

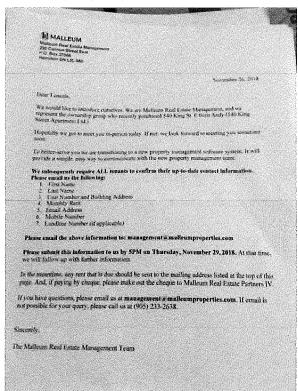
Submission for August 4th General Issues Committee by ACORN Hamilton.

Item: Tenant Displacement by Malleum

On July 5th, ACORN members delegated to the General Issues Committee asking that Council deny the grant application to Malleum for renovations at 540 King St E in Ward 3.

This request was made on the following grounds:

- 1) Malleum purchased 540 King St E with tenants in 2018 but remaining tenants were displaced. The building was vacant by summer 2019. Rent at the building went from \$825 in 2018 (previous landlord) to starting at \$1,395 in 2021 (Malleum) after tenants displaced & "upscale" renovations.
- A) ACORN conducted outreach in the building in November 2018 and saw a notice from Malleum posted on Block entrances introducing themselves as the new landlord.



B) Documents shared with ACORN at the end of 2018 that were given to the tenants by the landlord that sold the building to Malleum. Tenants told ACORN that the landlord (known as Andy) informed tenants that he was selling the building and tenants had to move.

Relocation Benefit Package

Hello,

included in this package, you will find multiple ways you can be assisted in relocating. We are prepared to offer multiple ways of making the transition as easy and smooth as possible for you and everyone in your unit.

Some of these include:

- Assistance in finding a new apartment, find list of some options of available apartments throughout Hamilton attached
- Provide you with the necessary tools for your move; boxes, tape, bubble wrap/packing paper, sharples, bins, blankets/covers for fragile items, garbage bags, etc.
- A helping hand on moving day, including a moving truck rental with a driver and people to help you move your items
- A written letter of recommendation from your landlord to help towards getting a new tenancy.
- Support in the moving process, find a list of moving companies attached
- Assistance with the application process and any other paperwork that needs to be handled throughout moving process

For any questions or if you would like to discuss your options, please feel free to email:

540 King Street Apartments Ltd. 540 King St. E. Hamilton, ON L8N 1F2	
LON 1E2	
To Whom It May Concern,	
RE: Tenancy at 540 King St. E., Hamilton	
This Letter of Recommendation is to confirm that have been tenants at the above property since _	t The rental property is a
hadroom sportment	HERONE, BEST NEW YORK HERONE CONTROL SERVICE CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL C
Their last rent payment was whave been responsible and time monthly.	
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I can highly recommend renting to	and can ostin).
respectful, quiet and friendly.	
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C) ACORN kept in contact with a family living in Block till around May 2019. They shared that they were repeatedly approached by management to accept the buyout to move out. The Block was not maintained with tenants still living there and the rest of the vacant units under construction.







D) ACORN kept in contact with whose mother lived at 540 King St E. wrote this statement to share with Council and Mountain Chair read part of the statement during her July 5th delegation.

For City Council

RE: Malleum renovation(s) city grant

I, **Section 1** make this statement on behalf of the late **the late** my Mother,

and a former tenant of 540 King St. E. who was eventually renovicted by Malleum.

For just about 2 years, my Mother was a tenant at the said address. My Mom was classified as a low-income individual who was receiving social assistance from the ODSP Support Program. The apartment she was in was affordable for her. She was happy living there. She had everything there that she could have needed. Her rent and hydro bills was always paid on time. She had a good working relationship with her Landlord.

My Mother was a sick woman who was always receiving treatment and home health care services for her many medical issues as well as her addictions.

Unfortunately. Malleum came into the picture. My Mom did not want to leave. She was stable. She said for as long as she could. Unfortunately she was one of the very last tenants to eventually move out. I remember her calling me upset asking for my help (which I provided as not only am I her Son but I was also her Executor, Power of Attorney, and Next of Kin). I also took care of her for years up until the day she died.

Eventually, Malleum "won" and paid her first and last month's rent for a new place to live in and minimal moving expenses. I told my Mother to keep the moving expense aspect of the cheque as I moved her myself (like I always did for her when she needed to move). I moved her from the place she had once loved and called home to the apartment that she had lived and passed away in.

