## Hamilton Community Food Centre, Neighbour 2 Neighbour Final Report 2020 for Public Health Services, City of Hamilton

Reporting Term: Q1, Q2, Q3, Q4 Updated: January 2021, kdaoust

**Program Outcome Targets, Actuals, and Projections** 

|                     |       |   |  | and Projection  |   |   |  | I   |   |   |
|---------------------|-------|---|--|---|---|---|--|---|---|---|
| Program             | #     | Outcomes  | Measure  | 2020 Target   | January –<br>March<br>Actuals<br>Q1   | April –<br>June<br>Actuals<br>Q2  | July –<br>Septemb<br>er<br>Actuals<br>Q3   | October –<br>December<br>Actuals<br>Q4  | 2020 Totals   | Notes                                     |
| Program Ar          | ea: F | ood Access  |  |   |   |   |  |   |   |   |
| Good Food<br>Market | 1. 1  | Increased access to safe, healthy, and culturally appropriate food; Increased community engagement and leadership | Attendance and purchasing statistics; participant survey results; number of items sold at market based on request for cultural relevance | 1,000 visits to affordable produce market. 40 new participants who are referred by their physician as having cardiometabolic health risks, participating in market greens project and receive free produce for 6 months. COVID - \$80,000 in grocery gift cards distributed to community members as well as 50,000 lbs of fresh produce. Evaluation | 339 visits to market. 8 items offered that are requested by shoppers and are culturally relevant. | No market running due to COVID; To start again July 10, 2020 \$40,850 in gift cards provided to 1029 families; 3434 individuals (504 new participants  Lbs of produce distributed: 35,409 | 209 visits to market; 12 culturally relevant items offered; Lbs of produce distributed : 63,198 (297 new household & 569 new individuals ) | 288 visits to market;  47 new people; 30 new household referred to market greens; 42 people  \$49,300 in gift cards provided to 1078 household; 3127 people | 836 visits to market  42 people referred to market greens  \$90,150 grocery gift cards distributed  98,607 lbs fresh produce distributed  20 cultural relevant items offered  90.6% say the CFC | Market was closed during Q2 due to covid. |

|   |      |   |   | showing increased access to affordable, healthy food, and improved health outcomes. 15 items available in markets based on requests for cultural relevance to customers                                     |   |  |  |   | provides them with an important source of healthy food. Majority report that their food situation would be worse off if not for the CFC due to financial constraints.  75% report improved mental and physical health. |  |
|---|------|---|---|---|---|--|--|---|--|--|
| Healthy<br>Community<br>Meals<br>Shared | 1. 2 | Increased availability of healthy and culturally appropriate meals to the community | Number of meals served in community meal programs | 5000 meals served in community meal programs (this includes rise up and seniors wellness breakfasts, Friday lunches and Thursday dinners); 20+community meals with emphasis on diverse cuisines. Supporting | 2157<br>meals<br>shared; 8<br>with<br>emphasis<br>on diverse<br>cuisines; | 190 meals provided to shelters and food boxes delivered to 6 local farms for migrant workers (~90 meals) | 458 meals<br>shared;<br>10 with<br>emphasis<br>on diverse<br>cuisines;<br>food<br>delivered<br>to migrant<br>workers at<br>4 farms<br>(~60<br>meals) | 539 meals<br>shared, 10<br>emphasis<br>on diversity | 3496 meals<br>served; 28<br>with<br>emphasis<br>on diverse<br>cuisines   | April – June, all on-site meal programs and group programmi ng cancelled due to COVID. |

