

Added Item 7.4(a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES
Transportation Working Group
Tuesday, February 23, 2021
Virtual via WebEx

Attendance: Shahan Aaron (Chair), Tim Murphy, Tom Manzuk, James Kemp, Aznive Mallett, Paula Kilburn, Mark McNeil, Kim Nolan, Anthony Frisina

HSR: Michelle Martin

DARTS: Mark Mindorff

AGENDA ITEMS:

1. Welcome & Introduction
2. Review of Meeting Notes – 26 January 2021

Reviewed

3. Discussion Items
 - a. Michelle Martin – HSR
 - PRESTO on DARTS update
 - On target with PRESTO on DARTS by 15 March 2021
 - Operator change gloves after each passenger
 - As implementation is mid March, passenger need to inform ATS of that
 - Paper tickets expire on 31 May 2021
 - Paper tickets can be purchase until 31 March 2021
 - E-Purse is the funds available on presto
 - Live Demonstration
 - How to inform the public?

- Available at HSR locations
 - Mailed to new passengers
 - 100+ community partners
 - Senior 65+
 - Youth 13 – 19

 - Creating a digital divide, Customer care rep

 - No new passengers on DARTS billing system

 - When Michelle has a draft ATS policies, she will go through TWG
- b. Announcement on HSR Discussion with Michelle
- Outside speakers not working
 - Announcements don't adjust ambient noise
 - Drivers not letting out persons with disabilities out of the front door
 - Call in complaints for fastest action
- c. Status of Stranded Person on a Wheelchair
- Aznive and Paula to review
 - How much is the charge to passenger instead of ATS?

 - Clearing of snow at bus stops not happening
 - City aims to clear within 24 hrs of snow stopping
 - 905-546-2489 call in to complaint
- d. AODA Review
- Accessibility of Ontarian with Disabilities Act, 2005
Ontario Regulation 191/11
Integrated Accessibility Standards
Part IV: Transportation Standards – Section 33 – 80

Sections 33 – 47: Complete on Feb 2020 (review attached)

48 No review necessary

49 HSR is making an effort to implement. Need to be reviewed

50 No review necessary

51 Continuous review. HSR making changes

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53 Review necessary. Wheelchair snags at front doors.

54 Ramp get worn out. No review necessary

55 HSR is working on it. Continuous review section 55 part 2

56 Review 56 part 2 part 3. Discuss with Michelle

57 No review necessary

4. Discussion of Agenda Items for 23 March 2021
 - a. (Re)envision Guiding Principles Update by Jay Adams
 - b. PRESTO on DARTS
 - c. ATS performance review sheet
 - d. Follow up wheelchair, Mark and DARTS
 - e. AODA review section 58 - 67

5. Adjournment by Mark McNeil 5:45 pm