



Ministry of Education
Child Care Quality Assurance and Licensing

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900 Bay Street, 24th floor

Toronto, ON M7A 1N3

Telephone: (416)325-0500 Fax: (416)325-0571

Summary of Child Care Centre Licensing
Requirements and Recommendations
Stage 1

Site Inspection Details	
Name of Child Care Centre: Red Hill Family Centre Licence Number: 02902	New Inspection Date: January 7, 2021
Site Address: 25 Mount Albion Road Hamilton, Ontario L8K 5S4	Inspection Type: Licensing
Licensee Name: CITY OF HAMILTON	Licensed Complaint IDs Addressed: Serious Occurrence IDs Addressed:

Visit Number	Time In	Actual time of arrival	Reason to update time of arrival	Time Out	Actual time of departure	Reason to update time of departure	Program Advisor
1	January 7, 2021 09:44 AM	09:44 AM	N/A	January 7, 2021 01:26 PM	01:26 PM	N/A	Erica Eshaghian



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Non-Compliance(s)

There were no observed non-compliances

Prior Condition(s)

Conditions	Licensee in Compliance	Ongoing Conditions
The toddler licensed capacity is based on the use of "The Toddler Room" for 15 toddlers and "Downstairs Toddler Room" for 15 toddlers.	Yes	Yes
The preschool licensed capacity is based on the use of "Preschool Room 1" for 16 preschoolers; "Preschool Room 2A" for 9 preschoolers; "Preschool Room 2B" for 23 preschoolers and "Downstairs Preschool Room 1" for 19 preschoolers.	Yes	Yes
The licensee shall ensure that the written plan for supervision of children on the stairs to the playground is followed.	Yes	Yes
The licensee shall ensure that the written plan for increased oversight of serious occurrence reporting submitted to the Ministry on August 27, 2019 is implemented, retained on site, and available for ministry review.	Yes	Yes

Prior Director Approval(s)

Director Approval	Approval Reviewed	Conditions Met (if applicable)	Recommended continued approval	Comments (if applicable)
Director approval is granted for mixed age grouping pursuant to subsections 8(2) & (3) of Ontario Regulation 137/15.	Yes	Yes	Yes	



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Checklist Comments

Emergency Preparedness

6.2 The emergency management policies and procedures have been deemed compliant in the past and the licensee has confirmed that this document has not undergone changes since it was last assessed. As a result, this document has not been assessed for compliance during this inspection.

Program for Children

3.2 The parent issues and concerns policies and procedures have been deemed compliant in the past and the licensee has confirmed that this document has not undergone changes since it was last assessed. As a result, this document has not been assessed for compliance during this inspection.

General Comments and Recommendations



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Comments

Program advisor Erica Eshaghian conducted an unannounced on-site renewal inspection of the program. The centre re-opened on June 29, 2020 following the Provincial order, issued on March 17, 2020 to close all licensed childcare centres in response to COVID-19.

As part of this inspection, the program advisor has also completed a "Reopening Checklist", which has been emailed to the licensee. The licensee shall submit confirmation of compliance via email to the program advisor for any cited non-compliances in the Re-opening Checklist no later than the compliance due date indicated in the report.

During the visit, the Program Advisor observed two Educators with a group of preschool children during the mid day meal. As children individually finished the meal, Educators proceeded to support the children through a period of hand and face washing, and transition to other activities. One Educator was observed supporting children during a washroom routine while another Educator engaged in quiet activities with the children. The observation illustrated implementation of the program statement goal to "incorporate indoor and outdoor play as well as active play, rest and quiet time, into the day and give consideration to the individual needs of the children receiving childcare".

Children's medications observed during today's inspection were all medications that must be administered quickly in an emergency and therefore, were not observed in a locked container.

Program Advisor and Licensee discussed the cycles of change that have occurred in childcare within the past year. Due to lower enrolment, the centre is not currently operating at full capacity as two of the program rooms remain closed.

Program Advisor reviewed the Conditions and Director Approvals with the Licensee. The programs current conditions will be reviewed with the Manager and updated as needed to reflect any needed changes for the license renewal.

Information to support licensees in meeting licensing requirements, including the Licensing Kit and Licensing Manual, is available at:
<http://www.earlyyears.edu.gov.on.ca/EYPortal/en/ChildCareLicensing/ChildCareLicensingResources/index.htm>

Information about licensed child care programs is available on the ministry website at: <http://www.iaccess.gov.on.ca/LCCWeb/childcare/search.xhtml>

Recommendations

Reflective Question:

To support continued reflective practice the Program Advisor has left the following questions for Educators to review and discuss at an upcoming opportunity: What questions and theories do the children seem to be exploring through their play? What are they wondering about in the ways they use materials. What next steps might you take, based on these observations, to support more complex play and inquiry?



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The Ministry program advisor has discussed the contents of
the checklist with me.

Shelley Spain

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Licensee/Designate Email

Licensee/Designate Signature

Erica Eshaghian

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Signature of the program advisor(s)