


HAMILTON POLICE SERVICES BOARD

INFORMATION REPORT

TO:	Chair and Members Hamilton Police Services Board
BOARD MEETING DATE:	February 26, 2021
SUBJECT:	Hamilton Police Services Board January 26 and 27, 2021 Virtual TownHall Event Results
REPORT NUMBER:	PSB 21-008
SUBMITTED BY:	Kirsten Stevenson, Administrator
SIGNATURE:	

EXECUTIVE SUMMARY

- At its meeting of September 3, 2020, the Board authorized the Chief, Board Administrator and other staff to host a virtual townhall meeting to engage the broader community on policing issues and to report back on the results of these events
- Appendices “A” and “B” attached to Report PSB 21-008 contain the results of both virtual townhall events

EVENT SUMMARY (RESULTS OF BOTH EVENTS COMBINED)

- A total of 14,839 randomly-selected people participated in the townhall events
- Polling Question 1: Overall, how satisfied are you with the services provided by the Hamilton Police Service?
 - Very Satisfied 36.3%
 - **Satisfied** **49.45%**
 - Dissatisfied 10.15%
 - Very Dissatisfied 4.05%
- Polling Question 2: Please let us know your thoughts on the following statement: “The Hamilton Police Service is taking the initiative to become more involved with the community in a positive way”.
 - Strongly Agree 33.0%
 - **Agree** **49.9%**
 - Disagree 12.3%
 - Strongly Disagree 4.85%

- Polling Question 3: During the past three years, do you believe the level of crime in your neighbourhood has increased, decreased or remained the same?
 - Increased 33.7%
 - Decreased 11.2%
 - **Remained the Same 34.6%**
 - Unsure 20.5%

- Question 4: What is the policing issue you are most concerned about?
 - Property Crime 18.95%
 - Domestic Violence 4.35%
 - Hate Crime 20.05%
 - **Traffic Safety 23.85%**
 - Violent Crime 17.7%
 - Drug Enforcement 15.05%

INFORMATION

At its meeting of September 3, 2020, the Board authorized the Chief, Board Administrator and other staff to host a virtual townhall meeting to engage the broader community on policing issues. The Board and Service determined it was important to understand the needs and concerns of Hamilton residents to help support initiatives and address matters that impact the entire community. These virtual townhall events were meant to provide the Board and Police Service with an opportunity to hear directly from the public on matters such as community safety priorities, accountability and reform. Participants had the opportunity to answer live polls, ask questions and provide comments on policing topics relevant in today's society.

Residents were able to participate in the virtual townhalls through a completely randomized call out process managed by The PrimeContact Group. The list of numbers to be called randomly was comprised of City of Hamilton landlines. Residents who did not have a landline and wished to have their contact number included in the randomized call out pool were able to register their number no later than 4:00 p.m. on Monday, January 25, 2021. All contact information collected by The PrimeContact Group was discarded following the virtual townhall events. Results of both events were compiled by The PrimeContact Group.

APPENDICES AND SCHEDULES ATTACHED

Appendix "A" - Hamilton Police Services Board Virtual TownHall Summary – January 26, 2021

Appendix "B" - Hamilton Police Services Board Virtual TownHall Summary – January 27, 2021

Vision: To be a trusted partner in delivering public safety.

Mission: To serve and protect in partnership with our communities.

Our Values: Compassionate, Dedicated, Inclusive, Integrity, Innovative, Professional, Teamwork