

### Linen Services for Selected Ontario Paramedic Services

The following chart summarizes the linen supply, cleaning and replacement service arrangements in place at a representative sample of Ontario Paramedic Services. As pre-hospital care is an integral part of the health care process, linen services are invariably closely associated with arrangements in place at the accepting hospitals. The principal options for linen service arrangements include:

- Commercial vendor, Hospital co-op or the hospital itself provides all services including linen purchase and replacement, cleaning, pickup and delivery.
- Commercial vendor or Hospital co-op provides linen purchase, replacement cleaning and delivery to one location, with the Service being responsible to deliver to and pick up from hospitals and other stations.
- Service purchases and replaces its own linen, with a Commercial vendor or Hospital co-op providing cleaning and pick up/delivery at one or more locations. The Service is responsible to deliver to and pick up from hospitals and other stations.

Paramedic Service	Linen Service Provider	Additional Information
Brant	Mohawk Medbuy	Same Linen Service that local hospitals use Paramedics drop off linen with patients and pick up clean linen at hospitals
Niagara Region	Mohawk Medbuy	Same Linen Service that local hospitals use Paramedics drop off linen with patients and pick up clean linen at hospitals
Halton Region	Mohawk Medbuy and Eco Tex	Halton Hospitals use two separate companies which intern causes Halton Paramedic system to pay premiums for linen to be redirected when being left at hospitals on different contracted linen cleaning companies.
Hamilton	Mohawk Medbuy	Same Linen Service that local hospitals use Paramedics drop off dirty linen with patients and pick up clean linen at hospitals
Peel Region	K – Brow linen	Same Linen Service that local hospitals use Paramedics drop off dirty linen with patients and Main Fleet Centres for redeployment.
Waterloo Region	ECO – TEX	Same Linen Service that local hospitals use Paramedic drop off dirty linen with patients and pick up clean linen from hospital linen carts.
Guelph	Mohawk Medbuy / ECO-TEX	Considerable issues as two hospital systems use different vendors leading to increased lost linen increased costs and hospitals not assisting in ambulance linen recovery