

7.4(a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES Transportation Working Group

Tuesday, May 25, 2021

Virtual via WebEx

Attendance: Shahan Aaron (chair), Tom Manzuk, Paula Kilburn, Aznive Mallett, Tim Murphy, Anthony Frisina, James Kemp, Kim Nolan

ATS: Michelle Martin, Jay Adams

DARTS: Mark Mindorff

Licensing: Adam Palmieri

AGENDA ITEMS:

1. Welcome, Introductions and Review 27 April 2021 Meeting Notes

Reviewed

2. Discussion Items

- a. PRESTO: Michelle Martin

How can community organization give HSR tickets to clients?

- Qualifying agencies can provide HSR tickets to clients
- Application necessary through ATS
- Special purpose ticket
- Agencies need to apply
- Handheld POS is piloting in other cities

No-Show and late cancellation policy at ATS

- Public copy is from 2005

- Went to council and reviewed by council
- Last revised by ACPD in June 2014
 - It was requested by ACPD
- Not currently enforced due to pandemic
- Looking to update and enforce in future
- The one available on DARTS website is not being enforced
- 2018 review has the points system for automation purposes

When to begin enforcing? (to be determined in the future meetings)

Catch abusers of the system not the general person
Not penalty focused

Review all policies. Start with earliest that needs review.

Having a cancellation system to help people be mindful

Language clarity is necessary

Kim: Follow up on HSR policy review

b. ATS: Jay Adams

Voluntary Pay – not posted online

Is it still staying the same?

The system is device based except CNIB card holders

Wheelchair, walker, scooters and CNIB card holders

Michelle to send current links

Voluntary Pay was introduced in 1990s for accessibility on HSR

c. Accessible Taxi: Adam Palmieri (all of licensing)

- For wheelchair accessible taxis
- Taxi insurance is an issue with accessible taxi
- Incentive program was paused
- No backpay
- Why was it paused?
- Currently active in pilot sense until next year
- Going forward: Invite Adam for further discussion

Current Incentive: \$5 per ride

d. Collaborative Roundtable

- Expected date: Thursday 14 October 2021
- Community organizations with highest usage
- Advisory Committees – TWG and Cycling Advisory
- 2 delegates with 1 speaker at maximum 5 minutes
- Panel Speakers: ATS, DARTS, HSR, Taxi, Sobi (Cycling Advisory)
- ATS sub-committee – Tom Jackson
- All councillors
- Question & Answers
- ASL & Closed Caption
- No PowerPoint
- Live stream to YouTube
- Ask City Council to turn the Hamilton Sign Purple

e. AODA Review 62 - 66

Postponed to next meeting in June

3. Discussion of Agenda Items for next meeting

- a. Continue AODA Review
- b. Michelle Martin – Prioritize policies that need to be reviewed

4. Adjournment by James Kemp at 5:58