|  |       |  |  |  |   |   |  |  | ı ayı   | 3 01 10  |
|--|-------|--|--|--|---|---|--|--|---|--|
| Additional<br>Healthy<br>Meals<br>Shared | 1. 3  | Increased access to safe, healthy, and culturally appropriate meals to the community | Number of meals served in all other programs   | shelters and migrant workers with meals during pandemic.  1000 meals served through other food skills programs; including special events and workshops; 1000 healthy snacks served during programming (ie. Kids club, jump math). During COVID months – synchronous activities will provide food box in advance for participants to use during sessions. | 798 meals shared through other program, workshop and special events; 854 healthy snacks provided. | 16 meals created at Cooking up Justice  | 267 meals provided through communit y kitchens, workshop s and kids club; 77 healthy snacks served.                            | 383 meals<br>provided<br>through<br>other<br>programs;   | 1464 meals<br>total; 931<br>snacks<br>served                                    | Increased take home meal kits to make up for not being able to host community dinners; Snacks reduced due to kids club being virtual |
| <b>Program Ar</b>                        | ea: F | ood Skills   |  |  |   |   |  |  |   |  |
| Community<br>Kitchen<br>program          | 2.    | Increased<br>food skills,<br>health food<br>decisions<br>and social<br>connections   | Program evaluation reports including participatio n statistics, and participants surveys | 60 food skills sessions offered with 450 visits including Q2 & Q3 - 10 sessions of food skills programming that includes synchronous online activities promoting social  | 37 food<br>skills<br>sessions<br>offered;<br>311 visits   | 3 Food<br>skills<br>sessions<br>posted<br>online; 1<br>garden<br>skills demo<br>posted; 48<br>participant<br>contacts;<br>Cooking up<br>Justice | 27 food<br>skills<br>sessions<br>led<br>(includes<br>gardens);<br>3 Cooking<br>up Justice<br>online<br>sessions;<br>246 visits | 33 food<br>skills<br>sessions;<br>239<br>participant<br>contacts/visi<br>ts<br>Annual<br>Program<br>Survey<br>2020 | 100 food<br>skills<br>sessions;<br>844 visits<br>11 sync.<br>online<br>sessions | During<br>COVID,<br>modified<br>programmi<br>ng includes<br>online<br>activities.  |

Appendix "A" to Report FCS21006 Page 4 of 10 connection and Youth indicates online 2 90.6% say healthy food sessions; 8 the CFC choices. (includes CUJ) provides participants them with an important source of healthy food. 81.3% said they learn a new skill, cooking, gardening or about nutrition. "the CFC gives me good ideas about how and what to cook" 74.2% said they made a new friend they were able to rely on during the pandemic. Community Garden club At least 30 9 garden Over 30

2 garden

togethers -

11 people

get

5 garden

; 25 plot

gardens

participants

(25 families

engaged);

club

12 garden

participant

s; 564 lbs

harvested

produce

club

225 lbs

produce

harvested

participants;

club

2.

Gardens

Increased

gardening

skills and

knowledge

attendance

participatio

n / visits;

number of

and

plot

families

improved

healthy food

engaged with

75%+ reporting

gardening skills,

families

see

engaged;

Hamilton

Garden

Community

| Child and<br>Youth Skills<br>Building<br>Program  | 2. 3 | Increased reach and engagement with children and youth in the community.     | gardens; lbs of produce harvested Number of children and youth reached through programs, workshops, and lectures; number of sessions and visits | decisions, improved social connections 300 children and youth reached; during pandemic, online sessions and activities will be offered.          | 106 children and youth reached overall; 10 kids club sessions; 166 visits. 7 Cooking up Justice sessions; 26 visits. 4 art sessions for kids; 64 visits. Jump math 11 sessions ;119 visits; Kids in Kitchen 6 sessions; 46 visits. | 21 lbs of produce harvested 8 youth reached through Cooking up Justice sessions online; children's programmi ng to start in July. (activity boxes throughout summer) | 85 children and youth reached throughou t summer with pick up learning and cooking boxes; online cooking up Justice); 243 meals shared & prepared | 22 children<br>in kids club<br>programmin<br>g; 7 youth in<br>CUJ  | Network<br>Report 2020<br>228 children<br>& youth<br>reached<br>overall.                                | Unable to host partner programs or tutoring sessions in house this fall due to pandemic. |
|---|------|--|---|--|--|--|---|--|---|--|
| 3. Program  | Area | Education, Er  | ngagement & O   | utreach  | 10 1101101   |  |   |  |   |  |
| Dignified,<br>Welcoming<br>Facility<br>Maintained | 3.   | A welcoming space conducive to physical & mental wellbeing is being provided | number of equity and inclusion trainings hosted and total attendance; Use of Space and Safe(r) Space Agreement                                  | 2 equity and inclusion trainings with a total of 15 people attending; policies reviewed and maintained annually; 90% or more of people expressed | 1 equity and inclusion training hosted; 3 people.  | n/a  | n/a   | 1 online equity and inclusion training developed – to be used in upcoming year, 2021 for volunteer recruitment and | 1 training offered and 1 virtual session developed with plan for upcoming roll out in 2021 96.9% report | Target will<br>be met for<br>2021 to<br>include<br>online<br>sessions.                   |

