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June 29, 2021

Hon. Raymond Sung Joon Cho Ministry for Senior & Accessibility College Park 5th Floor 777 Bay Street Toronto, ON M5G 2C8

Dear Hon. Raymond Cho:

Re: Support for Town of Pelham Resolution - Accessibility Issues for Seniors

This is to confirm that at the June 28, 2021 Council Meeting the following resolution was adopted with respect to the above noted matter:

That, the resolution from the Town of Pelham passed at their regular meeting of May 17, 2021 which identifies access to essential services, through electronic means only, as an accessibility issue for seniors, be received and supported; and,

That, copy of this resolution be sent to Niagara Region and its lower tier municipalities, Niagara Age Friendly Network, Joint Accessibility Advisory Committee, MP Dean Allison and MPP Sam Oosterhoff, the Honourable Raymond Cho, Minister of Seniors and Accessibility of Ontario; and,

That, the Honourable Raymond Cho, Minister of Seniors and Accessibility of Ontario, be requested to review, and take action if necessary, whether the changes of digitizing essential services are barring seniors and vulnerable populations from accessing essential services, and to advocate for seniors and vulnerable populations and their rights to access essential services.

If you have any questions or concerns regarding the above, do not hesitate to contact the undersigned.

Respectfully,

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Joanne Sume

cc. Niagara Region
Area Municipalities
Niagara Age Friendly Network

Joint Accessibility Advisory Committee MP Dean Allison MPP Sam Oosterhoff

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Office of the Clerk

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May 19, 2021

Ann-Marie Norio, Regional Clerk Niagara Region 1815 Sir Isaac Brock Way Thorold ON L2V 4T7 ann-marie.norio@niagararegion.ca

Attention: Ms. Norio,

Item 14.1 Motion re: Accessibility Issues for Seniors

Please be advised that at their regular meeting of May 17, 2021 Council of the Town of Pelham passed the following:

WHEREAS the Town of Pelham's Senior Advisory Committee regularly meets to discuss ongoing issues affecting seniors;

AND WHEREAS the Senior Advisory Committee has identified access to essential services, through electronic means only, as an accessibility issue for seniors and vulnerable populations;

AND WHEREAS the Town of Pelham is committed to working with its Seniors Advisory Committee to ensure all seniors and vulnerable populations have access to all essential services by means other than digital, as a duty to accommodate accessibility;

NOW THEREFORE BE IT RESOLVED THAT Council for the Town of Pelham requests the Niagara Region and its lower tier municipalities, Niagara Age Friendly Network, Joint Accessibility Advisory Committee, MP Dean Allison and MPP Sam Oosterhoff support requesting the Honourable Raymond Cho, Minister of Seniors and Accessibility of Ontario to review, and take action if necessary, whether the changes of digitizing essential services are barring seniors and vulnerable populations from accessing essential services, and to advocate for seniors and vulnerable populations and their rights to access essential services;

AND THAT Council for the Town of Pelham direct the Town Clerk to circulate and request the Niagara Region and its lower tier municipalities, Niagara Age Friendly Network, Joint Accessibility Advisory Committee, MP Dean Allison and MPP Sam Oosterhoff endorse and support this resolution;



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AND THAT Council for the Town of Pelham direct the Town Clerk to forward any and all received resolutions supporting this endeavour to the Honourable Raymond Cho, Minister of Seniors and Accessibility of Ontario for his information.

If you require any further information, please contact the undersigned.

Yours very truly,

Holly Willford, BA Acting Town Clerk

cc. Local Area Municipalities