Her rent went from \$800.00 monthly to \$1200.00 monthly. She now lived beside the Helping Hands organization on Barton and Emerald. The apartment she was able to get in a hurry was not even better than the one she had at 540 King St. E. It was run down and with drug activity being high in the area, her personal safety became more of a concern. My Mother accepted this however and she made do. This should never have happened to her!

The City of Hamilton has a major housing crisis. One that is not getting any better and one that no one not even the Municipal Government is dealing with. We have Landlords here in this city who are more concerned about making monetary profits then to provide proper and affordable housing for people, who are concerned with people's credit ratings and reports (which in my opinion should not be allowed to begin with), and who will actively discriminate those who are not within a certain income tax bracket and whose credit report may not be the greatest amongst many other things (again this should not be allowed).

Housing is a given human right in Provincial Law, Federal Law, and even under International Law. This human right is constantly being infringed upon and no one seems to even want to speak about it.

This needs to stop! Malleum does not deserve a grant to cover their renovation costs. They can recoup their costs some other way. This grant only encourages gentrification and the eviction for low income and vulnerable citizens that we are supposed to serve.

Enough is enough! People like my Mother should not be put in renoviction types of situations. It is unfair and unjust. We need affordable housing not big corporations

coming in and driving costs up unnecessarily.

Reject Malleum's grant application and send a message out to the general public that they are seen and heard and that help is on the way! As elected officials who were voted in by the people, you are supposed to work for and serve the people and not the other way around.

Make the right decision and reject Malleum's application.

Thank you for your time.

Sincerely,

E) ACORN recovered a 2018 rental ad for 540 King St E. The rent was listed at \$825 for a 1 bedroom in 2018 but after Malleum bought and renovated the building, rent starts at \$1,395. 540 King St E was part of Hamilton's market affordable housing stock.

2018 Rental Ad for 540 King St E

2021 Rental Ad for 540 King St E

\$825, 1 Bedroom, For Rent, 540 King Street East, Hamilton, ON L8N 1E2

2018-08-19 - 540 King Street East, Hamilton, ON L8N 1E2, Canada - Downtown Location - 1
Bedroom Apartment | 1 Bedroom | Hamilton
Description Large 1 Beds Apartment - \$825+
Hydro Available Now! Call Jim or Andy 905-522
7979 / 647-201-4088 for a tour! One bedroom suites is very spacious, freshly painted, newly hardwood floor and newly upgraded security entry system, 905-522-7979, 647-201-4088

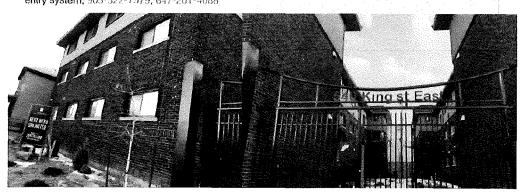
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Bedrooms 1
Bathrooms 1
Square feet 509

Rent Starting From \$1,395

Availability

Available Now



F) ACORN conducted outreach to 540 King St E on July 1 2021 and spoke to two current tenants in the building. The tenants shared that the renovations were cheaply done, there is nowhere for tenants to put their garbage, common areas and grounds are not being maintained / cleaned and that the rent is very expensive. One tenant (who made a video delegation for GIC July 5) shared that there are sometimes homeless people in front of the building that tell her & her neighbors that they used to live there.



- 2) Malleum has caused tenant displacement at several of their properties in downtown Hamilton through aggressive buyout offers, handing tenants N13s & deliberate neglect at their buildings
 - a) Malleum aggressively offered buyouts to ACORN members at Albert St during their ownership between August 2016 - December 2019, served one tenant a N13 notice and deliberately neglected the building.

Photos taken during Malleum Ownership. *Left to right*. Unmaintained grounds, broken mailboxes, broken tiles in ACORN member's unit, leak in ACORN's members unit.

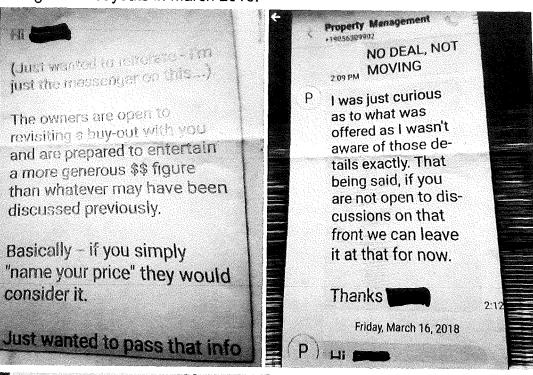








Text messages between a tenant at Albert St and a Malleum property manager RE: buyouts in March 2018.



