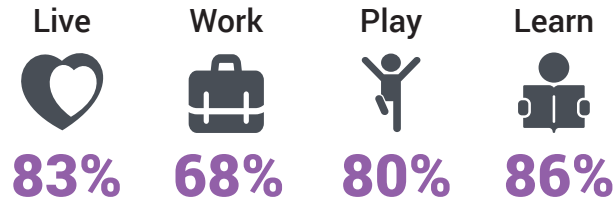
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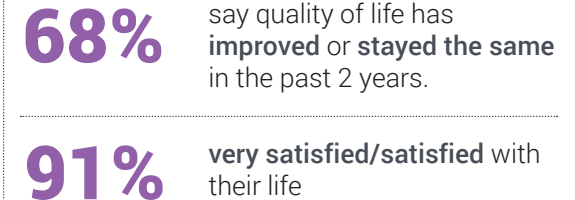


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



### Quality of life



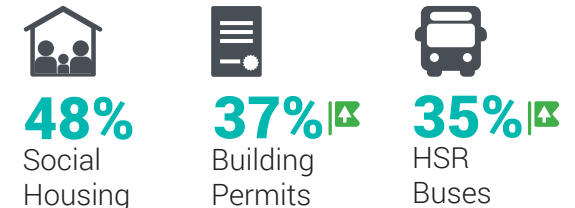
## Quality of City Services

**55%** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)

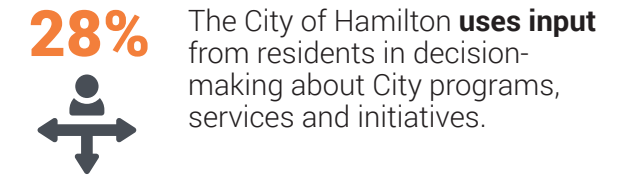
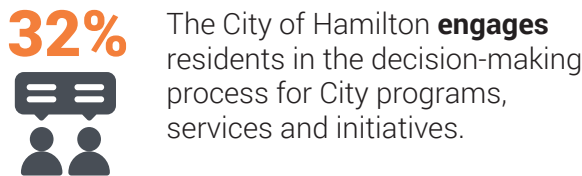


Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)





Hamilton

# our City Survey

## 2019 RESULTS

# WARD 12

Ancaster/Flamborough



= significantly lower than Hamilton

= significantly higher than Hamilton

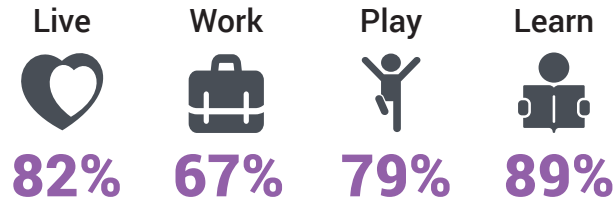
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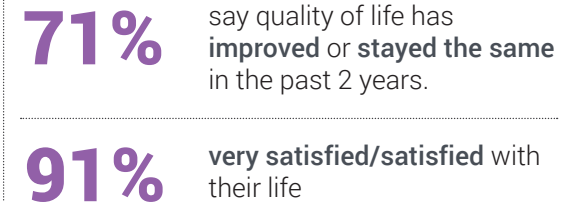


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



### Quality of life



## Quality of City Services

**59%** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)

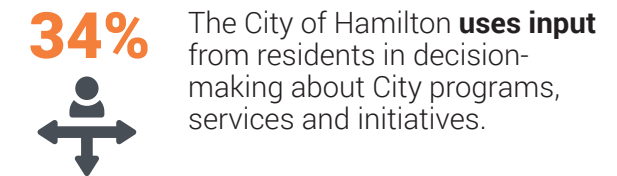
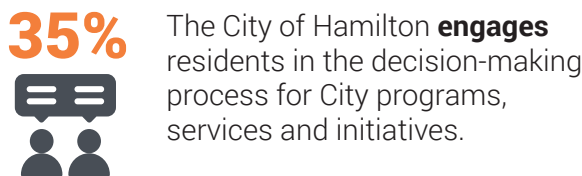


Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)





Hamilton

# our City Survey

## 2019 RESULTS

# WARD 13

Dundas/Flamborough



▣ = significantly lower than Hamilton

▣ = significantly higher than Hamilton

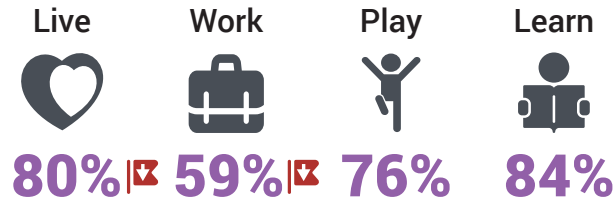
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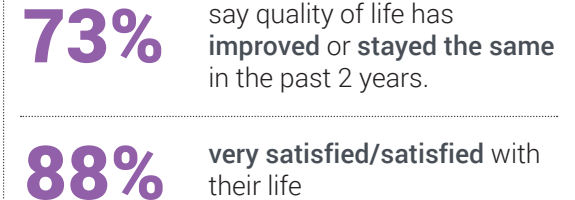


