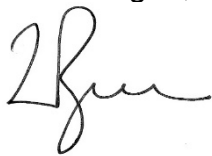




# HAMILTON POLICE SERVICE

## INFORMATION REPORT

<b>TO:</b>	Chair and Members Hamilton Police Services Board
<b>BOARD MEETING DATE:</b>	March 26, 2021
<b>SUBJECT:</b>	Year End Report: Towing 2020
<b>REPORT NUMBER:</b>	21-026
<b>SUBMITTED BY:</b>	Frank Bergen, Acting Chief of Police
<b>SIGNATURE:</b>	

### EXECUTIVE SUMMARY

- Hamilton Police Service contracts 16 towing companies for the towing of Security and Non-Security vehicles, as required under contract C9-01-19
- In 2020, revenue was \$154,719.60
- In 2020 Hamilton Police Service paid out \$11,921.17 in towing fees to tow companies and registered owners for the purposes of police investigations
- In 2020, 3,449 vehicles were towed as compared to 3,892 in 2019 and 4,010 in 2018

### INFORMATION

The Hamilton Police Service contracts 16 towing companies for the towing of Security and Non-Security vehicles, as required under contract C9-01-19. This contract commenced on the 1st of November, 2019 and is for three (3) years, with two (2) one-year options.

The contract utilizes a Vehicle Management System (VMS), which is maintained by Extend Communications. The system provides an inventory of all vehicles in the tow yards and is updated by the individual tow companies. The VMS is user friendly and has been endorsed by all contracted tow companies.

In 2020, revenue was \$154,719.60 as compared to \$138,684.90 for 2019, and \$135,159.30 in 2018, representing an increase of 11% and 14% respectively.

This equates to 3,449 vehicles towed as compared to 3,892 the previous year and 4,010 the year before that. Despite fewer calls for service this year and previous compared to

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**Vision:** To be a trusted partner in delivering public safety.

**Mission:** To serve and protect in partnership with our communities.

**Our Values:** Compassionate, Dedicated, Inclusive, Integrity, Innovative, Professional, Teamwork

2018, an increase in the administration fee for tows under the 2019 contract accounts for the increase in revenue per tow, in force partially throughout 2019 and the entirety of 2020.

In 2020, 397 vehicles were not picked up by the registered owners as compared to 330 in 2019. Unclaimed vehicles were a result of various circumstances, most frequently tow/storage fees which exceeded the value of the vehicle, non-registered vehicles with unknown current owners, or vehicles involved in collisions where the owner does not have insurance or no collision coverage. These figures reflect vehicles only, not e-bikes. As per the Storage and Liens act, these unclaimed vehicles were released to the tow companies after the 60 day storage period, removing them from the HPS inventory of seized vehicles.

## **APPENDICES AND SCHEDULES ATTACHED**

Not applicable

FB/M.Schulenberg

cc: Ryan Diodati, Deputy Chief – Support  
Marty Schulenberg, Superintendent – Support Services Division