

# Hamilton Police Service Public Engagement TownHall

**Tuesday, January 26, 2021**

# Virtual TownHall – Summary

## Total TownHall Conference Attendees

| Attendees                                  | Peak Attendees | Entered Queue | Screened | Went Live | Voicemails |
|--|----------------|---------------|----------|-----------|------------|
| 7517 Listeners<br>6 Hosts<br>4 Screener(s) | 1716           | 175           | 103      | 11        | 0          |

## Minutes and Totals

**Virtual TownHall Length**  
73 Minutes

**Average Minutes**  
19 Minutes

## Facebook Live Event Attendees

| Viewers                      | Peak Live Viewers | Reactions | Comments | Shares | Total Reached             |
|------------------------------|-------------------|-----------|----------|--------|---------------------------|
| 3.3K Under 1 Min Video Views | 231               | 63        | 202      | 10     | 4.6K total people reached |
| 593 Over 1 Min Video Views   |                   |           |          |        |                           |

## Minutes and Totals

**Total Minutes Viewed**  
5 Days, 14 Hours, 46 Minutes

**Average Minutes Viewed**  
2 Minutes

# Virtual TownHall – Summary

**Question 1:** Overall, how satisfied are you with the services provided by the Hamilton Police Service?

| Answer            | Responses | Percentage |
|-------------------|-----------|------------|
| Very Satisfied    | 205       | 35.1%      |
| Satisfied         | 295       | 50.5%      |
| Dissatisfied      | 61        | 10.4%      |
| Very Dissatisfied | 23        | 3.9%       |

**Question 2:** Please let us know your thoughts on the following statement – “The Hamilton Police Service is taking the initiative to become more involved with the community in a positive way.”

| Answer            | Responses | Percentage |
|-------------------|-----------|------------|
| Strongly Agree    | 95        | 35.4%      |
| Agree             | 130       | 48.5%      |
| Disagree          | 30        | 11.2%      |
| Strongly Disagree | 13        | 4.9%       |

# Virtual TownHall – Summary

**Question 3:** During the past three years, do you believe the level of crime in your neighbourhood has increased, decreased or remained the same?

| Answer            | Responses | Percentage |
|-------------------|-----------|------------|
| Increased         | 66        | 31.3%      |
| Decreased         | 27        | 12.8%      |
| Remained the Same | 74        | 35.1%      |
| Unsure            | 44        | 20.9%      |

**Question 4:** What is the policing issue you are most concerned about?

| Answer            | Responses | Percentage |
|-------------------|-----------|------------|
| Property Crime    | 24        | 16.9%      |
| Domestic Violence | 6         | 4.2%       |
| Hate Crime        | 29        | 20.4%      |
| Traffic Safety    | 36        | 25.4%      |
| Violent Crime     | 25        | 17.6%      |
| Drug Enforcement  | 22        | 15.5%      |