

6.4(a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES Transportation Working Group

Tuesday June 22, 2021

4:00p.m. – 6:00p.m.

Virtual via WebEx

Attendance: Shahan Aaron (chair), Mark McNeil, Paula Kilburn, Anthony Frisina, Aznive Mallett, James Kemp, Tom Manzuk, Kim Nolan

ATS: Michelle Martin, Jay Adams

Dillon Consulting: Lorna Stewart, Dennis Kar

DARTS: Mark Mindorff

AGENDA ITEMS:

1. Welcome, Introductions and Review 25 May 2021 Meeting Notes

Reviewed

2. Discussion Items
 - a. HSR Presentation about Dillon Consulting (45 – 60 minutes)
 - Presentation about the consulting project team who will be supporting ATS responses to the Audit recommendations.
 - <https://pub-hamilton.escribemeetings.com/filestream.ashx?DocumentId=249319>
 - Review of ATS Eligibility Determinations Process and Services

- Identified ways to increase process efficiencies and explore cost savings opportunities.
- Dennis Kar, Dillon Consulting
- Lorna Stewart, Strestle Consulting
- Final report will be posted by 15 October 2021

- Determine Eligibility – Application Forms and Processes
 - i. Taxi Scrip
- Integrated Service Delivery Model
- Combination of DARTS and accessible HSR
- Travel Training
 - i. Currently provided for persons with cognitive disabilities
- Community Bus and Shuttles
- Performance Metrics

- Scope: Cost benefit of potential savings

- Michelle and team will gather information from TWG regarding recommendation for improvements

- If any issues with Taxi Scrips call ATS 905 529 1212 ext. 2 for complaints and ats@hamilton.ca

- TWG thinks budget won't be increased. Therefore, the following steps can be taken.
 - i. Redistribute funds
 - ii. No cutting cost to take away independence

- Get confirmation from city council on Audits recommendation

- b. Accessible Taxi Incentive Program (30 minutes)
 - Adam Palmiere, Licensing and Bylaw Services

Deferred to July meeting

- c. Collaborative Roundtable discussion (30 minutes)

- Time: 1 – 3 pm
- Email Coordinator: Paula Kilburn

Invite David Onley and David Lapofsky

- 3. Discussion of Agenda Items for next meeting
 - a. Update from ATS/HSR regarding 2021 Annual Accessibility Information Event (10 minutes)
 - b. ATS Policy Discussion
 - c. Accessible Taxi Incentive Program
 - d. Continue Collaborative Roundtable Discussion
 - e. Continue AODA Review
- 4. Adjourned by Paula Kilburn at 6 pm