

6.4(a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES Transportation Working Group

Tuesday July 27, 2021

4:00p.m. – 6:00p.m.

Virtual via WebEx

Attendance: Shahan Aaron (Chair), Anthony Frisina, Aznive Mallett, Tom Manzuk, James Kemp, Mark McNeil

ATS: Michelle Martin, Jay Adams

DARTS: Mark Mindorff

City Staff: Adam Palmieri, Christopher Cutler

AGENDA ITEMS:

1. Welcome, Introductions and Land Acknowledgement

Acknowledged

2. Review 22 June 2021 Meeting Notes

Reviewed

3. Discussion Items

- a. Accessible Taxi Incentive Program (30 – 45 minutes)
Adam Palmieri – Licensing and ByLaw Services

TWG: What was exactly stopped?

Adam: Data could not be collected

Adam: The incentive program is funded by collecting 5 cents (\$0.05) from every trip

TWG: How is the program being rebuilt?

Adam: The program as whole, still in its pilot stage is just reintroduce as is. Currently no plans of revamping.

TWG: Taxi drivers are being reckless

Adam: Report improper practice by drivers. Actions will be taken

Adam: Both Taxi services are on board. New initiative to help digital transfers without having to interact with vehicles will be taken.

Timeline not decided yet.

- b. Update from ATS/HSR regarding 2021 Annual Accessibility Information Event (10 - 20 minutes)

Planning a virtual event

- Use design for all (UDL) – Transit to be the first choice
- The need to support AODA article 41
- Other ways to receive information other than complaints
- Increase engagement ahead of time

Different questions to ask for feedback and have a lively discussion

- Use numeric rating scale rather than agreeability scale
- Survey results from 5 years or so back can be used
- How are the feedbacks processed?
- To be held accountable by ACPD – Transportation Working Group
- How do we stand out as a change maker?

- c. Changes in DARTS and ATS/HSR in post-pandemic (30 – 45 minutes)

Capacity limits per vehicle on DARTS has increase since mid-June

- Arboc – 4
- Promaster – 3
- MV, Siena and Vans – 2

Riders with mask exemptions remain as single passenger. Masked riders don't ride with mask exemptions.

Programs opening up in fall with limitations – Some online and some in-person

On DARTS, objective is to keep the rider for the lowest duration not necessarily geographical closeness to drop-off location. Trip costs prevents single rides with 2019 volume for the new normal

On HSR, riders can pick which door to load with

- d. Collaborative Roundtable Discussion (10 – 15 minutes)

Next meeting

- 4. Discussion of items for next meeting
 - a. Continue Collaborative Roundtable Discussion
 - b. Continue AODA Review
- 5. Adjournment James Kemp at 6 pm