I wanted to follow up with you on some correspondence I understand you have had previously with another member of the management team. This is related to a potential offer that was tabled. If you have a couple minutes today please call me. I was hoping to briefly revisit the details with you if possible.

Appendix "B" to Report PED21140(a)/LS21033 Page 9 of 18

Real estate ad for Albert St which states opportunity to displace the 5 remaining tenants in unrenovated units and re-rent at a higher price.









41 Albert Street, Hamilton, Ontario, L8M 2Y1

\$2,449,500

PROPERTY INFORMATION

Great opportunity to own this carefully redeveloped 13 unit apartment building. 3 storey walkup with 12-1 bedroom units & 1-4 bedroom unit. Separate coin laundry room for all tenants. This building has seen great attention to detail with renovations in 8 of 13 units. New kitchens with quartz counter tops, stainless steel appliances, refinished original hardwood floors, restored character and charm throughout. This building is in demand and commands excellent rents with 1 bedrooms currently renting for \$1325 plus hydro. Basement has been fully redeveloped into a luxury 5 bedroom unit and is rented to great tenants who utilize the basement commercial lease for their employees during short local stays. OPPORTUNITY 1: to renovate remaining 5 units and re-rent at \$1,295 (or higher), resulting in income increase of \$3,136 per morith (\$37,632 annual), equal to approx \$640,000+ value lift, available to the new owner! OPPORTUNITY 2. 13 separate condo titles for each unit, offers buyer significantly lower land transfer taxes in addition to the option to sell individual units in future. Current gross income of \$180,025 and a net operating income of \$135,638. Offered at a 5.5 cap, rate, Located within walking distance to new LRT line and all transit options. A short walk to Gage park, Hamiltons largest city park, Financials available on request. Buy now and as cap rates decrease watch valuan ingrance /id-22

Press:

https://www.hamiltonnews.com/news-story/9647871-tenant-advocates-argue-against -grant-for-hamilton-developer-accused-of-renoviction-/

"Another tenant, who didn't want to be named because she feared repercussions, said she has been pressured to leave her apartment of 11 years at Albert St. "I'm staying put. I can't afford to move."

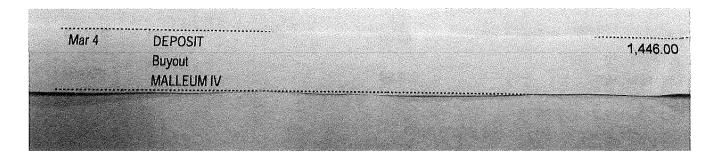
The woman said tenants in five apartments in the low-rise, 13-unit building still pay under \$700 a month but renovated units go for \$1,325 a month.

Malleum has put the property up for sale with a listed price of \$2.4 million. The advertisement notes the buyer can renovate the remaining five units and "re-rent at \$1,295 (or higher)."

Appendix "B" to Report PED21140(a)/LS21033 Page 10 of 18

b) Malleum displaced ACORN members at Sherman Ave N by forcing tenants to accept low ball buyouts between fall 2018 & February 2019.

Photo of ACORN member **Classification** bank statement with buyout from Malleum. She moved out February 2019. The has delegated three times to Council sharing her experience.



Press:

https://www.cbc.ca/news/canada/hamilton/160-sherman-problems-1.4833633

https://www.thespec.com/news/hamilton-region/2019/05/13/fight-renovictions-with-policy-hamilton-tenant-advocates-urge-city.html

regrets taking a \$2,000 buyout from her landlord.

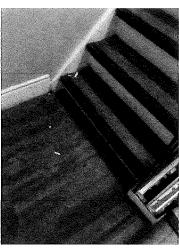
In fact, she wanted to stay at Sherman Ave. N., but under pressure from the building's new owner, agreed to leave, Ellis says."

c) Malleum displaced an ACORN member & tenants at 1083 Main St E in 2019 by buyouts but also showed N13 notices if tenants did not accept the buyout.

Photos of neglect at the building (taken September 2019). *Left to right*. Malleum made no improvements to the facade, unkept parking garage, common areas not cleaned.