|            |    |                         | maintained;            | belonging or                   |                        |                          |                   | leadership             | feeling that         | 5 0 0 10           |
|------------|----|-------------------------|------------------------|--------------------------------|------------------------|--------------------------|-------------------|------------------------|----------------------|--------------------|
|            |    |                         | % of people            | having positive                |                        |                          |                   | training.              | they belong          |                    |
|            |    |                         | reporting belonging    | experience at the CFC.         |                        |                          |                   |                        | to a community       |                    |
|            |    |                         | to a                   | tile of o.                     |                        |                          |                   |                        | at the CFC           |                    |
|            |    |                         | community              |                                |                        |                          |                   |                        | per Annual           |                    |
|            |    |                         | at the CFC             |                                |                        |                          |                   |                        | Program              |                    |
|            |    |                         | (Impact                |                                |                        |                          |                   |                        | Survey               |                    |
|            |    |                         | Report)                |                                |                        |                          |                   |                        | 2020.                |                    |
| Community  | 3. | Increased               | Number of              | 300 people                     | 247                    | 87 people                | 84 people         | 92 people              | 510 people           |                    |
| Action and | 2  | community               | people                 | supported                      | contacts               | supported                | supported         | supported              | supported;           |                    |
| Advocacy   |    | action and              | supported              | (phone support                 | with                   | during                   | by phone;         | by phone; 4            | 6 attend CA          |                    |
|            |    | engagement              |                        | during                         | advocacy               | pandemic                 | 10 people         | wellness               | training;            |                    |
|            |    | around food justice and | advocacy office;       | pandemic); 6<br>people attend  | office; (79 unique); 2 | by phone;<br>CA training | participate in    | sessions<br>run for 12 | 10<br>education      |                    |
|            |    | local issues            | participatio           | community                      | education              | sessions to              | communit          | people;                | and                  |                    |
|            |    | local locaco            | n in                   | action training;               | sessions               | start in                 | y action          | рсоріс,                | wellness             |                    |
|            |    |                         | community              | 8 other                        | (legal,                | July.                    | sessions;         |                        | workshops            |                    |
|            |    |                         | action                 | education                      | tenant                 |                          | 6                 |                        | ,                    |                    |
|            |    |                         | training;              | workshops and                  | rights), 12            |                          | sessions          |                        |                      |                    |
|            |    |                         | other                  | trainings.                     | people                 |                          | held              |                        |                      |                    |
|            |    |                         | education              |                                | supported;             |                          | virtually         |                        |                      |                    |
|            |    |                         | workshops              |                                | 6 food                 |                          | with some outside |                        |                      |                    |
|            |    |                         | and<br>trainings       |                                | stories & arts 20      |                          | meet-ups;         |                        |                      |                    |
|            |    |                         | lianings               |                                | participants           |                          | workshop          |                        |                      |                    |
|            |    |                         |                        |                                | participanto           |                          | S.                |                        |                      |                    |
| Community  | 3. | Increased               | Number of              | 5 special events               | IWD                    | n/a                      | 2 special         | 2 flu clinics          | 2 special            | Speaking           |
| Awareness  | 3  | awareness               | special                | hosted engaging                | special                |                          | workshop          | run with               | events; 288          | engageme           |
| / Use of   |    | of                      | events                 | 250 people; 10                 | event; 126             |                          | s; canning        | Hamilton               | people;              | nts and            |
| space      |    | Community               | (such as               | speaking                       | people;                |                          | and               | paramedics;            | 5 speaking           | partner            |
|            |    | Food work;              | festivals,<br>cultural | engagements/to                 | workshops:<br>dolma,   |                          | making<br>jam; 9  | Gather Film Virtual    | engagemen<br>ts; 169 | meetings<br>hosted |
|            |    | justice                 | celebrations           | urs engaging<br>200 people; 20 | sprouts,               |                          | people            | Screening;             | 13, 109              | lower due          |
|            |    | programmin              | , PA day               | partner                        | chocolate              |                          | attend.           | 162 people             | 8 partner            | to                 |
|            |    | g; providing            | workshops)             | meetings hosted                | PA day 43              |                          |                   | attend;                | meetings             | pandemic           |
|            |    | space for               | hosted at              | onsite                         | people; 6              |                          |                   | ,                      | hosted               |                    |
|            |    | new                     | the CFC;               |                                | partners               |                          |                   | 2 speaking             |                      |                    |
|            |    | partners                | Number of              |                                | programmi              |                          |                   | engagemen              |                      |                    |
|            |    |                         | speaking               |                                | ng hosted              |                          |                   | ts,                    |                      |                    |