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



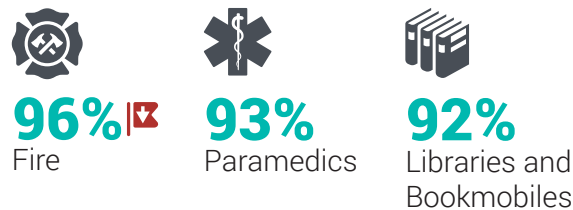
### Quality of life



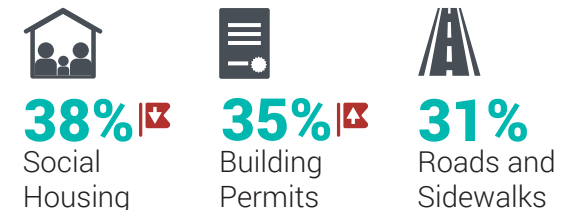
## Quality of City Services

**60%** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)



Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)

**27%** ▣ The City of Hamilton **engages** residents in the decision-making process for City programs, services and initiatives.



**27%** ▣ The City of Hamilton **uses input** from residents in decision-making about City programs, services and initiatives.





Hamilton

# our City Survey

## 2019 RESULTS

# WARD 14

West Mountain



▮ = significantly lower than Hamilton

▮ = significantly higher than Hamilton

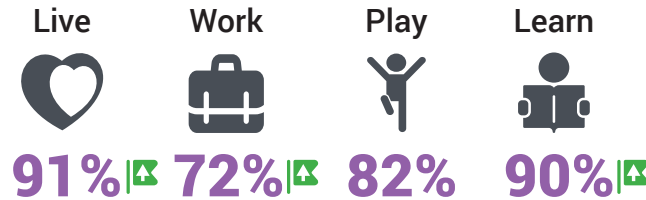
Note: This infographic is based on results collected from telephone surveys for the Our City Survey 2019.

[www.hamilton.ca/ourcitysurvey](http://www.hamilton.ca/ourcitysurvey)



## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



### Quality of life

74% ▮ say quality of life has improved or stayed the same in the past 2 years.

92% ▮ very satisfied/satisfied with their life



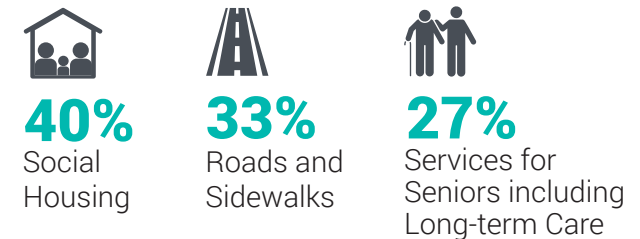
## Quality of City Services

72% ▮ are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)



Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)

39% ▮ The City of Hamilton engages residents in the decision-making process for City programs, services and initiatives.



35% The City of Hamilton uses input from residents in decision-making about City programs, services and initiatives.





Hamilton

# Our City Survey

## 2019 RESULTS

# WARD 15

Waterdown/Flamborough East



▮ = significantly lower than Hamilton

▮ = significantly higher than Hamilton

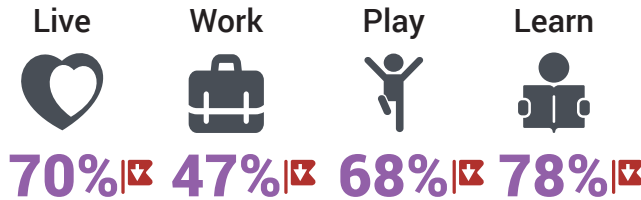
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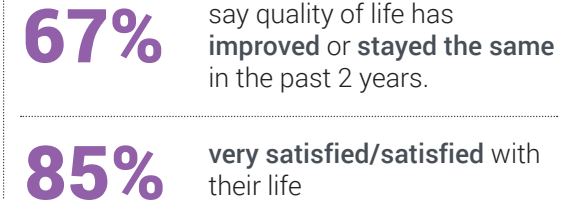


## Life in Hamilton

Hamilton is a great place to...  
(% that agree or strongly agree)



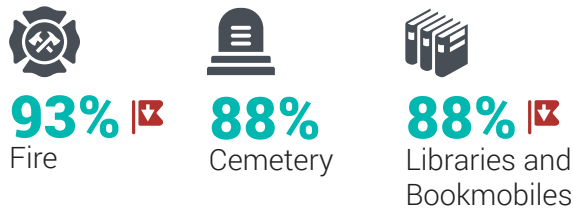
### Quality of life



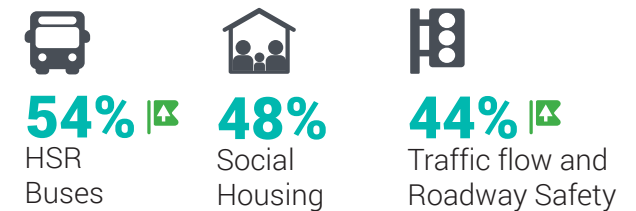
## Quality of City Services

**46% ▮** are very satisfied/satisfied overall with City services

Services with highest ratings  
(% rating service excellent, very good or good)



Services with lowest ratings  
(% rating service poor)



## Resident Engagement

(% that agree/strongly agree)

**25% ▮** The City of Hamilton engages residents in the decision-making process for City programs, services and initiatives.



**23% ▮** The City of Hamilton uses input from residents in decision-making about City programs, services and initiatives.