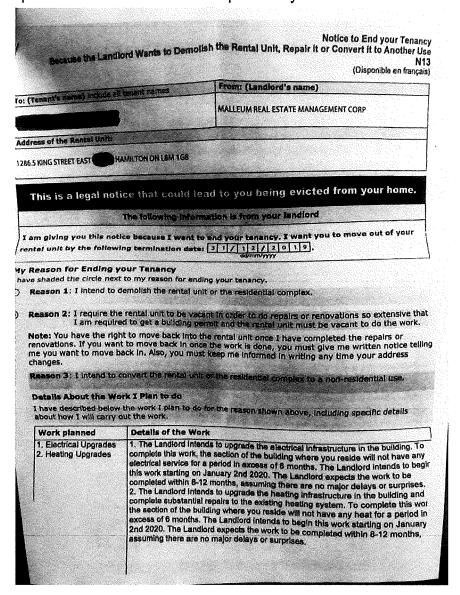








Example of N13 given to tenants at King side of 1083 Main St. The tenant at this specific unit felt forced to accept the buyout and the unit remains vacant till this day.

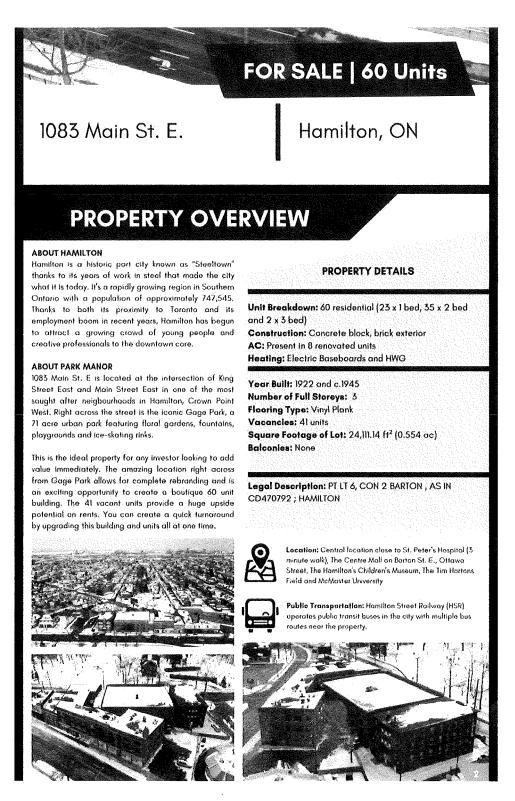


One of our members who took the buyout described to us the pressure to move out.

"Once I was alone in this section the cockroaches increased. One crawled on my son. The dumpster was broken on a regular basis, the tower door lock was broken. I didn't want my son living in those conditions."

The tenant accepted a buyout because he felt like there was no other option.

2021 Real Estate Brochure for Malleum selling the building. States 41 vacant units out of 60.



D) A father of a senior tenant living at Kenilworth Ave N called the ACORN office to share that his father was displaced by Malleum. He sent ACORN a copy of an N13 & N11 form given to his father in October 2019.

0.58	Because the Landlord Wants to Demolish the Rental Unit, Repair it or Convert it to Another Use N13		
Tor (Took	Re's name) include all tenant names	From: (Landlord's name) MALLEUM REAL ESTATE MANAGEMENT	
Address o	the Rental Unit:		
en iver	th Ave. N. (1998) Hamilton, ON L8H 458		
This	s a legal notice that could	I lead to you being evicted from your home.	
		formation is from your landlord	
	ng you this notice because I wan t by the following termination d	at to end your tenancy. I want you to move out of your late: 3 0 / 0 4 / 2 0 1 9 .	
ave shade	of for Ending your Tenancy dethe circle next to my reason for the circle next to my reason for the circle next to demolish the rental		
	ors. If you want to move back in	once the work is done, you must give me written notice telling	
me you charges easter	want to move back in. Also, you not be rental to convert the rental to the second of t	once the work is done, you must give me written notice telling nust keep me informed in writing any time your address unit or the residential complex to a non-residential use. do for the reason shown above, including specific details	
me you charges Banks	want to move back in. Also, you not consider the rental unit of the convert the rental unit of the convert plan to do	do for the reason shown above, including specific details	
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Name of Tenant:	include all tenant names	Name of Landlord:	
		MALLEUM REAL ESTATE MANAGEMENT	
Address of the Re	ental Unit;		
100 mg			
The landlord ar	nd the tenant agree that the		
		dd/mm/yyyy ill move out of the rental unit on or before the	
termination da	te.		
	Important Information	from the Landlord and Tenant Board	
The landlord			
can apply to evict the tenant	is the termination date set out above.		
The tenant must move out	The tenant must move out and remove all their personal possessions from the rental un by the termination date set out above. If the tenant moves out by the termination date set out above, but leaves behind personal possessions, the tenant will no longer have an rights to those possessions and the landlord will be allowed to dispose of them.		
The tenant can't be required to sign this	condition of agreeing to rent	e tenant to sign an N11 Agreement to End the Tenancy as a ca unit. A tenant does not have to move out based on this quired the tenant to sign it when the tenant agreed to rent	
agreement	Tenancy as a condition of ac. The tenant is a student if	require a tenant to sign an N11 Agreement to End the greeling to rent a rental unit in the following two situations; living in accommodation provided by a post-secondary ord who has an agreement with the post-secondary school to tion.	
	The tenant is occupying a rental unit in a care home for the purposes of receiving rehabilitative or therapeutic services, and		
	 the tenant agreed to occupy the rental unit for not more than 4 years, the tenancy agreement set out that the tenant can be evicted when the 		
	objectives of providi the rental unit is pro	ng the care services have been met or will not be met, and ovided to the tenant under an agreement between the ce manager under the <i>Housing Services Act</i> , 2011.	
Keep a l copy of this agreement	Both the landlord and the te	nant should keep a copy of this agreement for their record	