|             |    |             |                   |                   |              |              |             |               | Page         | e 7 of 10 |
|-------------|----|-------------|-------------------|-------------------|--------------|--------------|-------------|---------------|--------------|-----------|
|             |    |             | engagement        |                   | onsite. (22  |              |             | McMaster      |              |           |
|             |    |             | s and tours       |                   | meetings);   |              |             | and DV        |              |           |
|             |    |             | (with             |                   | 3 speaking   |              |             | Montessori    |              |           |
|             |    |             | schools,          |                   | engageme     |              |             |               |              |           |
|             |    |             | partner           |                   | nt           |              |             |               |              |           |
|             |    |             | agencies,         |                   | McMaster     |              |             |               |              |           |
|             |    |             | conferences       |                   |              |              |             |               |              |           |
|             |    |             |                   |                   | University   |              |             |               |              |           |
|             |    |             | , etc);           |                   | (43          |              |             |               |              |           |
|             |    |             | number of         |                   | students);   |              |             |               |              |           |
|             |    |             | partner           |                   | Dundas       |              |             |               |              |           |
|             |    |             | meetings          |                   | Valley       |              |             |               |              |           |
|             |    |             | hosted            |                   | Montessori   |              |             |               |              |           |
|             |    |             |                   |                   | (2 classes); |              |             |               |              |           |
|             |    |             |                   |                   | 33           |              |             |               |              |           |
|             |    |             |                   |                   | students)    |              |             |               |              |           |
| Collaborati | 3. | Increased   | Number of         | Continue          | Welcome      | n/a          | n/a         | 2 flu clinics |              |           |
| on with     | 5  | partnership | collaboratio      | collaboration on  | baby         | .,,          | .,,         | with          |              |           |
| Public      |    | s and       | ns with           | Welcome Baby      | sessions     |              |             | paramedics;   |              |           |
| Health and  |    | community   | Public            | and facilitated 1 | running      |              |             | cancer        |              |           |
| City        |    | engagement  |                   | new health        | this         |              |             | screening     |              |           |
| •           |    | engagement  | the City          | related           | quarter; 10  |              |             | coach         |              |           |
| Programmi   |    |             | tile City         | collaboration     | sessions     |              |             | COach         |              |           |
| ng          |    |             |                   | Collaboration     |              |              |             |               |              |           |
| 1.1         |    |             | Niconalis and a C | 000 !!-!          | 115 visits   | 40           | 0           | E             | 00           |           |
| Hamilton    | 3. | Increased   | Number of         | 200+ inquiries    | 6 consults;  | 12           | 3           | 5 consults;   | 26 consults; |           |
| Community   | 6  | community   | inquiry           | responded to;     | 89 inquiries | consults;    | consults;   | 22 inquiries; | 294          |           |
| Garden      |    | engagement  |                   | 30+               | 1            | 161          | 22          | 1             | inquiries    |           |
| Networking  |    | ; showed    | and               | consultations     | knowledge    | inquiries; 2 | inquiries;  | knowledge     | 4 know-      |           |
| Program     |    | positive    | consultation      | with new and      | swap         | virtual      |             | swap          | ledge swap   |           |
|             |    | impact of   | ; Annual          | existing          | meeting (6   | knowledge    | 11 city-    | meeting       | meetings     |           |
|             |    | gardens on  | review to         | gardens; 1        | coordinator  | swap         | wide        |               |              |           |
|             |    | City        | update            | annual report     | s in         | meetings     | gardens     |               | Resource     |           |
|             |    |             | garden            | showing           | attendance   | (27          | supported   |               | boosts =     |           |
|             |    |             | directory         | City-wide         | – in         | attending);  | with        |               | \$8,614.37   |           |
|             |    |             | and               | impact; 15        | person)      | \$6328.45    | \$2285.92   |               | to 32        |           |
|             |    |             | summarize         | gardens           |              | provided in  | in          |               | gardens      |           |
|             |    |             | impact of         | supported with    |              | resource     | resource    |               |              |           |
|             |    |             | gardens on        | \$8,000 total     |              | boosts to    | boosts      |               |              |           |
|             |    |             | the City;         | resources         |              | 21 gardens   | 2300.0      |               |              |           |
|             |    |             | resource          | provided.         |              | across the   | Annual      |               |              |           |
|             |    |             | boosts of         | provided.         |              | city.        | report and  |               |              |           |
|             |    |             | มดดอเอ ดเ         |                   |              | Gity.        | Tieport and |               |              |           |

|                                |      |                                |  |  |     |     |   |     | , rage | 0 01 10  |
|--------------------------------|------|--------------------------------|--|--|-----|-----|---|-----|--------|--|
|                                |      |                                | materials<br>and tools to<br>gardens   |  |     |     | survey<br>wrap up to<br>be<br>completed<br>next Q |     |        |  |
| Food<br>Literacy<br>Networking | 3. 7 | Increased community engagement | Edible Education Guide update completed in 2020; Number of networking events cohosted with Public Health Services, & Food Literacy Month; Number of actions hosted for Food Literacy Month | 2 Food Literacy networking events cohosted; 3 actions hosted for Food Literacy Month (October) | N/a | N/a | n/a   | n/a |        | We were unable to host food literacy events in partnership with Public health this year. |
|                                |      |                                |  |  |     |     |   |     |        |  |

