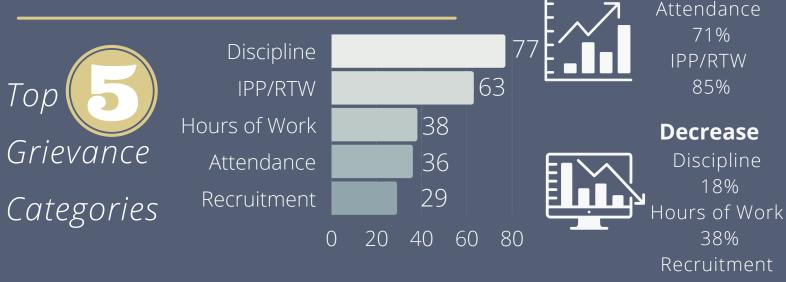
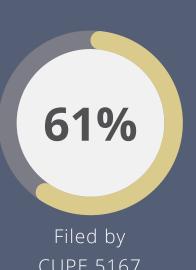
**Increase** 

# ANNUAL LABOUR RELATIONS **ACTIVITY REPORT**

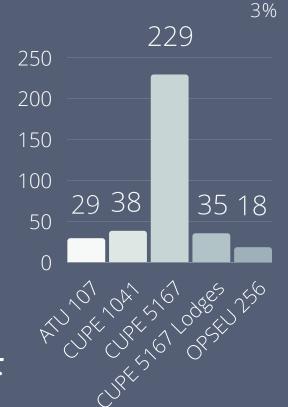
## 2020 MGMLIGHTS





**CUPE 5167** 

Bargaining Unit Grievance Activity



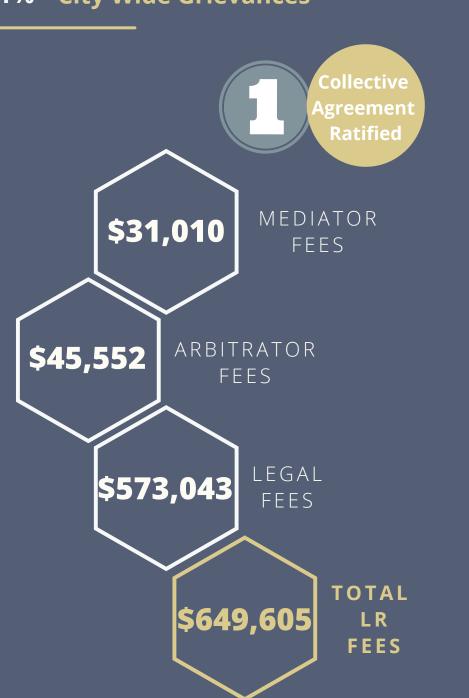
### Grievances by Department

48.5% Public Works **38.7%** Healthy and Safe Communities **Planning and Economic Development** 7.2% **Corporate Services** 2.9% 1.1% **City Housing** 0.5% **City Managers Office** 1.1% **City Wide Grievances** 

SNAP SHOT OF LABOUR RELATIONS 2020



- SETTLED AT ARBITRATION
- ARBITRATION 1 AWARD
- RESOLVED BY MEDIATION



# ANNUAL LABOUR RELATIONS ACTIVITY REPORT

2019 COMPARISONS



2019

1. Discipline
2. Hours of Work 2. IPP/RTW

3. Termination
3. Hours of Work
4. IPP/RTW
4. Attendance
5. Recruitment
5. Recruitment

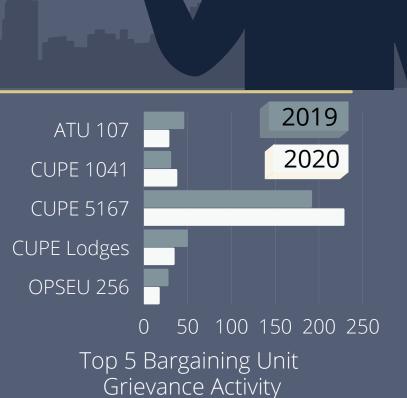
Termination Grievances
2020- 65% Decrease
Primarily attributed to the effects
of the pandemic and the
transition to a work from home
environment.



### COVID19

Majority of 2020 Grievances-Issues filed were unique to responses to the pandemic:

- Emergency Order- Implications
- PPE Standards
- Availability
- New processes
- Vacation approval/scheduling
- Vacation on sick leave
- Absence Coding
- Ministry Guidelines
- Employer Self Screening Tool





2019



380

GRIEVANCES FILED 254

GRIEVANCES RESOLVED 151

RESOLVED BY MEDIATION

3

2020



377

147

53

AWARDS

ARBITRATION

#### LABOUR RELATIONS FEES

Mediation Fees
Arbitration Fees
Legal Fees
Total LR Fees

\$37, 481 \$31,010 \$83,945 \$45,552 \$521,472 \$573,043 \$642,898 \$649,605

2019 2020



17.5% Decrease in Mediation fees 45.7% Decrease in Arbitration fees



9.9% Increase in Legal Fees 1% Increase in Total LR Fees