E) ACORN also had contact in 2019 with tenants at Steven St & King St (both buildings became vacant after Malleum took over, properties are beside each other) but we were not provided copies of any forms.

Vacant Steven St, photo taken 2019.



Vacant apartments above commercial space - King St E. Photo taken 2019.





July 15 2021

Submission for August 4th General Issues Committee by ACORN Hamilton.

Item: Improvements to city incentive grant programs to ensure the City of Hamilton is not contributing to tenant displacement

ACORN has advocated to the city to not give grants to companies with a history of tenant displacement. In July 2019, a motion was approved unanimously to review and make changes to city incentives programs to ensure city grants were not contributing to tenant displacement.

Unfortunately the staff recommendations passed in October 2019 are not adequate.

ACORN recommends:

Long term

Reevaluating the purpose of the grant programs. Why is the city giving money to a private equity firm for interior renovations? Malleum promises huge return to their investors & charges rents out of reach for low and moderate income tenants. Malleum & similar private investment companies are making it harder for tenants in Hamilton to afford housing.

Short term

- Approved applications should be restricted on offering tenant buyouts & serving N13 eviction notices (renovictions)
- Grant applicants should be required to disclose if there were tenants when they bought the building and if there were and they are no longer there, explain why the building / units are now vacant. If the applicant displaced tenants (buyouts, N13) then the application should be denied.
- Reject grants to applicants with a history of tenant displacement in Hamilton. Weight should be given to the applicant's impact in the community. Consult local tenant & housing groups as needed.

Hamilton is in a housing crisis. The city needs to protect tenants & our existing market affordable housing stock.

Renoviction is when tenants are forced out or evicted from their home because the landlord claims they need vacancy for major renovations. The goal is to get out long term tenants / tenants playing under market rent and re-rent the units to new tenants at a higher rent.

Renoviction has a huge social and financial impact on tenants and Hamilton:

- Displacement of low income & vulnerable residents
- Destroys existing stock of market affordable housing
- Drives up rents in the neighborhood
- Housing instability for tenants
- Increases demand for social housing
- Incentivizes landlords to deliberately let their buildings fall into disrepair
- Increasing pressure on social and health services
- Increase in homelessness

Renoviction is usually a combination of tactics:

- Offering tenants low ball buyouts (also known as "Cash for keys"). Buyouts are only offered when a landlord is trying to get a tenant to give up their rent controlled apartment. The idea is to offer a financial incentive for tenants to move. This eliminates the tenant's right to have the option to return to the unit after renovations (N13 first right of refusal).
- N13 eviction notices (Landlord may not even file at the Landlord and Tenant Board). Tenants often will not challenge the eviction at the board and move out by the 'move out date'. Landlords are under no obligation to keep to a certain timeline. Finding a short term affordable lease is near impossible, most tenants are forced to move on.
- Stopping repairs, maintenance & pest control to frustrate tenants
- Verbal or written notices that tenants have to move out for renovations (not a legal notice to move out but may come across as one to tenants)
- Disturbing tenants with water shutoffs, noise, and dust during renovations as units become vacant

The City of Hamilton needs to pass local legislation to restrict renoviction and stop subsidizing developers that are making the housing crisis worse.