## Hamilton Community Food Centre City of Hamilton Financial Report 2020

prepared: January 2021, kdaoust

| EXPENSES   | Budget |         | 2020 Totals |         | В  | ariance -<br>Budget to<br>Actuals | Notes   | Jan - Mar 2020<br>(Actuals) |         | April - June 2020<br>(Actuals) |         | July - December<br>2020 (Actuals) |         |
|--|--------|---------|-------------|---------|----|-----------------------------------|---|-----------------------------|---------|--------------------------------|---------|-----------------------------------|---------|
| Personnel  | \$     | 360,060 | \$          | 355,897 | \$ | 4,163                             |   | \$                          | 80,807  | \$                             | 91,203  | \$                                | 183,887 |
| Program Supplies & Costs   | \$     | 51,670  | \$          | 36,620  | \$ | 15,050                            |   | \$                          | 7,684   | \$                             | 9,702   | \$                                | 19,234  |
| Food Costs   | \$     | 55,000  | \$          | 177,278 | \$ |                                   | food costs higher than budgeted due to emergency grocery gift cards distributed to community & food purchased | \$                          | 13,941  | \$                             | 30,345  | \$                                | 132,992 |
| Office Costs   | \$     | 15,030  | \$          | 11,430  | \$ | 3,600                             |   | \$                          | 2,797   | \$                             | 2,421   | \$                                | 6,212   |
| Facility Costs   | \$     | 145,350 | \$          | 137,837 | \$ | 7,513                             |   | \$                          | 25,086  | \$                             | 34,104  | \$                                | 78,647  |
| SUBTOTAL OPERATING   | \$     | 627,110 | \$          | 719,062 | \$ | (91,952)                          |   | \$                          | 130,315 | \$                             | 167,775 | \$                                | 420,972 |
| Administration<br>(financial and<br>organizational<br>oversight) 16% | >      | 100,338 | \$          | 115,050 | \$ | (14,712)                          |   | \$                          | 20,850  | \$                             | 26,844  | \$                                | 67,356  |
| TOTAL OPERATING EXPENSES   | \$     | 727,448 | <b>\$</b>   | 834,112 | \$ | (106,664)                         |   | \$                          | 151,165 | <b>\$</b>                      | 194,619 | <b>\$</b>                         | 488,328 |

| INCOME   |     | Budget  |     | 2020 Totals |     | Balance | Notes | January - March<br>2020 (Actual) |    | April - June 2020<br>(Actual) |    | July - Dec 2020<br>(Actual) |  |
|--|-----|---------|-----|-------------|-----|---------|-------|----------------------------------|----|-------------------------------|----|-----------------------------|--|
| Public Health<br>Services, City of<br>Hamilton | \$  | 200,000 | \$  | 200,000     | \$  | -       |       | \$<br>50,000                     | \$ | -                             | \$ | 150,000                     |  |
| Community Food<br>Centres Canada               | \$  | 250,000 | \$  | 380,590     | -\$ | 130,590 |       | \$<br>-                          | \$ | 235,260                       | \$ | 145,330                     |  |
| Service Canada<br>Summer Students              | \$  | 17,086  | \$  | 28,476      | -\$ | 11,390  |       | \$<br>-                          | \$ | 6,395                         | \$ | 22,081                      |  |
| Grants and<br>Donations                        | \$  | 197,296 | \$  | 221,353     | -\$ | 24,057  |       | \$<br>36,319                     | \$ | 87,142                        | \$ | 97,892                      |  |
| TOTAL INCOME                                   | \$  | 664,382 | \$  | 830,419     | -\$ | 166,037 |       | \$<br>86,319                     | \$ | 328,797                       | \$ | 415,303                     |  |
| BALANCE  | -\$ | 63,066  | -\$ | 3,693       | -\$ | 59,373  |       | \$<br>64,846                     | \$ | (134,178)                     | \$ | 73,025                      |  |